

Thursday 23 March 2023

OIA IRO-371

Name: [REDACTED]

Email: [REDACTED].com

Kia ora [REDACTED],

Official information request regarding a water leak located at 11 Hunter Street, Wellington.

Thank you for your official information request dated Thursday 23 February 2023. You clarified your request with us on Thursday 2 March 2023.

The Local Government Official Information and Meetings Act 1987 (the Act) requires that we advise you of our decision on your request no later than 20 working days after the day we received it. Unfortunately, it will not be possible to meet the timeframe and therefore we are writing to notify you of an extension. We will endeavour to respond to your request as soon as possible however, no later than Friday 28 April 2023.

This extension, pursuant to [Section 14\(1\)\(b\)](#) of the Act, is necessary as consultations to decide your request are such that a proper response cannot reasonably be made within the original time limit.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi

[REDACTED]

Team Lead, Communications and Engagement

For the latest news and updates, follow us on our social channels:

 /wellingtonwater  @wgtwaternz & @wgtwateroutage  @wellington_water

www.wellingtonwater.co.nz

Our water, our future.

Friday 28 April 2023

OIA IRO-371

Name [REDACTED]

Email: [REDACTED].com

Kia ora [REDACTED]

Official information request regarding a water leak located at 11 Hunter Street, Wellington.

Thank you for your official information request dated Thursday 23 February 2023 which you clarified on Thursday 2 March 2023. On Thursday 23 March 2023, we contacted you to inform of our extension to your request to today, Friday 28 April 2023.

In summary, the leak was detected on Sunday 25 September 2022, and we were informed on Tuesday 27 September 2022. Following that notice and being sent the final leak detection report, we informed Alison Pharoah of a private leak at Jackson Stone House on Wednesday 12 October 2022. As the leak was private, Wellington Water had no responsibility to repair it.

We have considered your request in accordance with the Local Government Official Information and Meetings Act 1987 (the Act) and are granting some of the information you have requested.

Enclosed in our email to you is a series of emails, services requests, and the leak detection reporting from Arthur D. Riley & Co (ADR). Pursuant to [Section 7\(2\)\(a\)](#) of the Act, some information within the correspondence has been redacted as it is personal information about private individuals.

In terms of process following leak detection, whether through a District Metered Area Survey (DMA Survey) or through a member of the public, a work order is created in our system and the team leader, or technical advisor go to site, assess and/or tend to the leak. For more information on leaks, and the prioritisation process, please visit www.wellingtonwater.co.nz/resources/topic/drinking-water/water-conservation/leaks/

There are no consent applications for the work carried out before and after the event, and therefore we are declining this part of your request on the grounds of [Section 17\(e\)](#) of the Act.

You have the right to seek an investigation and review by the Ombudsman of our decisions. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi,

[REDACTED]

Group Manager, Customer Operations Group

For the latest news and updates, follow us on our social channels:

 /wellingtonwater  @wgtwaternz & @wgtwateroutage  @wellington_water

www.wellingtonwater.co.nz

Our water, our future.

[REDACTED]

From: [REDACTED]
Sent: Thursday, October 6, 2022 2:18 PM
To: [REDACTED]
Subject: FW: WCC CBD 8 Victoria Street Large Private Leak on Fire Service Under Footpath
Attachments: 20220925_104623.jpg

Ngā Mihi,

[REDACTED] Team Leader Water Loss Management
Customer & Operations Group



Tel 04 912 4400 cel [REDACTED]

Private Bag 39804, Wellington Mail Centre 5045
Level 4, 25 Victoria Street, Petone, Lower Hutt

www.wellingtonwater.co.nz

From: [REDACTED]@adr.co.nz
Sent: Tuesday, 27 September 2022 4:09 pm
To: hubrequest <hubrequest@wellingtonwater.co.nz>; [REDACTED]@wellingtonwater.co.nz
Cc: [REDACTED]@wellingtonwater.co.nz; [REDACTED]@adr.co.nz; [REDACTED]@adr.co.nz
Subject: WCC CBD 8 Victoria Street Large Private Leak on Fire Service Under Footpath

Hi

Please create a job for this large non surfacing leak. It is in the footpath close to the building in a previous repair patch. See picture attached.

I estimate the leak is 2 LPS. When the fire service valve is turned off the leak noise stops. It charges up again very loudly when turned back on.

[REDACTED]

Another one for you to prioritize please with a quick follow up of the building owner to get it fixed.

Cheers

[REDACTED]

From: [REDACTED]
Sent: Thursday, October 6, 2022 11:13 AM
To: [REDACTED]
Subject: FW: 8 Victoria Street | Grand Central (NZ) Limited | Contact

fyi

From: [REDACTED]@wellingtonwater.co.nz>
Sent: Thursday, 6 October 2022 11:01 am
To: [REDACTED]@wcc.govt.nz>
Cc: [REDACTED]@wellingtonwater.co.nz>
Subject: RE: 8 Victoria Street | Grand Central (NZ) Limited | Contact

Hi [REDACTED]

We are undertaking a hydrant and non-critical valve exercising programme as part of our planned maintenance for the network. It would be beneficial if we could include our planned works for the CBD area in the Brown Out period, if this is possible. I have lots of confidence in your skills as an influencer.

Kind regards

[REDACTED]

From: [REDACTED]@wcc.govt.nz>
Sent: Thursday, 6 October 2022 10:34 am
To: [REDACTED]@wellingtonwater.co.nz>
Cc: [REDACTED]@wellingtonwater.co.nz>
Subject: RE: 8 Victoria Street | Grand Central (NZ) Limited | Contact

All good,

Also working with [REDACTED] on a plan of attack for the wider CBD leaks during the brown out period of 1 to 24 December. We are going to try a more synchronised approach with the Road Controlling Authority to see if we can secure dispensation for that Brown Out period.

Cheers

[REDACTED]

From: [REDACTED]@wellingtonwater.co.nz>
Sent: Thursday, 6 October 2022 10:19 am
To: [REDACTED]@wcc.govt.nz>
Subject: RE: 8 Victoria Street | Grand Central (NZ) Limited | Contact

Thanks [REDACTED] This saved a lot of wasted time sending a letter to council to then find out it's not council's responsibility. Much appreciated. If we need any further information then I'll get back to you.

Cheers,

From: [REDACTED]@wcc.govt.nz>
Sent: Thursday, 6 October 2022 9:54 am
To: [REDACTED]@wellingtonwater.co.nz>
Subject: FW: 8 Victoria Street | Grand Central (NZ) Limited | Contact

Howdy [REDACTED]

Looks like we have sufficient detail (below and below), including a name and contact number for this leak.

As I said, this is just a ground lease for a minor portion of the building so not related to WCC ownership.

Cheers

From: [REDACTED]@wcc.govt.nz>
Sent: Thursday, 6 October 2022 9:43 am
To: [REDACTED]@wcc.govt.nz>
Subject: RE: 8 Victoria Street | Grand Central (NZ) Limited | Contact

Hi [REDACTED]

I've called a few contacts. I'm told [REDACTED] (Facilities Maintenance) would be the best person to chat to. [REDACTED] number – [REDACTED]

Hope that helps.

If there is anything else you need – sing out.

Cheers

[REDACTED]
Senior Property Manager | Property Management | Property | Wellington City Council
F [REDACTED] | M [REDACTED]
E [REDACTED]@wcc.govt.nz | W Wellington.govt.nz |  

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Absolutely Positively
Wellington City Council
Me Heke Ki Pōneke

From: [REDACTED]
Sent: Thursday, 6 October 2022 8:55 am
To: [REDACTED]@wcc.govt.nz>
Subject: 8 Victoria Street | Grand Central (NZ) Limited | Contact

Hi [REDACTED]

I have a email contact on file for the ground lessee being – [REDACTED]@nichefm.co.nz

Let me have a dig around in the ground lease folder for this site to see if a can locate a name / number for you.

Talk soon.

Thanks

[REDACTED]

Senior Property Manager | Property Management | Property | Wellington City Council

P [REDACTED] | M [REDACTED]

E [REDACTED]@wcc.govt.nz | W Wellington.govt.nz |  | 

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If received in error you are asked to destroy this email and contact the sender immediately. Your assistance is appreciated.

Absolutely Positively
Wellington City Council

Me Heke Ki Pōneke

[REDACTED]

From: [REDACTED]
Sent: Friday, October 21, 2022 10:33 AM
To: [REDACTED] @nichefm.co.nz; [REDACTED]
Cc: [REDACTED]
Subject: Re: Jackson Stone House Fire Service - 8 Victoria St

Traffic management plan.

Cheers,

[REDACTED]

Get [Outlook for Android](#)

From: [REDACTED] @nichefm.co.nz [REDACTED] @nichefm.co.nz>
Sent: Friday, October 21, 2022 10:31:46 AM
To: [REDACTED] @wellingtonwater.co.nz>; [REDACTED] @nichefm.co.nz>
Cc: [REDACTED] @wellingtonwater.co.nz>; [REDACTED] @wellingtonwater.co.nz>
Subject: Re: Jackson Stone House Fire Service - 8 Victoria St

Hi [REDACTED] what's a TMP please?

Kind regards

[REDACTED]

Get [Outlook for Android](#)

From: [REDACTED] @wellingtonwater.co.nz>
Sent: Friday, October 21, 2022 7:34:41 AM
To: [REDACTED] @nichefm.co.nz>; [REDACTED] @nichefm.co.nz [REDACTED] @nichefm.co.nz>
Cc: [REDACTED] @wellingtonwater.co.nz>; [REDACTED] @wellingtonwater.co.nz>
Subject: RE: Jackson Stone House Fire Service - 8 Victoria St

Hi [REDACTED]

We've spoken to council who looked into the CAR. SAP need to add their TMP before they can approve it, once done let me know and we can go back to council.

Regards,

[REDACTED] – Customer Technical Advisor Water
Customer Operations Group – Rongotai Planning Team
Tel 04 912 4400 Mob [REDACTED]



Private Bag 39804, Wellington Mail Centre 5045
35 Kingford Smith Street, Rongotai, Wellington
www.wellingtonwater.co.nz

From: [REDACTED]@nichefm.co.nz>
Sent: Thursday, 20 October 2022 11:36 am
To: [REDACTED]@wellingtonwater.co.nz>; [REDACTED]@nichefm.co.nz
Cc: [REDACTED]@wellingtonwater.co.nz>; [REDACTED]@wellingtonwater.co.nz>
Subject: RE: Jackson Stone House Fire Service - 8 Victoria St

Hi [REDACTED]

Following our e-mails below, SAP have advised CAR Number is R895758.

SAP have Pencilled in the 9.11.22 – 11.11.22, assuming that approvals come through.

If you can do anything at Council end to ensure approvals are processed in a timely manner, that would be much appreciated.

Kind regards

[REDACTED]

[REDACTED]

HEAD OF PROPERTY ADVISORY

P. [REDACTED]
E. [REDACTED]@nichefm.co.nz
PO Box 265, Rangiora 7440
www.nichefm.co.nz



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From: [REDACTED]
Sent: Friday, 14 October 2022 3:09 pm
To: [REDACTED]@wellingtonwater.co.nz>; [REDACTED]@nichefm.co.nz
Cc: [REDACTED]@wellingtonwater.co.nz>; [REDACTED]@wellingtonwater.co.nz>
Subject: RE: Jackson Stone House Fire Service - 8 Victoria St

Thanks [REDACTED] have advised SAP accordingly.

Kind regards

[REDACTED]

[REDACTED]

HEAD OF PROPERTY ADVISORY

P. [REDACTED]
E. [REDACTED]@nichefm.co.nz
PO Box 265, Rangiora 7440
www.nichefm.co.nz

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From: [REDACTED] <[REDACTED]@wellingtonwater.co.nz>
Sent: Friday, 14 October 2022 11:09 am
To: [REDACTED] <[REDACTED]@nichefm.co.nz>; [REDACTED] <[REDACTED]@nichefm.co.nz>
Cc: [REDACTED] <[REDACTED]@wellingtonwater.co.nz>; [REDACTED] <[REDACTED]@wellingtonwater.co.nz>
Subject: RE: Jackson Stone House Fire Service - 8 Victoria St

Hi [REDACTED],

My suggestion is to get SAP to do their CAR in and send me the number. I can get my manager to try pull some strings at our end but I can't do this until I have the number.

Regards,

[REDACTED] – Customer Technical Advisor Water
Customer Operations Group – Rongotai Planning Team
Tel 04 912 4400 Mob [REDACTED]



Private Bag 39804, Wellington Mail Centre 5045
35 Kingford Smith Street, Rongotai, Wellington
www.wellingtonwater.co.nz

From: [REDACTED] <[REDACTED]@nichefm.co.nz>
Sent: Friday, 14 October 2022 10:04 am
To: [REDACTED] <[REDACTED]@wellingtonwater.co.nz>; [REDACTED] <[REDACTED]@nichefm.co.nz>
Cc: [REDACTED] <[REDACTED]@wellingtonwater.co.nz>; [REDACTED] <[REDACTED]@wellingtonwater.co.nz>
Subject: RE: Jackson Stone House Fire Service - 8 Victoria St

Hi [REDACTED]

Have located a contractor(SAP contractors). They advised it can take some time to get approval from WCC to close the footpath off – is there any way of expediting this?

Kind regards

[REDACTED]

[REDACTED]
HEAD OF PROPERTY ADVISORY
P. [REDACTED]
E. [REDACTED] <[REDACTED]@nichefm.co.nz>
PO Box 265, Rangiora 7440
www.nichefm.co.nz



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From: [REDACTED]
Sent: Friday, 14 October 2022 9:43 am
To: [REDACTED] <[\[REDACTED\]@wellingtonwater.co.nz](mailto:[REDACTED]@wellingtonwater.co.nz)>; [REDACTED] <[\[REDACTED\]@nichefm.co.nz](mailto:[REDACTED]@nichefm.co.nz)>
Cc: [REDACTED] <[\[REDACTED\]@wellingtonwater.co.nz](mailto:[REDACTED]@wellingtonwater.co.nz)>; [REDACTED] <[\[REDACTED\]@wellingtonwater.co.nz](mailto:[REDACTED]@wellingtonwater.co.nz)>
Subject: RE: Jackson Stone House Fire Service - 8 Victoria St

Thanks [REDACTED]

I've rung a number of contractors this morning who've all told me they've got no resource to do the work.

Do you have any suggestions?

Kind regards

[REDACTED]

[REDACTED]

HEAD OF PROPERTY ADVISORY

P [REDACTED]
E: [REDACTED] <[\[REDACTED\]@nichefm.co.nz](mailto:[REDACTED]@nichefm.co.nz)>
PO Box 265, Rangiora 7440
www.nichefm.co.nz



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From: [REDACTED] <[\[REDACTED\]@wellingtonwater.co.nz](mailto:[REDACTED]@wellingtonwater.co.nz)>
Sent: Friday, 14 October 2022 7:32 am
To: [REDACTED] <[\[REDACTED\]@nichefm.co.nz](mailto:[REDACTED]@nichefm.co.nz)>; [REDACTED] <[\[REDACTED\]@nichefm.co.nz](mailto:[REDACTED]@nichefm.co.nz)>
Cc: [REDACTED] <[\[REDACTED\]@wellingtonwater.co.nz](mailto:[REDACTED]@wellingtonwater.co.nz)>; [REDACTED] <[\[REDACTED\]@wellingtonwater.co.nz](mailto:[REDACTED]@wellingtonwater.co.nz)>
Subject: RE: Jackson Stone House Fire Service - 8 Victoria St

Hi [REDACTED]

My apologies I missed your call.

There are a number of contractors around that could potentially do the work for you. I've put a link below for CCNZ and there is a list of contractor there that you can contact.

<https://civilcontractors.co.nz/Find-a-Contractor/11005/>

If there is anything else I can help with, please let me know.

Regards,

██████████ – Customer Technical Advisor Water
Customer Operations Group – Rongotai Planning Team
Tel 04 912 4400 Mob ██████████



Private Bag 39804, Wellington Mail Centre 5045
35 Kingford Smith Street, Rongotai, Wellington
www.wellingtonwater.co.nz

From: ██████████@nichefm.co.nz>
Sent: Thursday, 13 October 2022 8:50 pm
To: ██████████@wellingtonwater.co.nz>; ██████████@nichefm.co.nz
Cc: ██████████@wellingtonwater.co.nz>; ██████████@wellingtonwater.co.nz>
Subject: RE: Jackson Stone House Fire Service - 8 Victoria St

Hi ██████████

Further to my phone message, our fire contractors viewed site and advised they don't deal with this.

I've discussed with the building plumbers who advised it was also outside their scope and suggested that Wellington Water may have a contractor they're happy to suggest to complete the work.

Do you have any companies/contractors you would be happy to suggest so we can get onto this asap?

Kind regards

██████████

██████████

HEAD OF PROPERTY ADVISORY

P: ██████████
E: ██████████@nichefm.co.nz
PO Box 265, Rangiora 7440
www.nichefm.co.nz



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From: ██████████
Sent: Thursday, 13 October 2022 1:24 pm
To: ██████████@wellingtonwater.co.nz>; ██████████@nichefm.co.nz

Cc: [REDACTED]@wellingtonwater.co.nz>; [REDACTED]@wellingtonwater.co.nz>
Subject: RE: Jackson Stone House Fire Service - 8 Victoria St

Hi [REDACTED]

Thanks for following up.

I have already issued a work order for Argus (who are the fire contractors for the building) to investigate. The Argus team advised they will be checking this today we will let you know the outcome.

[REDACTED]@nichefm.co.nz fyi

Kind regards

[REDACTED]

[REDACTED]

HEAD OF PROPERTY ADVISORY

P: [REDACTED]
E: [REDACTED]@nichefm.co.nz
PO Box 265, Rangiora 7440
www.nichefm.co.nz



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From: [REDACTED]@wellingtonwater.co.nz>
Sent: Thursday, 13 October 2022 12:31 pm
To: [REDACTED]@nichefm.co.nz>
Cc: [REDACTED]@wellingtonwater.co.nz>; [REDACTED]@wellingtonwater.co.nz>
Subject: Jackson Stone House Fire Service - 8 Victoria St

Hi [REDACTED]

Thanks for your time yesterday on the phone.

As I said this is just a follow up email from the discussion we had yesterday. We've had a leak detection survey done in the CBD and have discovered the leak on the private side of the fire service to Jackson Stone House and our leak detection contractors have given a rough estimate of where the leak is in the attached photo. You said you were going to engage with the contractor who looks after your fire service and let me know from there what the plan from them is.

We appreciate you jumping on this so quickly, especially with the size of the leak.

If there is anything I can help you with, my details are below.

Regards,

[REDACTED] – Customer Technical Advisor Water
Customer Operations Group – Rongotai Planning Team
Tel 04 912 4400 Mob [REDACTED]



Private Bag 39804, Wellington Mail Centre 5045
35 Kingford Smith Street, Rongotai, Wellington

www.wellingtonwater.co.nz

From: [REDACTED]
Sent: Wednesday, March 22, 2023 12:34 PM
To: [REDACTED]
Subject: FW: 8 Victoria St - Pvt leak
Attachments: RE: Jackson Stone House Fire Service - 8 Victoria St

Categories: OIA IRO-371

Ngā Mihi,

[REDACTED] **Team Leader Water Loss Management**
Customer & Operations Group



Tel 04 912 4400 cel [REDACTED]

Private Bag 39804, Wellington Mail Centre 5045
Level 4, 25 Victoria Street, Petone, Lower Hutt

www.wellingtonwater.co.nz

**Limit outdoor water use to either
odd or even days, 6-8am and 7-9pm.**

Water Restriction Level



From: [REDACTED]@wellingtonwater.co.nz>
Sent: Thursday, 20 October 2022 12:00 pm
To: [REDACTED]@wellingtonwater.co.nz>
Cc: [REDACTED]@wellingtonwater.co.nz>
Subject: 8 Victoria St - Pvt leak

Hi [REDACTED]

Attached in the first email is the CAR number that SAP have applied for. Are you able to talk to your contacts at WCC to try and get this moved along as this is doing 170,000L a day and needs to be repaired ASAP.

If you need to discuss, please call.

Regards,

[REDACTED] **– Customer Technical Advisor Water**
Customer Operations Group – Rongotai Planning Team
Tel 04 912 4400 Mob [REDACTED]



Private Bag 39804, Wellington Mail Centre 5045
35 Kingford Smith Street, Rongotai, Wellington

www.wellingtonwater.co.nz

[REDACTED]

From: [REDACTED]
Sent: Friday, November 25, 2022 8:03 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: #R895758 - TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined

Hi all,

I'm not sure if everyone is aware but WW attended this this as a burst main this morning. We have shut the fire service off which has stopped the burst. Unfortunately the basement carpark has flooded but the fire service was there pumping it out when we left site at 6.45am.

I have notified SAP of the incident and they were going to sort out a plan to remedy the burst.

Regards,

[REDACTED] – Customer Technical Advisor Water
Customer Operations Group – Rongotai Planning Team
Tel 04 912 4400 Mob [REDACTED]



Private Bag 39804, Wellington Mail Centre 5045
35 Kingford Smith Street, Rongotai, Wellington
www.wellingtonwater.co.nz

From: [REDACTED]@nichefm.co.nz>
Sent: Thursday, 24 November 2022 3:46 pm
To: [REDACTED]@sapcontractorsltd.co.nz>; [REDACTED]@wellingtonwater.co.nz>; [REDACTED]@nichefm.co.nz>; [REDACTED]@nichefm.co.nz>
Cc: [REDACTED]@wellingtonwater.co.nz>; [REDACTED]@sapcontractorsltd.co.nz>
Subject: RE: #R895758 - TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined

Thanks [REDACTED] appreciate the update. Is there a chance the leak could be from elsewhere in the area and accumulating around here? GP Friel have been doing a lot of work in recent days in the street but I understand the "leak" was discovered prior to their work.

The building is sitting on rock so the water table may be quite high?

[REDACTED] could you note to update the insurers for next visit on 1 December? Thks 😊

Kind regards
[REDACTED]

[REDACTED]
HEAD OF PROPERTY ADVISORY

P: [REDACTED]
E: [REDACTED]@nichefm.co.nz
PO Box 265, Rangiora 7440
www.nichefm.co.nz



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From: [REDACTED]@sapcontractorsltd.co.nz>
Sent: Thursday, 24 November 2022 3:36 pm
To: [REDACTED]@nichefm.co.nz>; [REDACTED]@wellingtonwater.co.nz>; [REDACTED]@nichefm.co.nz>; [REDACTED]@nichefm.co.nz>
Cc: [REDACTED]@wellingtonwater.co.nz>; [REDACTED]@sapcontractorsltd.co.nz>
Subject: RE: #R895758 - TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined

Hey Team

Hope all is well

Just an update on today's findings.

We have vacuum excavated down 1.6m and have not come across the Fire Service watermain. There is a lot of water coming into our hole and had 2xpumps as well as the vac truck and couldn't keep up with the flow even with the fire main valve turned off. I think the area we are in is in the water table hence why a lot of water in the ground there. I have spoken to [REDACTED] from AD Riley who put the leak detection mark down on this job before we had been given it and he will be keen to come back and have another listen while the hole is open. We have backfilled and Temp sealed the footpath for now & have scheduled our next site visit for next Thursday 1st December. The Fire service Valve has been turned on again.

If you have any questions please feel free to contact me.

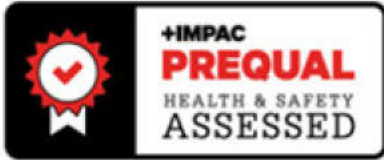
Cheers

[REDACTED]
Operations Coordinator
[REDACTED]
P.O.Box 50295, Porirua, 5022



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Utilities
Category 3



From: [redacted]@nichefm.co.nz>
 Sent: Thursday, 24 November 2022 11:17 AM
 To: [redacted]@sapcontractorsltd.co.nz>; [redacted]@wellingtonwater.co.nz>; [redacted]@nichefm.co.nz>; [redacted]@nichefm.co.nz>
 Cc: [redacted]@wellingtonwater.co.nz>; [redacted]@sapcontractorsltd.co.nz>
 Subject: RE: #R895758 - TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined

Thanks [redacted] for letting us know.

We've notified the insurers that this work was being done so should be good from our side.

Kind regards

[redacted]
 HEAD OF PROPERTY ADVISORY
 P. [redacted]
 E. [redacted]@nichefm.co.nz
 PO Box 265, Rangiora 7440
www.nichefm.co.nz



The contents of this email are confidential and this e-mail is for the use of the intended recipient(s) only. If you have received it in error please notify us immediately and delete.

From: [redacted]@sapcontractorsltd.co.nz>
 Sent: Thursday, 24 November 2022 10:14 am
 To: [redacted]@nichefm.co.nz>; [redacted]@wellingtonwater.co.nz>; [redacted]@nichefm.co.nz>; [redacted]@nichefm.co.nz>
 Cc: [redacted]@wellingtonwater.co.nz>; [redacted]@sapcontractorsltd.co.nz>
 Subject: RE: #R895758 - TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined

Hey Team

Just letting you know we are about to turn the fire service off as there is too much water coming into our hole while excavating

If you have any questions please let me know

Cheers

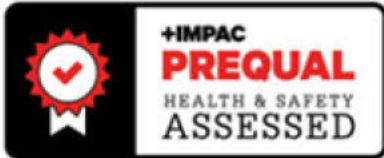
[redacted]
 Operations Coordinator

P.O.Box 50295, Porirua, 5022

SAP Contractors Ltd

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Utilities
Category 3



From: [redacted]@nichefm.co.nz>

Sent: Tuesday, 22 November 2022 8:55 AM

To: [redacted]@sapcontractorsltd.co.nz>; [redacted]@wellingtonwater.co.nz>; [redacted]@nichefm.co.nz>; [redacted]@nichefm.co.nz>

Cc: [redacted]@wellingtonwater.co.nz>; [redacted]

[redacted]@sapcontractorsltd.co.nz>

Subject: RE: #R895758 - TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined

Thanks [redacted] great.

[redacted] can you let the insurers know?

[redacted] we'll need to let the tenants know via mailchimp. I'll draft something up and send under separate cover.

Kind regards

[redacted]

[redacted]

HEAD OF PROPERTY ADVISORY

P: [redacted]
E: [redacted]@nichefm.co.nz

PO Box 265, Rangiora 7440
www.nichefm.co.nz



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From: [redacted]@sapcontractorsltd.co.nz>

Sent: Tuesday, 22 November 2022 7:35 am

To: [redacted]@nichefm.co.nz>; [redacted]@wellingtonwater.co.nz>

Cc: [redacted]@wellingtonwater.co.nz>; [redacted]@nichefm.co.nz>; [redacted]

[redacted]@sapcontractorsltd.co.nz>

Subject: RE: #R895758 - TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined

Hey [REDACTED]

It depends on the repair, we wont know until we locate the leak – id say max would be around 4 hours

If you have any questions please let me know

Cheers

[REDACTED]

Operations Coordinator

[REDACTED]

P.O.Box 50295, Porirua, 5022

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Utilities
Category 3



From: [REDACTED] <[\[REDACTED\]@nichefm.co.nz](mailto:[REDACTED]@nichefm.co.nz)>

Sent: Monday, 21 November 2022 2:33 PM

To: [REDACTED] <[\[REDACTED\]@sapcontractorsltd.co.nz](mailto:[REDACTED]@sapcontractorsltd.co.nz)>; [REDACTED] <[\[REDACTED\]@wellingtonwater.co.nz](mailto:[REDACTED]@wellingtonwater.co.nz)>

Cc: [REDACTED] <[\[REDACTED\]@wellingtonwater.co.nz](mailto:[REDACTED]@wellingtonwater.co.nz)>; [REDACTED] <[\[REDACTED\]@nichefm.co.nz](mailto:[REDACTED]@nichefm.co.nz)>; [REDACTED]

[REDACTED] <[\[REDACTED\]@sapcontractorsltd.co.nz](mailto:[REDACTED]@sapcontractorsltd.co.nz)>

Subject: RE: #R895758 - TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined

Hi [REDACTED]

Excellent, thanks!

Just checking how long the water supply to the fire risers will be off? We'll have to advise our insurers and that's the first question they'll ask!

Kind regards

[REDACTED]

[REDACTED]

HEAD OF PROPERTY ADVISORY

P: [REDACTED]
E: [REDACTED] <[\[REDACTED\]@nichefm.co.nz](mailto:[REDACTED]@nichefm.co.nz)>
PO Box 265, Rangiora 7440
www.nichefm.co.nz

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From: [REDACTED] <[REDACTED]@sapcontractorsltd.co.nz>
Sent: Monday, 21 November 2022 1:30 pm
To: [REDACTED] <[REDACTED]@nichefm.co.nz>; [REDACTED] <[REDACTED]@wellingtonwater.co.nz>
Cc: [REDACTED] <[REDACTED]@wellingtonwater.co.nz>; [REDACTED] <[REDACTED]@nichefm.co.nz>; [REDACTED] <[REDACTED]@sapcontractorsltd.co.nz>
Subject: RE: #R895758 - TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined

Hi All

Finally approved... cheeehoooo! Haha

We will be starting works this Thursday the 24th November 2022

Please know that we may turn off the fire service watermain for repairs but this will NOT affect your normal water supply.

If you have any questions please feel free to contact me

Cheers

[REDACTED]
Operations Coordinator
[REDACTED]
P.O.Box 50295, Porirua, 5022

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Utilities
Category 3



From: [REDACTED] <[REDACTED]@nichefm.co.nz>
Sent: Friday, 18 November 2022 9:16 AM
To: [REDACTED] <[REDACTED]@sapcontractorsltd.co.nz>; [REDACTED] <[REDACTED]@wellingtonwater.co.nz>
Cc: [REDACTED] <[REDACTED]@wellingtonwater.co.nz>; [REDACTED] <[REDACTED]@nichefm.co.nz>; [REDACTED] <[REDACTED]@sapcontractorsltd.co.nz>
Subject: RE: #R895758 - TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined

Great news, thanks [REDACTED]

Appreciate everyone's hard work to get to this point!

Let me know once you have a timeframe so we can let our tenant's know what's happening.

BTW [REDACTED] I understand there was a whole lot of WW (GP Friel) work going on outside the building yesterday. It would be really good if you let building owners know what's happening so we can let tenants know in advance. Otherwise we just get grizzles from everyone!

Kind regards

[REDACTED]

[REDACTED]

HEAD OF PROPERTY ADVISORY

P. [REDACTED]
E: [REDACTED]@nichefm.co.nz
PO Box 265, Rangiora 7440
www.nichefm.co.nz



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From: [REDACTED]@sapcontractorsltd.co.nz>

Sent: Friday, 18 November 2022 8:18 am

To: [REDACTED]@nichefm.co.nz>; [REDACTED]@wellingtonwater.co.nz>

Cc: [REDACTED]@wellingtonwater.co.nz>; [REDACTED]@nichefm.co.nz>; [REDACTED]@sapcontractorsltd.co.nz>

Subject: RE: #R895758 - TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined

Hey Team

I have uploaded amended TMP and have let [REDACTED] know

We are just waiting for final approval. We should get this today and then I can plan this in for next week, Yei haha

If you have any questions please let me know

Cheers

[REDACTED]

Operations Coordinator

[REDACTED]

P.O.Box 50295, Porirua, 5022

The logo for SAP Contractors Ltd. 'SAP' is in a large, bold, teal font with a white outline. 'Contractors Ltd' is in a smaller, bold, teal font with a white outline.

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Utilities
Category 3



From: [redacted]@nichefm.co.nz>
 Sent: Thursday, 17 November 2022 9:40 AM
 To: [redacted]@sapcontractorsltd.co.nz>; [redacted]@wellingtonwater.co.nz>
 Cc: [redacted]@wellingtonwater.co.nz>; [redacted]@nichefm.co.nz>; [redacted]@sapcontractorsltd.co.nz>
 Subject: RE: #R895758 - TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined

Thanks [redacted] let me know if there's anything more I need to do.

Kind regards

[redacted]

[redacted]

HEAD OF PROPERTY ADVISORY

P: [redacted]
 E: [redacted]@nichefm.co.nz
 PO Box 265, Rangiora 7440
www.nichefm.co.nz



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From: [redacted]@sapcontractorsltd.co.nz>
 Sent: Thursday, 17 November 2022 9:37 am
 To: [redacted]@nichefm.co.nz>; [redacted]@wellingtonwater.co.nz>
 Cc: [redacted]@wellingtonwater.co.nz>; [redacted]@nichefm.co.nz>; [redacted]@sapcontractorsltd.co.nz>
 Subject: RE: #R895758 - TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined

Hey Team

I have spoken with [redacted] (RCA Corridor Manager) this morning & she has said that she had sent me an email in regards to changes I needed to make on the TMP... the only problem was, I never received an email regarding these changes also there was a clash on site with another contractor working in the same area around the same time. I will liaise with this contractor so we can make it work.

The change is not a biggie, just amending the end date as it fell into the brown out period in the CBD

I am just waiting for this to be updated with our TMP designer & then I will call [redacted] to let her know, then she will be able to get this looked at urgently

I have stressed to [redacted] that this job is very urgent and the leak needs to be repaired ASAP

I will keep you all in the loop, if you have any questions please let me know

Cheers

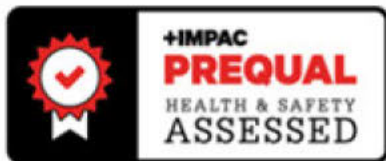
Operations Coordinator

P.O.Box 50295, Porirua, 5022

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Utilities
Category 3



From: [redacted]@nichefm.co.nz>

Sent: Thursday, 17 November 2022 8:50 AM

To: [redacted]@wellingtonwater.co.nz>; [redacted]@sapcontractorsltd.co.nz>

Cc: [redacted]@wellingtonwater.co.nz>; [redacted]@nichefm.co.nz>

Subject: RE: #R895758 - TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined

Hi all

Please let me know if it hasn't been sorted by Close of business today and I'll follow up again tomorrow.

Kind regards

[redacted]
[redacted]
HEAD OF PROPERTY ADVISORY

P: [redacted]
E: [redacted]@nichefm.co.nz
PO Box 265, Rangiora 7440
www.nichefm.co.nz



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From: [redacted]@wellingtonwater.co.nz>

Sent: Thursday, 17 November 2022 6:59 am

To: [redacted]@nichefm.co.nz>; [redacted]@sapcontractorsltd.co.nz>

Cc: [redacted]@wellingtonwater.co.nz>; [redacted]@nichefm.co.nz>

Subject: RE: #R895758 - TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined

Thank you [REDACTED]

[REDACTED] has also escalated this from our side as well. Hopefully this means we can get the results faster.

Regards,

[REDACTED] – Customer Technical Advisor Water
Customer Operations Group – Rongotai Planning Team
Tel 04 912 4400



Private Bag 39804, Wellington Mail Centre 5045
Level 4, 25 Victoria St, Petone, Lower Hutt

www.wellingtonwater.co.nz

From: [REDACTED]@nichefm.co.nz>
Sent: Wednesday, 16 November 2022 3:35 pm
To: [REDACTED]@sapcontractorsltd.co.nz>; [REDACTED]@wellingtonwater.co.nz>
Cc: [REDACTED]@wellingtonwater.co.nz>; [REDACTED]@nichefm.co.nz>
Subject: FW: #R895758 - TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined
Importance: High

Hi team

I've followed up with a call to [REDACTED] and she will ensure this is sorted asap.

Kind regards

[REDACTED]

[REDACTED]

HEAD OF PROPERTY ADVISORY

P. [REDACTED]
E. [REDACTED]@nichefm.co.nz
PO Box 265, Rangiora 7440
www.nichefm.co.nz



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From: [REDACTED]
Sent: Wednesday, 16 November 2022 3:31 pm
To: [REDACTED]@wcc.govt.nz
Cc: [REDACTED]@sapcontractorsltd.co.nz>; [REDACTED]@nichefm.co.nz>; [REDACTED]
[REDACTED]@wellingtonwater.co.nz>; [REDACTED]@wellingtonwater.co.nz>
Subject: RE: #R895758 - TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined
Importance: High

Hi [REDACTED]

As discussed.

Kind regards

[REDACTED]

[REDACTED]

HEAD OF PROPERTY ADVISORY

P: [REDACTED]
E: [REDACTED]@nichefm.co.nz
PO Box 265, Rangiora 7440
www.nichefm.co.nz



The contents of this email are confidential and this e-mail is for the use of the intended recipient(s) only. If you have received it in error please notify us immediately and delete.

From: [REDACTED]
Sent: Wednesday, 16 November 2022 7:58 am
To: [REDACTED]@wcc.govt.nz
Cc: [REDACTED]@sapcontractorsltd.co.nz>; [REDACTED]@nichefm.co.nz>; [REDACTED]@wellingtonwater.co.nz>; [REDACTED]@wellingtonwater.co.nz>
Subject: RE: #R895758 - TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined

Dear [REDACTED]

Could you please assist with this situation.

We manage JacksonStone House at 3-11 Hunter St Wellington.

Wellington Water advised there is a major water leak between the toby and the fire riser.

We have been trying to get this fixed as a matter of urgency but there appears to be a hold up at the Council end.

Could you please investigate and resolve this situation so work may get underway.

Kind regards

[REDACTED]

[REDACTED]

HEAD OF PROPERTY ADVISORY

P: [REDACTED]
E: [REDACTED]@nichefm.co.nz
PO Box 265, Rangiora 7440
www.nichefm.co.nz



The contents of this email are confidential and this e-mail is for the use of the intended recipient(s) only. If you have received it in error please notify us immediately and delete.

From: [REDACTED]@wellingtonwater.co.nz>
Sent: Tuesday, 15 November 2022 6:54 am
To: [REDACTED]@nichefm.co.nz>
Cc: [REDACTED]@sapcontractorsltd.co.nz>; [REDACTED]@nichefm.co.nz>; [REDACTED]@wellingtonwater.co.nz>
Subject: RE: #R895758 - TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined

Hi [REDACTED]

I'm not sure who the right person to speak to about the issue with the traffic signals is . The contact we have with WCC is our relationship partner. I'll talk to my manager and get him to escalate it through our relationship partner if [REDACTED] has already done this.

Regards,

[REDACTED] – Customer Technical Advisor Water
Customer Operations Group – Rongotai Planning Team
Tel 04 912 4400



Private Bag 39804, Wellington Mail Centre 5045
Level 4, 25 Victoria St, Petone, Lower Hutt
www.wellingtonwater.co.nz

From: [REDACTED]@nichefm.co.nz>
Sent: Monday, 14 November 2022 3:41 pm
To: [REDACTED]@wellingtonwater.co.nz>
Cc: [REDACTED]@sapcontractorsltd.co.nz>; [REDACTED]@nichefm.co.nz>
Subject: FW: #R895758 - TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined

Hi [REDACTED]

SAP has responded re the signals and I've copied [REDACTED] in.

Can you please let me know who at Council is in charge of liaising on these matters and provide contact details. I'll then get in touch with them direct.

Kind regards

[REDACTED]

[REDACTED]
HEAD OF PROPERTY ADVISORY
P. [REDACTED]
E. [REDACTED]@nichefm.co.nz
PO Box 265, Rangiora 7440
www.nichefm.co.nz



The contents of this email are confidential and this e-mail is for the use of the intended recipient(s) only. If you have received it in error please notify us immediately and delete.

From: [REDACTED]@sapcontractorsltd.co.nz>
Sent: Monday, 14 November 2022 3:35 pm
To: [REDACTED]@nichefm.co.nz>
Cc: [REDACTED]@nichefm.co.nz>; [REDACTED]@sapcontractorsltd.co.nz>
Subject: RE: #R895758 - TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined

Hey [REDACTED]

I had uploaded the approval (Signals) with my TMP over 10 days ago, and also notified the council when I did upload to let them know how urgent this job is, my schedule is looking booked out for the next two weeks and they will soon have a brown out period in the CBD (No Works to be done unless emergency)

We are just waiting for Council to have a look at my CAR application and approve so we can get started, I honestly don't know why it has taken so long

If you have any questions please let me know

Attachments

Traffic Management Diagram - Uploaded

Approved Parking & Signals - 3-11 Hunter St - 2 Victoria St CBD.pdf

Traffic Management Diagram - Uploaded

TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined.pdf

Others - Uploaded

SAP Residential Letter - 3-11 Hunter St Wellington.pdf

Scope of Work - Uploaded

\$\$..SOW WCC - 3-11 Hunter St Wellington.pdf

Cheers

[REDACTED]
Operations Coordinator

[REDACTED]
P.O.Box 50295, Porirua, 5022

SAP Contractors Ltd

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Utilities
Category 3



[REDACTED]

From: [REDACTED]
Sent: Tuesday, November 15, 2022 2:28 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: #R895758 - TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined

Hi [REDACTED]

Hope your day is going well. Can you tell me the best contact for me to follow this up with?

Cheers,

[REDACTED]

From: [REDACTED]@wellingtonwater.co.nz>
Sent: Tuesday, 15 November 2022 6:54 am
To: [REDACTED]@nichefm.co.nz>
Cc: [REDACTED]@sapcontractorsltd.co.nz>; [REDACTED]@nichefm.co.nz>; [REDACTED]
[REDACTED]@wellingtonwater.co.nz>
Subject: RE: #R895758 - TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined

Hi [REDACTED]

I'm not sure who the right person to speak to about the issue with the traffic signals is. The contact we have with WCC is our relationship partner. I'll talk to my manager and get him to escalate it through our relationship partner if [REDACTED] has already done this.

Regards,

[REDACTED] – Customer Technical Advisor Water
Customer Operations Group – Rongotai Planning Team
Tel 04 912 4400



Private Bag 39804, Wellington Mail Centre 5045
Level 4, 25 Victoria St, Petone, Lower Hutt
www.wellingtonwater.co.nz

From: [REDACTED]@nichefm.co.nz>
Sent: Monday, 14 November 2022 3:41 pm
To: [REDACTED]@wellingtonwater.co.nz>
Cc: [REDACTED]@sapcontractorsltd.co.nz>; [REDACTED]@nichefm.co.nz>
Subject: FW: #R895758 - TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined

Hi [REDACTED]

SAP has responded re the signals and I've copied [REDACTED] in.

Can you please let me know who at Council is in charge of liaising on these matters and provide contact details. I'll then get in touch with them direct.

Kind regards

██████████
██████████
HEAD OF PROPERTY ADVISORY

P: ██████████
E: ██████████@nichefm.co.nz
PO Box 265, Rangiora 7440
www.nichefm.co.nz



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From: ██████████@sapcontractorsltd.co.nz>
Sent: Monday, 14 November 2022 3:35 pm
To: ██████████@nichefm.co.nz>
Cc: ██████████@nichefm.co.nz>; ██████████@sapcontractorsltd.co.nz>
Subject: RE: #R895758 - TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined

Hey ██████████

I had uploaded the approval (Signals) with my TMP over 10 days ago, and also notified the council when I did upload to let them know how urgent this job is, my schedule is looking booked out for the next two weeks and they will soon have a brown out period in the CBD (No Works to be done unless emergency)

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If you have any questions please let me know

Attachments

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Traffic Management Diagram - Uploaded

TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined.pdf

Others - Uploaded

SAP Residential Letter - 3-11 Hunter St Wellington.pdf

Scope of Work - Uploaded

\$\$..SOW WCC - 3-11 Hunter St Wellington.pdf

Cheers

[REDACTED]
Operations Coordinator

[REDACTED]
P.O.Box 50295, Porirua, 5022

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Utilities
Category 3



[REDACTED]

From: [REDACTED]
Sent: Thursday, October 6, 2022 7:08 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: 8 Victoria St - WO 234857

Hi [REDACTED]

The above job is a leak on a private fire main to a council owned building. I've discussed this job with [REDACTED] and [REDACTED] and due to the amount of water ADR are estimating that we are losing (120L/m) I believe even though it is private we should engage a contractor to fix the problem for us on behalf of council if the council are willing to reimburse us for the work done. The reason for this is that by the time is send a leak letter to council, they engage a contractor which may take a while, we would have already sorted the issue.

Can you please go to [REDACTED] to discuss as they are currently losing 172,800L/d on this leak. This I don't even have to say is very significant, but, one of the bigger leaks ADR found in their ground survey in the CBD.

Any questions, please let me know.

Cheers,

[REDACTED] – Customer Technical Advisor Water
Customer Operations Group – Rongotai Planning Team
Tel 04 912 4400 Mob [REDACTED]



Private Bag 39804, Wellington Mail Centre 5045
35 Kingford Smith Street, Rongotai, Wellington
www.wellingtonwater.co.nz

[REDACTED]

From: [REDACTED]
Sent: Thursday, October 6, 2022 8:34 AM
To: [REDACTED]
Subject: RE: For Your Decision - Water Leak - 8 Victoria Street Wellington

Howdy [REDACTED]

I need to know the actual building as some of these are on 100year lease arrangements and responsibility is not with WCC.

So give me some more detail (#8 is not a building in itself) and I will go to our property team without delay + where is the actual leak ?

[REDACTED]

From: [REDACTED]@wellingtonwater.co.nz>
Sent: Thursday, 6 October 2022 8:29 am
To: [REDACTED]@wcc.govt.nz>
Subject: For Your Decision - Water Leak - 8 Victoria Street Wellington

Hi [REDACTED]

Wellington Water has found a large water leak in Wellington that is losing 172,800 litres/day. The building is owned by council.

Due to the size of the leak we would like to avoid the usual procedure and fix the leak as quickly as possible. Would council be willing for WWL to go ahead and fix the burst and reimburse WWL for the costs? The usual process would require WWL to send council a letter informing them of the leak and requesting council to fix it. Then council would need to organize a contractor to fix the leak which will take time.

Please let me know which route you would like us to take.

Kind regards

[REDACTED]

[REDACTED] Customer Planning Engineer – South (Rongotai)



Tel 04 912 4400 Mob [REDACTED]

Private Bag 39804, Wellington Mail Centre 5045
Level 4, 25 Victoria Street, Petone, Lower Hutt

www.wellingtonwater.co.nz

Wellington Water is owned by the Hutt, Porirua, Upper Hutt and Wellington city councils, South Wairarapa District Council and Greater Wellington Regional Council. We manage their drinking water, wastewater and stormwater services.

[REDACTED]

From: [REDACTED]
Sent: Thursday, October 6, 2022 8:48 AM
To: [REDACTED]
Subject: RE: For Your Decision - Water Leak - 8 Victoria Street Wellington

I met with the property tam and as suspected this is a ground lease – getting the contact details for you to issue the Notice to Fix.

Cheers

[REDACTED]

From: [REDACTED]@wellingtonwater.co.nz>
Sent: Thursday, 6 October 2022 8:29 am
To: [REDACTED]@wcc.govt.nz>
Subject: For Your Decision - Water Leak - 8 Victoria Street Wellington

Hi [REDACTED]

Wellington Water has found a large water leak in Wellington that is losing 172,800 litres/day. The building is owned by council.

Due to the size of the leak we would like to avoid the usual procedure and fix the leak as quickly as possible. Would council be willing for WWL to go ahead and fix the burst and reimburse WWL for the costs? The usual process would require WWL to send council a letter informing them of the leak and requesting council to fix it. Then council would need to organize a contractor to fix the leak which will take time.

Please let me know which route you would like us to take.

Kind regards

[REDACTED]

[REDACTED] Customer Planning Engineer – South (Rongotai)



Tel 04 912 4400 Mob [REDACTED]

Private Bag 39804, Wellington Mail Centre 5045
Level 4, 25 Victoria Street, Petone, Lower Hutt

www.wellingtonwater.co.nz

Wellington Water is owned by the Hutt, Porirua, Upper Hutt and Wellington city councils, South Wairarapa District Council and Greater Wellington Regional Council. We manage their drinking water, wastewater and stormwater services.

[REDACTED]

From: [REDACTED]
Sent: Thursday, October 20, 2022 2:33 PM
To: [REDACTED]
Subject: Re: Seeking Council Contact to Expedite CAR for Urgent Leak.

Ok I'm told there is no TMP with the CAR - it's blank. SAP need to get that done asap.

[REDACTED]

From: [REDACTED]@wellingtonwater.co.nz>
Sent: Thursday, October 20, 2022 2:26 PM
To: [REDACTED]@wcc.govt.nz>
Subject: RE: Seeking Council Contact to Expedite CAR for Urgent Leak.

Good man!

From: [REDACTED]@wcc.govt.nz>
Sent: Thursday, 20 October 2022 2:25 pm
To: [REDACTED]@wellingtonwater.co.nz>
Subject: Re: Seeking Council Contact to Expedite CAR for Urgent Leak.

Leave it with me :)

[REDACTED]

From: [REDACTED]@wellingtonwater.co.nz>
Sent: Thursday, October 20, 2022 2:23:33 PM
To: [REDACTED]@wcc.govt.nz>
Subject: Seeking Council Contact to Expedite CAR for Urgent Leak.

Hi [REDACTED]

We have a significant leak (170,000 litres a day) on a private property. The owner has contracted SAP to repair the leak, and I would like to expedite the CAR approval process so the leak is repaired asap. Who is the best person at council to contact?

Please advise,

[REDACTED]

From: [REDACTED]@nichefm.co.nz>
Sent: Thursday, 20 October 2022 11:36 am
To: [REDACTED]@wellingtonwater.co.nz>; [REDACTED]@nichefm.co.nz
Cc: [REDACTED]@wellingtonwater.co.nz>; [REDACTED]@wellingtonwater.co.nz>
Subject: RE: Jackson Stone House Fire Service - 8 Victoria St

Hi [REDACTED]

Following our e-mails below, SAP have advised CAR Number is R895758.

SAP have Pencilled in the 9.11.22 – 11.11.22, assuming that approvals come through.

If you can do anything at Council end to ensure approvals are processed in a timely manner, that would be much appreciated.

Kind regards

[REDACTED]

[REDACTED]

HEAD OF PROPERTY ADVISORY

P: [REDACTED]
E: [REDACTED]@nichefm.co.nz
PO Box 265, Rangiora 7440
www.nichefm.co.nz



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From: [REDACTED]
Sent: Friday, 14 October 2022 3:09 pm
To: [REDACTED]@wellingtonwater.co.nz>; [REDACTED]@nichefm.co.nz
Cc: [REDACTED]@wellingtonwater.co.nz>; [REDACTED]@wellingtonwater.co.nz>
Subject: RE: Jackson Stone House Fire Service - 8 Victoria St

Thanks [REDACTED] have advised SAP accordingly.

Kind regards

[REDACTED]

[REDACTED]

HEAD OF PROPERTY ADVISORY

P: [REDACTED]
E: [REDACTED]@nichefm.co.nz
PO Box 265, Rangiora 7440
www.nichefm.co.nz



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From: [REDACTED]@wellingtonwater.co.nz>
Sent: Friday, 14 October 2022 11:09 am
To: [REDACTED]@nichefm.co.nz>; [REDACTED]@nichefm.co.nz

Cc: [REDACTED]@wellingtonwater.co.nz>; [REDACTED]@wellingtonwater.co.nz>
Subject: RE: Jackson Stone House Fire Service - 8 Victoria St

Hi [REDACTED]

My suggestion is to get SAP to do their CAR in and send me the number. I can get my manager to try pull some strings at our end but I can't do this until I have the number.

Regards,

[REDACTED] – Customer Technical Advisor Water
Customer Operations Group – Rongotai Planning Team
Tel 04 912 4400 Mob [REDACTED]



Private Bag 39804, Wellington Mail Centre 5045
35 Kingford Smith Street, Rongotai, Wellington
www.wellingtonwater.co.nz

From: [REDACTED]@nichefm.co.nz>
Sent: Friday, 14 October 2022 10:04 am
To: [REDACTED]@wellingtonwater.co.nz>; [REDACTED]@nichefm.co.nz
Cc: [REDACTED]@wellingtonwater.co.nz>; [REDACTED]@wellingtonwater.co.nz>
Subject: RE: Jackson Stone House Fire Service - 8 Victoria St

Hi [REDACTED]

Have located a contractor(SAP contractors). They advised it can take some time to get approval from WCC to close the footpath off – is there any way of expediting this?

Kind regards

[REDACTED]

[REDACTED]
HEAD OF PROPERTY ADVISORY
P. [REDACTED]
E. [REDACTED]@nichefm.co.nz
PO Box 265, Rangiora 7440
www.nichefm.co.nz



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From: [REDACTED]
Sent: Friday, 14 October 2022 9:43 am

To: [REDACTED]@wellingtonwater.co.nz>; [REDACTED]@nichefm.co.nz
Cc: [REDACTED]@wellingtonwater.co.nz>; [REDACTED]@wellingtonwater.co.nz>
Subject: RE: Jackson Stone House Fire Service - 8 Victoria St

Thanks [REDACTED]

I've rung a number of contractors this morning who've all told me they've got no resource to do the work.

Do you have any suggestions?

Kind regards

[REDACTED]

[REDACTED]

HEAD OF PROPERTY ADVISORY

P: [REDACTED]
E: [REDACTED]@nichefm.co.nz
PO Box 265, Rangiora 7440
www.nichefm.co.nz



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From: [REDACTED]@wellingtonwater.co.nz>
Sent: Friday, 14 October 2022 7:32 am
To: [REDACTED]@nichefm.co.nz>; [REDACTED]@nichefm.co.nz
Cc: [REDACTED]@wellingtonwater.co.nz>; [REDACTED]@wellingtonwater.co.nz>
Subject: RE: Jackson Stone House Fire Service - 8 Victoria St

Hi [REDACTED],

My apologies I missed your call.

There are a number of contractors around that could potentially do the work for you. I've put a link below for CCNZ and there is a list of contractor there that you can contact.

<https://civilcontractors.co.nz/Find-a-Contractor/11005/>

If there is anything else I can help with, please let me know.

Regards,

[REDACTED] – Customer Technical Advisor Water
Customer Operations Group – Rongotai Planning Team
Tel 04 912 4400 Mob [REDACTED]



Private Bag 39804, Wellington Mail Centre 5045
35 Kingford Smith Street, Rongotai, Wellington
www.wellingtonwater.co.nz

From: [REDACTED]@nichefm.co.nz>
Sent: Thursday, 13 October 2022 8:50 pm
To: [REDACTED]@wellingtonwater.co.nz>; [REDACTED]@nichefm.co.nz
Cc: [REDACTED]@wellingtonwater.co.nz>; [REDACTED]@wellingtonwater.co.nz>
Subject: RE: Jackson Stone House Fire Service - 8 Victoria St

Hi [REDACTED]

Further to my phone message, our fire contractors viewed site and advised they don't deal with this.

I've discussed with the building plumbers who advised it was also outside their scope and suggested that Wellington Water may have a contractor they're happy to suggest to complete the work.

Do you have any companies/contractors you would be happy to suggest so we can get onto this asap?

Kind regards

[REDACTED]

[REDACTED]

HEAD OF PROPERTY ADVISORY

P: [REDACTED]
E: [REDACTED]@nichefm.co.nz
PO Box 265, Rangiora 7440
www.nichefm.co.nz



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From: [REDACTED]
Sent: Thursday, 13 October 2022 1:24 pm
To: [REDACTED]@wellingtonwater.co.nz>; [REDACTED]@nichefm.co.nz
Cc: [REDACTED]@wellingtonwater.co.nz>; [REDACTED]@wellingtonwater.co.nz>
Subject: RE: Jackson Stone House Fire Service - 8 Victoria St

Hi [REDACTED]

Thanks for following up.

I have already issued a work order for Argus (who are the fire contractors for the building) to investigate. The Argus team advised they will be checking this today we will let you know the outcome.

[REDACTED]@nichefm.co.nz fyi

Kind regards

[REDACTED]

[REDACTED]

HEAD OF PROPERTY ADVISORY

P: [REDACTED]
E: [REDACTED]@nichefm.co.nz

PO Box 265, Rangiora 7440
www.nichefm.co.nz



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From: [REDACTED]@wellingtonwater.co.nz>
Sent: Thursday, 13 October 2022 12:31 pm
To: [REDACTED]@nichefm.co.nz>
Cc: [REDACTED]@wellingtonwater.co.nz>; [REDACTED]@wellingtonwater.co.nz>
Subject: Jackson Stone House Fire Service - 8 Victoria St

Hi [REDACTED]

Thanks for your time yesterday on the phone.

As I said this is just a follow up email from the discussion we had yesterday. We've had a leak detection survey done in the CBD and have discovered the leak on the private side of the fire service to Jackson Stone House and our leak detection contractors have given a rough estimate of where the leak is in the attached photo. You said you were going to engage with the contractor who looks after your fire service and let me know from there what the plan from them is.

We appreciate you jumping on this so quickly, especially with the size of the leak.

If there is anything I can help you with, my details are below.

Regards,

[REDACTED] – Customer Technical Advisor Water
Customer Operations Group – Rongotai Planning Team
Tel 04 912 4400 Mob [REDACTED]



Private Bag 39804, Wellington Mail Centre 5045
35 Kingford Smith Street, Rongotai, Wellington
www.wellingtonwater.co.nz

[REDACTED]

From: [REDACTED]
Sent: Tuesday, November 15, 2022 2:28 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: #R895758 - TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined

Hi [REDACTED]

Hope your day is going well. Can you tell me the best contact for me to follow this up with?

Cheers,

[REDACTED]

From: [REDACTED]@wellingtonwater.co.nz>
Sent: Tuesday, 15 November 2022 6:54 am
To: [REDACTED]@nichefm.co.nz>
Cc: [REDACTED]@sapcontractorsltd.co.nz>; [REDACTED]@nichefm.co.nz>; [REDACTED]
[REDACTED]@wellingtonwater.co.nz>
Subject: RE: #R895758 - TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined

Hi [REDACTED]

I'm not sure who the right person to speak to about the issue with the traffic signals is . The contact we have with WCC is our relationship partner. I'll talk to my manager and get him to escalate it through our relationship partner if [REDACTED] has already done this.

Regards,

[REDACTED] – Customer Technical Advisor Water
Customer Operations Group – Rongotai Planning Team
Tel 04 912 4400



Private Bag 39804, Wellington Mail Centre 5045
Level 4, 25 Victoria St, Petone, Lower Hutt
www.wellingtonwater.co.nz

From: [REDACTED]@nichefm.co.nz>
Sent: Monday, 14 November 2022 3:41 pm
To: [REDACTED]@wellingtonwater.co.nz>
Cc: [REDACTED]@sapcontractorsltd.co.nz>; [REDACTED]@nichefm.co.nz>
Subject: FW: #R895758 - TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined

Hi [REDACTED]

SAP has responded re the signals and I've copied [REDACTED] in.

Can you please let me know who at Council is in charge of liaising on these matters and provide contact details. I'll then get in touch with them direct.

Kind regards

██████████
██████████
HEAD OF PROPERTY ADVISORY

P: ██████████
E: ██████████ [@nichefm.co.nz](mailto:██████████@nichefm.co.nz)
PO Box 265, Rangiora 7440
www.nichefm.co.nz



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From: ██████████ [@sapcontractorsltd.co.nz](mailto:██████████@sapcontractorsltd.co.nz)>
Sent: Monday, 14 November 2022 3:35 pm
To: ██████████ [@nichefm.co.nz](mailto:██████████@nichefm.co.nz)>
Cc: ██████████ [@nichefm.co.nz](mailto:██████████@nichefm.co.nz)>; ██████████ [@sapcontractorsltd.co.nz](mailto:██████████@sapcontractorsltd.co.nz)>
Subject: RE: #R895758 - TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined

Hey ██████████

I had uploaded the approval (Signals) with my TMP over 10 days ago, and also notified the council when I did upload to let them know how urgent this job is, my schedule is looking booked out for the next two weeks and they will soon have a brown out period in the CBD (No Works to be done unless emergency)

We are just waiting for Council to have a look at my CAR application and approve so we can get started, I honestly don't know why it has taken so long

If you have any questions please let me know

Attachments

Traffic Management Diagram - Uploaded

Approved Parking & Signals - 3-11 Hunter St - 2 Victoria St CBD.pdf

Traffic Management Diagram - Uploaded

TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined.pdf

Others - Uploaded

SAP Residential Letter - 3-11 Hunter St Wellington.pdf

Scope of Work - Uploaded

\$\$..SOW WCC - 3-11 Hunter St Wellington.pdf

Cheers



Operations Coordinator



P.O.Box 50295, Porirua, 5022

SAP Contractors Ltd

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Utilities
Category 3



[REDACTED]

From: [REDACTED]
Sent: Tuesday, November 15, 2022 4:20 PM
To: customercompliance@wcc.govt.nz
Subject: FW: #R895758 - TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined

Hi team,

Are any of you able to point me in the right direction for this?

Kind regards

[REDACTED]

From: [REDACTED]
Sent: Tuesday, 15 November 2022 2:28 pm
To: [REDACTED]@wcc.govt.nz>
Cc: [REDACTED]@wellingtonwater.co.nz>
Subject: FW: #R895758 - TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined

Hi [REDACTED]

Hope your day is going well. Can you tell me the best contact for me to follow this up with?

Cheers,

[REDACTED]

From: [REDACTED]@wellingtonwater.co.nz>
Sent: Tuesday, 15 November 2022 6:54 am
To: [REDACTED]@nichefm.co.nz>
Cc: [REDACTED]@sapcontractorsltd.co.nz>; [REDACTED]@nichefm.co.nz>; [REDACTED]@wellingtonwater.co.nz>
Subject: RE: #R895758 - TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined

Hi [REDACTED]

I'm not sure who the right person to speak to about the issue with the traffic signals is. The contact we have with WCC is our relationship partner. I'll talk to my manager and get him to escalate it through our relationship partner if [REDACTED] has already done this.

Regards,

[REDACTED] – Customer Technical Advisor Water
Customer Operations Group – Rongotai Planning Team
Tel 04 912 4400



Private Bag 39804, Wellington Mail Centre 5045
Level 4, 25 Victoria St, Petone, Lower Hutt
www.wellingtonwater.co.nz

From: [REDACTED]@nichefm.co.nz>
Sent: Monday, 14 November 2022 3:41 pm
To: [REDACTED]@wellingtonwater.co.nz>
Cc: [REDACTED]@sapcontractorsltd.co.nz>; [REDACTED]@nichefm.co.nz>
Subject: FW: #R895758 - TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined

Hi [REDACTED]

SAP has responded re the signals and I've copied [REDACTED] in.

Can you please let me know who at Council is in charge of liaising on these matters and provide contact details. I'll then get in touch with them direct.

Kind regards

[REDACTED]

[REDACTED]
HEAD OF PROPERTY ADVISORY
P: [REDACTED]
E: [REDACTED]@nichefm.co.nz
PO Box 265, Rangiora 7440
www.nichefm.co.nz



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From: [REDACTED]@sapcontractorsltd.co.nz>
Sent: Monday, 14 November 2022 3:35 pm
To: [REDACTED]@nichefm.co.nz>
Cc: [REDACTED]@nichefm.co.nz>; [REDACTED]@sapcontractorsltd.co.nz>
Subject: RE: #R895758 - TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined

Hey [REDACTED]

I had uploaded the approval (Signals) with my TMP over 10 days ago, and also notified the council when I did upload to let them know how urgent this job is, my schedule is looking booked out for the next two weeks and they will soon have a brown out period in the CBD (No Works to be done unless emergency)

We are just waiting for Council to have a look at my CAR application and approve so we can get started, I honestly don't know why it has taken so long

If you have any questions please let me know

Attachments

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Approved Parking & Signals - 3-11 Hunter St - 2 Victoria St CBD.pdf

Traffic Management Diagram - Uploaded

TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined.pdf

Others - Uploaded

SAP Residential Letter - 3-11 Hunter St Wellington.pdf

Scope of Work - Uploaded

\$\$..SOW WCC - 3-11 Hunter St Wellington.pdf

Cheers

[REDACTED]
Operations Coordinator

[REDACTED]
P.O.Box 50295, Porirua, 5022

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Utilities
Category 3



[REDACTED]

From: [REDACTED]
Sent: Thursday, November 10, 2022 2:48 PM
To: [REDACTED]
Subject: RE: #R895758 - TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined

Not sure. I was hoping that SAP would know.

From: [REDACTED]@wellingtonwater.co.nz>
Sent: Wednesday, 9 November 2022 7:11 am
To: [REDACTED]@wellingtonwater.co.nz>
Subject: RE: #R895758 - TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined

Is this a council thing to approve or is there someone else that SAP needs to apply to for this.

Cheers,

[REDACTED]

From: [REDACTED]@wellingtonwater.co.nz>
Sent: Tuesday, 8 November 2022 3:48 pm
To: [REDACTED]@wellingtonwater.co.nz>
Subject: FW: #R895758 - TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined

Hi [REDACTED]

Apparently SAP need to get approval from Signals for working close to traffic signals, and the TMP can't be processed until this has been supplied.

Hope this helps,

[REDACTED]

From: [REDACTED]@wcc.govt.nz>
Sent: Tuesday, 8 November 2022 3:37 pm
To: [REDACTED]@wellingtonwater.co.nz>
Subject: RE: #R895758 - TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined

Hi [REDACTED]

We're still waiting for Signals approval for this TMP. Once this has been received we can look at approvals

I'll do a pre-review of the TMP to ease the approvals process

Cheers,

This year's Christmas period is 05 – 27 December 2022.
The last day for CAR/TMPs to be submitted before the Christmas period is 12th December 5pm.
Any works for Jan 2022 need to be uploaded by this date.
New CARs can be loaded on Jan 9th 2022 allowing 15 working days to approve, please also remember Wellington Anniversary.
Christmas Hours / Brown Out map:

██████████ | (they/them) | 82408 | (ABC)-NP R | 09/07/25

Customer & Compliance Officer

Wellington City Council

P 04-499-4444 | M ██████████

E ██████████@wcc.govt.nz | W Wellington.govt.nz |

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If you are not the intended recipient, you are asked to respect that confidentiality and not disclose, copy or make use of its contents.

If received in error you are asked to destroy this email and contact the sender immediately. Your assistance is appreciated.

From: ██████████@wellingtonwater.co.nz>

Sent: Tuesday, 8 November 2022 3:13 pm

To: ██████████@wcc.govt.nz>

Subject: FW: #R895758 - TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined

Hi ██████████

As discussed. Any assistance you can give would be much appreciated.

██████████

From: ██████████@wellingtonwater.co.nz>

Sent: Wednesday, 2 November 2022 7:17 am

To: ██████████@wellingtonwater.co.nz>

Subject: FW: #R895758 - TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined

Hi ██████████ are you able to push this up the chain through your contacts again please? This is the very significant leak at 8 Victoria St.

SAP have added their TMP apparently.

Cheers,

██████████ – Customer Technical Advisor Water

Customer Operations Group – Rongotai Planning Team

Tel 04 912 4400 Mob ██████████



Private Bag 39804, Wellington Mail Centre 5045

35 Kingford Smith Street, Rongotai, Wellington

www.wellingtonwater.co.nz

From: ██████████@nichefm.co.nz>

Sent: Tuesday, 1 November 2022 3:05 pm

To: ██████████@wellingtonwater.co.nz>

Cc: ██████████@nichefm.co.nz>

Subject: FW: #R895758 - TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined

Hi [REDACTED]

We've just received an update from SAP as below.

Anything that can be done to expedite this would be appreciated.

Kind regards

[REDACTED]

[REDACTED]

HEAD OF PROPERTY ADVISORY

P: [REDACTED]
E: [REDACTED]@nichefm.co.nz

PO Box 265, Rangiora 7440
www.nichefm.co.nz



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From: [REDACTED]@sapcontractorsltd.co.nz>

Sent: Tuesday, 1 November 2022 2:55 pm

To: customercompliance@wcc.govt.nz

Cc: [REDACTED]@wcc.govt.nz; [REDACTED]@nichefm.co.nz>

Subject: #R895758 - TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central - Combined

Hi All

TD1549 - SAP Contractors Ltd - 3 to 11 Hunter St - Wgtn Central – Combined has been uploaded to #R895758 and waiting for approval when you have the time please.

We are trying to get this fire service watermain repaired urgently for Niche Consulting at JacksonStone house as Wellington Water have identified a leak of 170,000L.

If there is anything we can do to get this sorted ASAP please let me know

Cheers

[REDACTED]

Operations Coordinator

[REDACTED]

P.O.Box 50295, Porirua, 5022

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Utilities
Category 3



Address	Council Reference ID	Asset ID	Work Order Summary	Job Details	Water	Priority	Status	Reported Date	Completion/Closed Date	Entry Date	Work Log Summary	Work Log Detail
8 Victoria St, Te Aro, Wellington, 6011	WO-234857	No Asset Selected	Leaking Connection 8 Victoria St, Te Aro	<p><div>█████ from ADR emailed after surveying area: Please create a job for this large non surfacing leak. It is in the footpath close to the building in a previous repair patch. See picture attached.</div><div>I estimate the leak is 2 LPS. When the fire service valve is turned off the leak noise stops. It charges up again very loudly when turned back on.</div><div>█████ Another one for you to prioritize please with a quick follow up of the building owner to get it fixed.</div></p> <p><p class="MsoNormal"><o:p </o:p></p><!-- RICH TEXT --></p>	Potable	4	CLOSE	9/30/2022 11:17:31 AM	12/5/2022 8:55:22 AM	9/30/2022 11:35:14 AM	LDS surveyed and found private leak	<p><div>LDS surveyed and found private leak - job created:</div><div>█████ from ADR emailed after surveying area: Please create a job for this large non surfacing leak. It is in the footpath close to the building in a previous repair patch. See picture attached.</div><div>I estimate the leak is 2 LPS. When the fire service valve is turned off the leak noise stops. It charges up again very loudly when turned back on.</div><div>█████ Another one for you to prioritize please with a quick follow up of the building owner to get it fixed.</div><!-- RICH TEXT --></p>
										9/30/2022 11:35:59 AM	Assigned and emailed to TA ██████	Assigned and emailed to TA ██████ asking for urgent f/up for the repair as per ADR's notes.<!-- RICH TEXT -->
										10/6/2022 9:19:08 AM	Working with WCC to get repaired	█████ has made contact with WCC to get the issue repaired as it is a very substantial leak <!-- RICH TEXT -->
										10/14/2022 8:31:19 AM		
										10/14/2022 8:32:40 AM	have been in contact with building manager	I have contacted ██████ who is proactively engaging with a contractor to get the leak repaired ASAP <!-- RICH TEXT -->
										10/14/2022 8:44:42 AM	RWL has reidentified this leak notes below	Dedicated fire service leaking under the footpath. 120 LPM.<!-- RICH TEXT -->
										10/25/2022 7:44:47 AM	CAR awaiting approval	CAR awaiting approval but TMP needs to be added first. will escalate to get this approved once Alison advises TMP has been added<!-- RICH TEXT -->
										11/17/2022 1:43:01 PM	Still awaiting CAR approval	Still awaiting CAR approval <!-- RICH TEXT -->
										11/25/2022 1:35:35 PM	burst 25/11	the fire main has burst. crews arrived on site and shut off the main. building owners have contractor on site repairing <!-- RICH TEXT -->
										11/28/2022 7:50:45 AM	call recieved on 26/11	i received a call from ██████ on Saturday to shut the FS valve off as it was leaking again, she could not get in contact with contractor to do this. i asked her to send an email to me requesting that it be shut off as this was the fire feed into the building, email was not received <!-- RICH TEXT -->
										12/5/2022 8:55:19 AM	Pvt leak repaired	Pvt leak repaired<!-- RICH TEXT -->

8 Victoria St, Te Aro, Wellington, 6011	WO-234857	No Asset Selected	Leaking Connection 8 Victoria St, Te Aro	<p> <div>█████ from ADR emailed after surveying area: Please create a job for this large non surfacing leak. It is in the footpath close to the building in a previous repair patch. See picture attached.</div><div>I estimate the leak is 2 LPS. When the fire service valve is turned off the leak noise stops. It charges up again very loudly when turned back on.</div><div>█████ Another one for you to prioritize please with a quick follow up of the building owner to get it fixed.</div> </p> <p> <p class="MsoNormal"><o:p> </o:p></p><!-- RICH TEXT --> </p>	Potable	4	CLOSE	9/30/2022 11:17:31 AM	12/5/2022 8:55:22 AM	9/30/2022 11:35:14 AM	LDS surveyed and found private leak	<p> <div>LDS surveyed and found private leak - job created:</div><div>█████ from ADR emailed after surveying area: Please create a job for this large non surfacing leak. It is in the footpath close to the building in a previous repair patch. See picture attached.</div><div>I estimate the leak is 2 LPS. When the fire service valve is turned off the leak noise stops. It charges up again very loudly when turned back on.</div><div>█████ Another one for you to prioritize please with a quick follow up of the building owner to get it fixed. </div><!-- RICH TEXT --> </p>
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