

Monday 30 October 2023

OIA IRO-505

Name: [REDACTED]

Email: [REDACTED]@gmail.com

Kia ora [REDACTED]

Official information request for notes for WO-374444.

Thank you for your official information request dated Friday 6 October 2023.

We have considered your request in accordance with the Local Government Official Information and Meetings Act 1987 (the Act) and determined that we are able to grant your request in part.

The information you have requested is enclosed in our email to you. Pursuant to [Section 7\(2\)\(a\)](#) of the Act, some information has been redacted as it is personal about private individuals.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi,

[REDACTED]

Head of Customer Experience

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Our water, our future.

Address	Council Reference ID	Asset ID	Work Order Summary	Job Details	Water	Priority	Status	Reported Date	Completion/Closed Date	Entry Date	Work Log Summary	Work Log Detail
109 Houghton Bay Road, Houghton Bay, Wellington, 6023	WO-374444	WCC_WWP006489	Fault 109 HOUGHTON BAY ROAD, Houghton Bay	<div>Customer reports leak from bank at back of her property, making backyard soggy and bank unstable At top of bank is View Road, so she suspects a damaged pipeline up there is spilling down the hill</div><div> </div><div>Created job for drainage as there is no pw assest behind property. </div><!-- RICH TEXT -->	Wastewater	1	JOBCO MP	10/5/2023 10:51:38 AM	10/5/2023 4:39:52 PM	10/5/2023 10:56:17 AM	Assinged [REDACTED]	Assigned [REDACTED] <!-- RICH TEXT -->
										10/5/2023 4:31:37 PM	Wastewater main unblocked	Arrived on site and found water flowing down the hill by clothes line. Water smelt, went up to 18 View Road and found head of line was blocked. Proceeded to rod downstream and got 15 metres down before getting rods stuck. Once we managed to free rods, went down slowly and little part by little pulling off the roots, and managed to unblock the main which ended up gushing and roaring. Went down and disinfected all of 109 Houghton Bay Road.