



Document Owner: Manager Customer Planning

Turbidity Meter Calibration (on line)

Scope/Purpose: Turbidity (relative clarity) is a vital indicator of water quality and a key compliance criteria in several types of treatment. Frequent calibration and verification of the turbidity meters to ensure that readings are accurate is therefore crucial to ensure that compliance with the New Zealand Drinking Water Standards is able to be demonstrated.

Health & Safety and Operational Information

Hazard Indicators

















Health and Safety Information

Health and Safety documentation.

Operation's & Maintenance Documentation

Equipment Operation and Maintenance Manuals

Customer Information (Confidential)

Priority Customer Categories

Emergency Procedure / Escalation

Make "Site Safe" and isolate risks to people or property with resources at hand

Escalate if extra resources required or problems occur!

Escalate to Team Leader and inform of the issues faced and/or expected resources required if necessary.

Additional Documentation

- SOP Work Instruction for Disinfection of Water Systems
- Specific equipment manuals
- Critical control point (CCP) document for specific plant (see associated Water Safety Plan)

Required Skills, Competencies (Qualifications and/or Certifications)

Competent persons only NZ Certificate in Infrastructure Works Level 3 or higher (or similar) with strand in Water Treatment. Training in water sampling and instrument calibration.

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Standard Operating Procedure

Required Equipment

Equipment and Information	Details
Fully Equipped Vehicle	Ensure vehicle, plant, equipment and materials appropriate to the day's work schedule is available.
Vulnerable & Priority List	N/A
Specialist Equipment	Manual instructions, reagents/standards (in date), volumetric flask, distilled/deionised water. Store carefully – protect reagents from extreme heat or cold.

Prepare to do the work

Action	Action Details
Pre Start Process	Complete the Daily Pre-Start.
Notification	Calibration can often cause generation of plant alarms so ensure that relevant
	notifications are made prior to commencing procedure.

Perform the work

Action	Trade	Action Details
Notification	Serviceperson -	Ensure Plant Operator has been notified and relevant alarms have been
	Water Treatment	temporarily disabled.
•	Serviceperson -	It is advisable to use the 'hold' function during calibration so that 'spikes' in
	Water Treatment	readings are not recorded
		Check the Turbidity meter, clean and dry head assembly
		Clean the sensor flow chamber/vial compartment only with a soft cloth.
Calibration	Serviceperson -	Complete any cleaning/maintenance tasks prior to calibration.
	Water Treatment	Calibration is undertaken using Primary standards.
		Use menu guided for calibration instructions.
	Agitate the standard solution prior to calibration to ensure consistent turbidity of	
	standard. Make sure there are no bubbles in the solution.	
	Wait until sure that readings have stabilised.	
		Ensure calibration lid is used to prevent light intrusion.
		Vials - do not touch or scratch glass as this can cause measurement errors, use
		silicon oil provide and wipe with soft cloth.
•	Serviceperson -	Undertake verification using a secondary standard (Cal-Stick, Ice-pic, Gelex)
	Water Treatment	immediately following calibration and then weekly or after any interruption to continuous reading.
		Verification should be undertaken using a 10 NTU standard and the menu guided
		verification steps. Needs to read within 10% to be accepted.
		If using a secondary standard like an 'Ice Pic' the instrument will ask for the serial number.
		If a verification is not acceptable then the instrument must be recalibrated.
		Secondary standards have a shelf life. Solid secondary standards should be
		reconfirmed annually by manufacturer/supplier (certificate provided).
Close Out	Serviceperson -	Ensure instrument is taken off 'Hold'.
Record	Water Treatment	Record that analyser has been calibrated in SCADA and complete an exception to
		account for the fluctuations in turbidity from the analyser while calibration was
		undertaken.
		Relevant alarms are re-enabled.

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