

Tuesday 17 October 2023

OIA IRO-499

Name: [REDACTED]

Email: [REDACTED]@gmail.com

Kia ora [REDACTED]

Official information request regarding Hall Street leak.

Thank you for your official information request dated Sunday 13 September 2023. We sincerely apologise for the time it has taken to get this information to you.

We have considered your request in accordance with the Local Government Official Information and Meetings Act 1987 (the Act) and determined that we can grant your request in part.

Please see our responses to your questions in the Appendix of this letter, with supporting information attached in our email to you. Pursuant to [Section 7\(2\)\(a\)](#) of the Act, some information withing the service request sheet has been withheld as it is personal about private individuals.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi,

[REDACTED]

Group Manager, Customer Operations Group

For the latest news and updates, follow us on our social channels:

 /wellingtonwater  @wgtwaternz & @wgtwateroutage  @wellington_water

www.wellingtonwater.co.nz

Our water, our future.

Appendix

Question One: How many other reports of this issue have been made?

Answer...

121 Reports.

Question Two: Can you provide this information with a date and time and unique identifier for each report of the issue?

Answer...

Please see the Service Request data attached in our email to you.

Question Three: Can you please also indicate if the report was made by phone call or email or online webform?

Answer...

We do not hold this information and therefore decline in accordance with [Section 17\(e\)](#) of the Act.

Question Four: Has Wellington Water been to inspect the leak?

Answer...

Yes. We inspected the water leak on Thursday 24 August 2022. See notes on job reference WCCSR-377087 as part of the service request sheets provided.

Question Five: Has Wellington Water done any work to ameliorate the leak?

Answer...

We have been investigating the shutdown and repair methodology with our consultant and contractor and have identified that replacing the valve as well as the leaking bypass will likely provide the most gains to improve resilience and reduce likelihood of us having to return to this location for another failed valve. Currently we are unable to determine a remediation date.

Question Six: What is causing the leak?

Answer...

We have identified a valve on the bulk watermain network has caused the leak.

Question Seven: What is the reason the issue has not been resolved?

Answer...

The valve is very deep in the ground in an area with a lot of other underground services that makes excavation difficult. The water shutdown required to repair or replace the valve is complex and affects the water supply for a large number of residents and businesses.

Question Eight: Are there plans to fix the leak?

Answer...

See answer to Question Five.

Does Wellington Water or Wellington City Council have any concerns about the infrastructure being damaged from experiencing a constant water flow? Particularly a weakening of the road?

Wellington Water is always concerned about potential downstream impacts of leaking/failing underground infrastructure. In this case there are no signs of damage occurred due to the leak.

Is Wellington water or Wellington City Council aware that the corner with the constant water flow for nearly a year has a dip in it? Meaning the road elevation sags in this corner. This can be observed while walking or driving around that corner. The whole car dips and jumps when turning that corner.

Our crews have been to assess and there appears to be nothing wrong with the road. The dip could be the change in grade at the intersection caused by the different slopes of the intersecting roads.

Should the homeowners on these corners be concerned about any risk to the stability of the road or the foundation of their houses?

Typically, if landowners suspect there is any private property damage, they should notify their insurance provider.

Work Order	Council Reference ID	asset_id	Work Order Summary	Job Details	Water	Priority	Status	Reported Date	Completion/Closed Date	Entry Date	Work Log Summary	Work Log Detail
187033	WCCSR-383125		Leaking Pipes 39 Hall Street, Newtown	Trickle - Broken water pipe	Potable	3	CLOSE. CAN	18/05/2022 10:36:28 AM	1/06/2022 9:01:43 AM	18/05/2022 10:36:39 AM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
										1/06/2022 9:01:14 AM	Assigned to 1p folder for rover.	Assigned to 1p folder for rover.<!-- RICH TEXT -->
										1/06/2022 9:01:33 AM	Cancelled. Duplicate of WCCSR-377087.	Cancelled. Duplicate of WCCSR-377087.<!-- RICH TEXT -->
										1/06/2022 9:03:32 AM	Note from Council	Re-assigned by WCC
192781	WCCSR-391267		Leaking Pipes 39 Hall Street, Newtown	Trickle - leaking water valve Address: Cnr Hanson & Hall st. Newtown. 39 Hall Street, Newtown, Wellington 6021, New Zealand Latitude: -41.310396, Longitude: 174.77586568 Google Link: http://maps.google.co.nz/?q=-41.310396,174.77586568&z=19 Parking Officer Phone: [REDACTED]	Potable	3	CLOSE. CAN	1/06/2022 8:31:21 AM	1/06/2022 9:02:36 AM	1/06/2022 8:41:36 AM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
										1/06/2022 9:02:25 AM	Cancelled. Duplicate of WCCSR-377087.	Cancelled. Duplicate of WCCSR-377087.<!-- RICH TEXT -->
										1/06/2022 9:05:35 AM	Note from Council	Re-assigned by WCC
193567	WCCSR-393206		Leaking Pipes 39a HALL STREET, Newtown	Steady flow - Significant leak from toby at corner of Hanson and Hall St. Flowing straight down into stormwater drains.	Potable	2	CLOSE. CAN	4/06/2022 9:13:25 AM	7/06/2022 2:05:11 PM	4/06/2022 9:13:44 AM	Note from Council	Address: 39a HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.31041862460746,174.7758573024382
										7/06/2022 2:05:05 PM	duplicate of WCCSR-377087 cancelling	duplicate of WCCSR-377087 cancelling<!-- RICH TEXT -->
										7/06/2022 2:08:38 PM	Note from Council	Re-assigned by WCC
193578	WCCSR-393247		Leaking Pipes 39 Hall Street, Newtown	Trickle - 39 hall st Description: Water pouring on street	Potable	3	CLOSE. CAN	4/06/2022 11:30:22 AM	7/06/2022 10:15:09 AM	4/06/2022 11:30:35 AM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
												Kia ora [REDACTED] Thank you for your email. We have raised a service request with the Water and Drainage Team as they are best suited to respond.

Ng? mihi, [REDACTED] Customer Service Rep | Customer Contact Centre | P 04 499 4444 F 04 801 3138 W Wellington.govt.nz PO Box 2199 Wellington 6140 !-- Initial customer request --! Description The following has been sent from the Contact the Council / Fix It Form on the Wellington City Council website:

Name:

[REDACTED]

Address:

264 ohiro rd
Brooklyn

Suburb:

City:

Phone:

Mobile:

Email:

[REDACTED]@gmail.com

What can we help you with?
Water

If other, give details:

Have you contacted the Council about this previously?
No

												Service request number:
												Location: 39 hall st
												Description: Water pouring on street
												Other comments:
									7/06/2022 9:32:57 AM	Cancelled. Duplicate of WCCSR-377087.		Cancelled. Duplicate of WCCSR-377087.<!-- RICH TEXT -->
									7/06/2022 10:18:35 AM	Note from Council		Re-assigned by WCC
193604	WCCSR-393362		Leaking Pipes 39 HALL STREET, Newtown	Steady flow - Customer reports water gushing out of pavement.	Potable	2	CLOSE. CAN	4/06/2022 6:26:22 PM	7/06/2022 2:06:27 PM	4/06/2022 6:26:45 PM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=41.310486814936546,174.77590086814482
										7/06/2022 2:06:08 PM	duplicate of WCCSR-377087 cancelling	duplicate of WCCSR-377087 cancelling<!-- RICH TEXT -->
										7/06/2022 2:08:48 PM	Note from Council	Re-assigned by WCC
193637	WCCSR-393538		Leaking Pipes 30-34 HALL STREET, Newtown	Steady flow - Customer reports gushing water, looks to be bubbling up 3-4 cm	Potable	2	CLOSE. CAN	5/06/2022 1:21:22 PM	7/06/2022 2:04:04 PM	5/06/2022 1:21:44 PM	Note from Council	Address: 30-34 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=41.31029801969896,174.7762855397427
										7/06/2022 2:03:41 PM	duplicate of WCCSR-377087 cancelling	duplicate of WCCSR-377087 cancelling<!-- RICH TEXT -->
										7/06/2022 2:06:41 PM	Note from Council	Re-assigned by WCC
193648	WCCSR-393590		Leaking Pipes 39a HALL STREET, Newtown	Steady flow - Water pouring.	Potable	2	CLOSE. CAN	5/06/2022 4:20:25 PM	7/06/2022 2:08:49 PM	5/06/2022 4:20:40 PM	Note from Council	Address: 39a HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=41.31041862460746,174.7758573024382
										7/06/2022 2:07:12 PM	duplicate of WCCSR-377087 cancelling	duplicate of WCCSR-377087 cancelling<!-- RICH TEXT -->
										7/06/2022 2:10:39 PM	Note from Council	Re-assigned by WCC
193655	WCCSR-393543		Leaking Pipes HALL STREET, Newtown	Steady flow - Yesterday on a walk I came across water gushing up from a toby on the corner of Hall	Potable	2	CLOSE. CAN	5/06/2022 7:31:24 PM	7/06/2022 2:10:03 PM	5/06/2022 7:31:44 PM	Note from Council	Address: HALL STREET, Newtown

				and Hanson Streets in Newtown, south side. There is quite a bit going to waste there at present, certainly more than a trickle, and over 24 hrs this will add up. Please could you alert Wellington Water to attend to it in case no one else has already reported it?								Open in Google Maps: https://www.google.com/maps/search/?api=1&query=41.31087995428168,174.7789050940326
										7/06/2022 2:09:48 PM	duplicate of WCCSR-377087 cancelling	duplicate of WCCSR-377087 cancelling<!-- RICH TEXT -->
										7/06/2022 2:12:35 PM	Note from Council	Re-assigned by WCC
193987	WCCSR-393627		Leaking Pipes Hanson Street, Newtown	Trickle - Unsure if somebody has reported this already but there's leaking water on the sidewalk, near traffic lights on corner Hanson St and Hall St. Unsure where it's coming from but it's such a waste.	Potable	3	CLOSE. CAN	6/06/2022 10:21:25 AM	7/06/2022 1:44:23 PM	6/06/2022 10:21:39 AM	Note from Council	Address: HANSON STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=41.31034661949597,174.77584319847276
												Hi [REDACTED] It's Hanson & Hall Street. We reckon it's been leaking for a couple of days now. We rarely pass by there and was surprised it was still leaking when we did yesterday. Hope it gets sorted soon. Thanks for your help. Cheers, [REDACTED]
												On Sun, 5 Jun 2022, 10:45 pm Wellington City Council

											Support, < customerservice@wellingtoncitycouncil.freshservice.com> wrote: > Kia ora [REDACTED] > Thanks for making contact. Can you clarify the location? What is the > intersecting street? > Ng? mihi > [REDACTED] > > Customer Service Rep Customer Contact Centre > P 04 499 4444 F [REDACTED] W Wellington.govt.nz > PO Box 2199 Wellington 6140 > >	
											Kia ora [REDACTED] Thanks for making contact. Can you clarify the location? What is the intersecting street? Ng? mihi [REDACTED] Customer Service Rep Customer Contact Centre P 04 499 4444 F [REDACTED] W Wellington.govt.nz PO Box 2199 Wellington 6140	
									7/06/2022 1:44:16 PM	Cancelled. Duplicate of WCCSR-377087.	Cancelled. Duplicate of WCCSR-377087.<!-- RICH TEXT -->	
									7/06/2022 1:47:34 PM	Note from Council	Re-assigned by WCC	
194011	WCCSR-393834		Leaking Pipes 39 Hall Street, Newtown	Trickle - Water leaking outside this address	Potable	3	CLOSE. CAN	6/06/2022 3:26:28 PM	7/06/2022 2:03:27 PM	6/06/2022 3:26:43 PM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
									7/06/2022 2:03:18 PM	Cancelled. Duplicate of WCCSR-377087.	Cancelled. Duplicate of WCCSR-377087.<!-- RICH TEXT -->	
									7/06/2022 2:06:33 PM	Note from Council	Re-assigned by WCC	

194016	WCCSR-393881		Leaking Pipes 39 HALL STREET, Newtown	Steady flow - The caller advised that there is a leak out of 39 Hall St and Hanson.	Potable	2	CLOSE. CAN	6/06/2022 4:20:22 PM	7/06/2022 2:33:38 PM	6/06/2022 4:20:37 PM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
										7/06/2022 2:33:16 PM	duplicate of WCCSR-377087 cancelling	duplicate of WCCSR-377087 cancelling<!-- RICH TEXT -->
										7/06/2022 2:35:42 PM	Note from Council	Re-assigned by WCC
194240	WCCSR-394371		Leaking Pipes 39 HALL STREET, Newtown	Trickle - Water flowing out of a hole onto the gutter. looks to be freshwater. decent flow rate.	Potable	3	CLOSE. CAN	7/06/2022 1:55:21 PM	7/06/2022 2:34:44 PM	7/06/2022 1:55:33 PM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
										7/06/2022 2:34:33 PM	duplicate of WCCSR-377087 cancelling	duplicate of WCCSR-377087 cancelling<!-- RICH TEXT -->
										7/06/2022 2:35:44 PM	Note from Council	Re-assigned by WCC
194455	WCCSR-395100		Leaking Pipes 39 Hall Street, Newtown	Steady flow - [REDACTED] phone [REDACTED] Says that there is aleaking water toby on the corner of Hall Street and Hanson Street. Says that she reported this on the weekend.	Potable	2	CLOSE. CAN	8/06/2022 1:03:22 PM	14/06/2022 1:09:36 PM	8/06/2022 1:03:35 PM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.31048681493657,174.77590086814487
										14/06/2022 1:09:34 PM	Duplicate relating to WCCSR-377087	Duplicate relating to WCCSR-377087<!-- RICH TEXT -->
										14/06/2022 1:12:36 PM	Note from Council	Re-assigned by WCC
195159	WCCSR-398691		Leaking Pipes 39 HALL STREET, Newtown	Trickle - Water leak from an in path tap. Please attend and assess.	Potable	3	CLOSE. CAN	10/06/2022 7:01:27 PM	13/06/2022 12:29:31 PM	10/06/2022 7:01:38 PM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.7759008681449
										13/06/2022 12:28:56 PM	This is cancelled. This is a duplicate of WCCSR-377087	This is cancelled. This is a duplicate of WCCSR-377087<!-- RICH TEXT -->
										13/06/2022 12:32:37 PM	Note from Council	Re-assigned by WCC
195170	WCCSR-396601		Leaking Pipes 39 HALL STREET, Newtown	Trickle - Water leaking on footpath. Please attend and assess.	Potable	3	CLOSE. CAN	10/06/2022 8:07:25 PM	13/06/2022 12:33:51 PM	10/06/2022 8:07:45 PM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814493
										13/06/2022 12:30:56 PM	This is cancelled. This is a duplicate of WCCSR-377087	This is cancelled. This is a duplicate of WCCSR-377087<!-- RICH TEXT -->
										13/06/2022 12:36:38 PM	Note from Council	Re-assigned by WCC
195227	WCCSR-398905		Leaking Pipes Hanson Street, Mount Cook	Steady flow - Water gushing corner Hanson and hall at Address: Hanson Street, Newtown, Wellington 6021,	Potable	2	CLOSE. CAN	11/06/2022 12:40:22 PM	15/06/2022 8:15:34 AM	11/06/2022 12:40:33 PM	Note from Council	Address: HANSON STREET, Mount Cook Open in Google Maps:

				New Zealand Latitude: -41.310005, Longitude: 174.7759011 Google Link: http://maps.google.co.nz/?q=-41.310005,174.7759011&z=19 [REDACTED] Phone: [REDACTED]								https://www.google.com/maps/search/?api=1&query=-41.30543995243751,174.77728508169636
										15/06/2022 8:15:29 AM	Cancelled due to duplicate	Cancelled and related to WCCSR-377087 due to duplicate. <!-- RICH TEXT -->
										15/06/2022 8:18:44 AM	Note from Council	Re-assigned by WCC
195261	WCCSR-398959		Leaking Pipes 141 Hanson Street, Newtown	Steady flow - Water flowing about half a foot into the air.	Potable	2	CLOSE. CAN	11/06/2022 6:41:22 PM	15/06/2022 8:08:04 AM	11/06/2022 6:41:37 PM	Note from Council	Address: 141 HANSON STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310282780036474,174.77595173561713
										15/06/2022 8:07:50 AM	Cancelled due to duplicate.	Cancelled and related to WCCSR-377087 due to duplicate. <!-- RICH TEXT -->
										15/06/2022 8:10:40 AM	Note from Council	Re-assigned by WCC
195269	WCCSR-399044		Leaking Pipes 39 HALL STREET, Newtown	Trickle - Clear water coming out of a small metal cover outside the property on 39 Hall Street. Please attend and assess.	Potable	3	CLOSE. CAN	11/06/2022 9:31:22 PM	14/06/2022 9:28:09 AM	11/06/2022 9:31:36 PM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
										14/06/2022 9:27:56 AM	duplicate of WCCSR-377087 cancelling	duplicate of WCCSR-377087 cancelling<!-- RICH TEXT -->
										14/06/2022 9:30:39 AM	Note from Council	Re-assigned by WCC
195756	WCCSR-399360		Leaking Pipes 39 Hall Street, Newtown	Steady flow - Water Leak	Potable	2	CLOSE. CAN	13/06/2022 10:01:40 AM	14/06/2022 1:03:25 PM	13/06/2022 10:01:58 AM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
										14/06/2022 1:03:20 PM	Duplicate relating to WCCSR-377087	Duplicate relating to WCCSR-377087<!-- RICH TEXT -->
										14/06/2022 1:05:33 PM	Note from Council	Re-assigned by WCC
195918	WCCSR-400068		Leaking Pipes 122 Hanson Street, Newtown	Trickle - Leak from a footpath. Contact [REDACTED] on [REDACTED] for more information. Please attend.	Potable	3	CLOSE. CAN	13/06/2022 7:24:21 PM	15/06/2022 8:07:06 AM	13/06/2022 7:24:36 PM	Note from Council	Address: 122 HANSON STREET, Newtown Open in Google Maps:

												https://www.google.com/maps/search/?api=1&query=-41.31018837948504,174.77566788574197
										15/06/2022 8:07:00 AM	Cancelled due to duplicate	Cancelled and related to WCCSR-377087 due to duplicate. <!-- RICH TEXT -->
										15/06/2022 8:09:34 AM	Note from Council	Re-assigned by WCC
196511	WCCSR-401445		Leaking Pipes 39 Hall Street, Newtown	<div>Trickle - Broken Toby drainage Address: 39 Hall Street, Newtown, Wellington 6021, New Zealand Latitude: -41.3104867, Longitude: 174.7759009 Google Link: http://maps.google.co.nz/?q=-41.3104867,174.7759009&map;zoom=19 Phone: [REDACTED] </div><div> </div><div>16/6 KS Plans ordered 2041009</div><!-- RICH TEXT -->	Potable	3	CLOSE. CAN	15/06/2022 5:41:23 PM	22/06/2022 1:09:15 PM	15/06/2022 5:50:23 PM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
										16/06/2022 9:50:37 AM	16/6 KS Plans ordered 2041009	16/6 KS Plans ordered 2041009<!-- RICH TEXT -->
										22/06/2022 1:05:22 PM	Cancelled due to duplicate	Cancelled and related to WCCSR-377087 due to duplicate. <!-- RICH TEXT -->
										22/06/2022 1:11:48 PM	Note from Council	Re-assigned by WCC
196838	WCCSR-402543		Leaking Pipes 39 HALL STREET, Newtown	Trickle - Caller advised of a leak at 39 Hall Street from the footpath/toby near the stop sign.	Potable	3	CLOSE. CAN	16/06/2022 8:40:22 PM	17/06/2022 4:27:37 PM	16/06/2022 8:40:41 PM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
										17/06/2022 4:27:03 PM	This is cancelled. This is a duplicate of WCCSR-377087	This is cancelled. This is a duplicate of WCCSR-377087<!-- RICH TEXT -->
										17/06/2022 4:29:35 PM	Note from Council	Re-assigned by WCC
197158	WCCSR-403329		Leaking Pipes 39 HALL STREET, Newtown	Steady flow - Burst toby	Potable	2	CLOSE. CAN	18/06/2022 5:37:26 PM	22/06/2022 2:47:05 PM	18/06/2022 5:37:37 PM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
										22/06/2022 2:46:46 PM	duplicate of WCCSR-377087 cancelling	duplicate of WCCSR-377087 cancelling<!-- RICH TEXT -->
										22/06/2022 2:50:38 PM	Note from Council	Re-assigned by WCC
197200	WCCSR-403632		Leaking Pipes 39 Hall Street, Newtown	Steady flow - leak from footpath, bubbling up like a small fountain	Potable	2	CLOSE. CAN	19/06/2022 4:25:21 PM	22/06/2022 2:51:51 PM	19/06/2022 4:25:37 PM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
										22/06/2022 2:50:49 PM	Cancelled duplicate	Cancelled duplicate of WCCSR-377087<!-- RICH TEXT -->

										22/06/2022 2:55:33 PM	Note from Council	Re-assigned by WCC
197647	WCCSR-403813		Leaking Pipes 124 Hanson Street, Newtown	Trickle - There's been a leak from a toby box on the corner of Hansen and Hall Street in Newtown. It has been leaking for a month now. Can you arrange someone to come and look at it?	Potable	3	CLOSE. CAN	20/06/2022 10:11:26 AM	21/06/2022 1:12:17 PM	20/06/2022 10:11:37 AM	Note from Council	Address: 124 HANSON STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.31034996298242,174.77576203250956
										21/06/2022 1:12:11 PM	Cancelled duplicate	Cancelled duplicate of WCCSR-377087<!-- RICH TEXT -->
										21/06/2022 1:14:40 PM	Note from Council	Re-assigned by WCC
197739	WCCSR-404167		Leaking Pipes 39 HALL STREET, Newtown	Steady flow - Water leak geyser leak. About 12cm high. on the corner of Hall St and Hanson Streets	Potable	2	CLOSE. CAN	20/06/2022 4:01:21 PM	23/06/2022 2:59:37 PM	20/06/2022 4:01:34 PM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
										23/06/2022 2:58:40 PM	duplicate of WCCSR-377087 cancelling	duplicate of WCCSR-377087 cancelling<!-- RICH TEXT -->
198316	WCCSR-404949		Leaking Pipes 39 HALL STREET, Newtown	Steady flow - Burst water pipe water is running along street and into drain Water is rising out of footpath and running down street	Potable	2	CLOSE. CAN	22/06/2022 6:30:21 PM	23/06/2022 4:13:17 PM	22/06/2022 6:31:06 PM	Note from Council	39 Hall St Newtown Water is gushing Water is rising out of footpath and running down street Sent from my iPad
												Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
												Kia ora [REDACTED] Thanks for reaching out to us! We can let Wellington Water know about this, before we do could you please confirm a few things. - An address of where the leak is located? - How much water are we seeing leak? Is there a trick, steady flow or is it gushing? - Where is the leak coming from? Once this information is received, a request can be actioned! Nga mihi, [REDACTED]!-- Initial customer request --! Description The following has been sent from the Contact the Council / Fix It Form on the Wellington City Council website:

Name:

[REDACTED]

Address:

208 Rintoul Street

Suburb:

Berhampore

City:

Wellington

Phone:

[REDACTED]

Mobile:

[REDACTED]

Email:

[REDACTED]@outlook.com

What can we help you with?

Water

If other, give details:

Have you contacted the Council about this previously?

No

Service request number:

Location:

Corner Hanson and Hall street

Description:

												Burst water pipe water is running along street and into drain Other comments: I have noticed this Burst water pipe for past week
										23/06/2022 4:12:19 PM	duplicate of WCCSR-377087 cancelling	duplicate of WCCSR-377087 cancelling<!-- RICH TEXT -->
198453	WCCSR-405796		Leaking Pipes 39 HALL STREET, Newtown	Steady flow - Caller has advised that there is a leak coming out of the ground please attend	Potable	2	CLOSE. CAN	23/06/2022 11:58:25 AM	23/06/2022 1:35:20 PM	23/06/2022 11:58:37 AM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
										23/06/2022 1:34:22 PM	duplicate of WCCSR-377087 cancelling	duplicate of WCCSR-377087 cancelling<!-- RICH TEXT -->
										23/06/2022 1:39:36 PM	Note from Council	Re-assigned by WCC
198732	WCCSR-406304		Leaking Pipes 39a HALL STREET, Newtown	Gushing - Water coming out of service cover in the footpath on the corner of Hanson Street and Hall street. Water is flowing out making a jet about 5 inches into the air. Please attend.	Potable	1	CLOSE. CAN	24/06/2022 3:56:22 PM	27/06/2022 12:20:00 PM	24/06/2022 3:56:34 PM	Note from Council	Address: 39a HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310419033796194,174.775856423012
										27/06/2022 12:19:55 PM	Cancelled due to duplicate	Cancelled and related to WCCSR-377087 due to duplicate. <!-- RICH TEXT -->
										27/06/2022 12:23:45 PM	Note from Council	Re-assigned by WCC
198767	WCCSR-406431		Leaking Pipes Shelly Bay Road, Maupuia	Gushing - Former defence force base, there is a fountain of water coming out about 10 feet high from a pipe.	Potable	1	CLOSE. CAN	25/06/2022 8:11:21 AM	27/06/2022 7:22:43 AM	25/06/2022 8:11:33 AM	Note from Council	Address: SHELLY BAY ROAD, Maupuia Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.31223497274902,174.81244008280916
										25/06/2022 8:16:36 AM	Note from Council	Please disregard, notes entered on wrong job, closing job as original water leak the customer is reporting is already logged under 377087
										25/06/2022 8:16:40 AM	Note from Council	Closed by WCC
										27/06/2022 7:22:34 AM	Cancelled due to duplicate	Cancelled and related to WCCSR-377087 due to duplicate. <!-- RICH TEXT -->
198837	WCCSR-406799		Leaking Pipes 39 Hall Street, Newtown	Steady flow - Leaking water from pavement in front of 39 Hall street (junction of hall street and Hanson St).	Potable	2	CLOSE. CAN	26/06/2022 3:05:22 PM	28/06/2022 9:51:28 AM	26/06/2022 3:05:35 PM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
										28/06/2022 9:42:47 AM	Duplicate relating to WCCSR-377087	Duplicate relating to WCCSR-377087<!-- RICH TEXT -->

										28/06/2022 9:54:35 AM	Note from Council	Re-assigned by WCC
198846	WCCSR-406823		Leaking Pipes 39b Hall Street, Newtown	Steady flow - Water main burst corner Hall/Hanson and water gushing out continuously. Has been like this since at least 4 June.	Potable	2	CLOSE. CAN	26/06/2022 4:05:22 PM	28/06/2022 10:03:37 AM	26/06/2022 4:05:35 PM	Note from Council	Address: 39b HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310419033796194,174.775856423012
										28/06/2022 10:03:35 AM	Duplicate relating to WCCSR-377087	Duplicate relating to WCCSR-377087<!-- RICH TEXT -->
										28/06/2022 10:06:12 AM	Note from Council	Re-assigned by WCC
198849	WCCSR-406850		Leaking Pipes HANSON STREET, Mount Cook	Trickle - The caller reported a water leak on the corner of Hanson Street and Hall st.	Potable	3	CLOSE. CAN	26/06/2022 5:24:22 PM	27/06/2022 2:06:04 PM	26/06/2022 5:24:35 PM	Note from Council	Address: HANSON STREET, Mount Cook Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.30543995243751,174.77731010167736
										27/06/2022 2:05:57 PM	This is cancelled. This is a duplicate of WCCSR-377087	This is cancelled. This is a duplicate of WCCSR-377087<!-- RICH TEXT -->
										27/06/2022 2:08:43 PM	Note from Council	Re-assigned by WCC
200867	WCCSR-407448		Leaking Pipes HANSON STREET, Mount Cook	Steady flow - Location: corner of hansen and hall streets Description: water is bubbling up from the mains	Potable	2	CLOSE. CAN	28/06/2022 1:51:25 AM	28/06/2022 8:19:45 AM	28/06/2022 1:51:47 AM	Note from Council	Address: HANSON STREET, Mount Cook Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.30543995243751,174.77731010167736
										28/06/2022 8:19:27 AM	duplicate of WCCSR-377087 cancelling	duplicate of WCCSR-377087 cancelling<!-- RICH TEXT -->
										28/06/2022 8:22:40 AM	Note from Council	Re-assigned by WCC
201470	WCCSR-408905		Leaking Pipes HANSON STREET, Newtown	Steady flow - Water flowing for several weeks	Potable	2	CLOSE. CAN	29/06/2022 8:05:22 PM	30/06/2022 9:22:44 AM	29/06/2022 8:05:35 PM	Note from Council	Kia ora [REDACTED] Thanks for reaching out. We have put through a service request to Wellington Water to investigate that. Initial customer request --! Description The following has been sent from the Contact the Council / Fix It Form on the Wellington City Council website: Name: [REDACTED] Address: 208 Rintoul Street

Suburb:
Berhampore

City:
Wellington

Phone:
[REDACTED]

Mobile:
[REDACTED]

Email:
[REDACTED]@outlook.com

What can we help you with?
Water

If other, give details:

Have you contacted the Council about this previously?
Yes

Service request number:

Location:
Corner Halland Hanson St Newtown

Description:

Burst Water pipe

Other comments:

Has been gushing water along street for several weeks

Ng? mihi, [REDACTED] Customer Service Representative |
 Contact Centre After Hours Team | Wellington City
 Council P 04 499 4444 F 04 801 3138 W
 Wellington.govt.nz PO Box 2199 Wellington 6140

29/06/2022 8:05:35 PM
 Note from Council
 Address:
 HANSON STREET, Newtown
 Open in Google Maps:
<https://www.google.com/maps/search/?api=1&query=-41.31031354416682,174.7758174942294>

30/06/2022 9:20:01 AM
 This is cancelled. This is a duplicate of WCCSR-388816
 RICH TEXT -->

30/06/2022 9:24:39 AM
 Note from Council
 Re-assigned by WCC

201674	WCCSR-409351		Leaking Pipes 39 HALL STREET, Newtown	Steady flow - Water leak by the stop sign Says that it has been leaking here for weeks now. Please assess.	Potable	2	CLOSE. CAN	30/06/2022 1:09:21 PM	30/06/2022 2:11:49 PM	30/06/2022 1:09:40 PM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
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30/06/2022 2:11:37 PM
 This is cancelled. This is a duplicate of WCCSR-377087
 RICH TEXT -->

30/06/2022 2:13:39 PM
 Note from Council
 Re-assigned by WCC

203039	WCCSR-411019		Leaking Pipes 39 Hall Street, Newtown	Steady flow - Water leak.	Potable	2	CLOSE. CAN	3/07/2022 5:25:21 PM	6/07/2022 9:34:12 AM	3/07/2022 5:25:38 PM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
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6/07/2022 9:34:10 AM
 Cancelled due to duplicate
 Cancelled and related to WCCSR-377087 due to duplicate. <!-- RICH TEXT -->

6/07/2022 9:37:36 AM
 Note from Council
 Re-assigned by WCC

203546	WCCSR-411281		Leaking Pipes 39 HALL STREET, Newtown	Steady flow - water streaming from beneath pavement - looks to be spouting out of the toby box	Potable	2	CLOSE. CAN	4/07/2022 11:28:25 AM	5/07/2022 2:01:11 PM	4/07/2022 11:28:39 AM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
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										5/07/2022 2:00:55 PM	This is cancelled. this is a duplicate of WCCSR-377087	This is cancelled. this is a duplicate of WCCSR-377087<!-- RICH TEXT -->
										5/07/2022 2:03:39 PM	Note from Council	Re-assigned by WCC
203581	WCCSR-411483		Leaking Pipes 37 HALL STREET, Newtown	Steady flow - Leak coming from the footpath. Has been works nearby. Contact [REDACTED] on [REDACTED] [REDACTED] for more information. Please attend.	Potable	2	CLOSE. CAN	4/07/2022 1:10:25 PM	5/07/2022 1:59:32 PM	4/07/2022 1:10:42 PM	Note from Council	Address: 37 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310504864442784,174.77600325048394
										5/07/2022 1:59:29 PM	This is cancelled. this is a duplicate of WCCSR-377087	This is cancelled. this is a duplicate of WCCSR-377087<!-- RICH TEXT -->
										5/07/2022 2:01:41 PM	Note from Council	Re-assigned by WCC
203756	WCCSR-411850		Leaking Pipes HANSON STREET, Mount Cook	Steady flow - Corner Hanson st and Hall st Toby on the footpath is leaking lots of water	Potable	2	CLOSE. CAN	5/07/2022 4:21:24 AM	5/07/2022 2:03:36 PM	5/07/2022 4:21:51 AM	Note from Council	Address: HANSON STREET, Mount Cook Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.30543995243751,174.77731010167736
										5/07/2022 2:03:22 PM	This is cancelled. this is a duplicate of WCCSR-377087	This is cancelled. this is a duplicate of WCCSR-377087<!-- RICH TEXT -->
										5/07/2022 2:05:39 PM	Note from Council	Re-assigned by WCC
204799	WCCSR-413353		Leaking Pipes Hall Street, Newtown	Trickle - Anonymous caller rang to advise that water was bubbling out of the footpath and onto the road at the intersection of Hanson and Hall Streets. Please attend.	Potable	3	CLOSE. CAN	7/07/2022 11:14:21 AM	8/07/2022 12:32:38 PM	7/07/2022 11:14:36 AM	Note from Council	Address: HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.31037627452659,174.77581103926502
										8/07/2022 12:32:30 PM	Cancelled. Duplicate of WCCSR-377087.	Cancelled. Duplicate of WCCSR-377087.<!-- RICH TEXT -->
										8/07/2022 12:35:34 PM	Note from Council	Re-assigned by WCC
204951	WCCSR-413688		Leaking Pipes 39a Hall Street, Newtown	Steady flow - Water leaking Address: 39A Hall Street, 39A Hall Street, Newtown, Wellington Latitude: -41.31051512542425, Longitude: 174.7759198397398 Google Link: http://maps.google.co.nz/?q=-41.3105151254243,174.77591983974&z=19 [REDACTED] Phone: [REDACTED]	Potable	2	CLOSE. CAN	7/07/2022 7:21:22 PM	8/07/2022 4:14:52 PM	7/07/2022 7:21:36 PM	Note from Council	Address: 39a HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310419033796194,174.775856423012
										8/07/2022 4:14:23 PM	Duplicate of WCCSR-377087	Cancelled and related to WCCSR-377087<!-- RICH TEXT -->
										8/07/2022 4:17:32 PM	Note from Council	Re-assigned by WCC
207823	WCCSR-418336		Leaking Pipes 49 Hall Street, Newtown	Trickle - Water leak from man hole Address: 49 Hall Street, Newtown, Wellington 6021,	Potable	3	CLOSE. CAN	16/07/2022 4:23:22 PM	21/07/2022 9:12:40 AM	16/07/2022 4:23:38 PM	Note from Council	Address: 49 HALL STREET, Newtown Open in Google Maps:

				New Zealand Latitude: -41.3103901, Longitude: 174.7750657 Google Link: http://maps.google.co.nz/?q=-41.3103901,174.7750657&z=19 [REDACTED] Phone: [REDACTED]								https://www.google.com/maps/search/?api=1&query=-41.31035566318298,174.77507995333556
										18/07/2022 9:56:33 AM	Note from Council	That is water coming out of the Stormwater Manhole in the middle of the street [REDACTED] Principal Advisor Wellington City Council M [REDACTED] E [REDACTED] [REDACTED]@wcc.govt.nz
										21/07/2022 9:12:39 AM	Cancelled duplicate	Cancelled duplicate of WCCSR-377087 under which the repair will be completed.<!-- RICH TEXT -->
										21/07/2022 9:15:34 AM	Note from Council	Re-assigned by WCC
208196	WCCSR-418808		Leaking Pipes HANSON STREET, Mount Cook	Trickle - Customer came in to say that there is a big water leak on corner of Hall street and Hanson street in Newtown. They say that the water has been running for 6 weeks.	Potable	3	CLOSE. CAN	18/07/2022 8:50:21 AM	21/07/2022 1:10:47 PM	18/07/2022 8:50:34 AM	Note from Council	Address: HANSON STREET, Mount Cook Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.31036726590951,174.7757886928965
										21/07/2022 1:10:43 PM	Cancelled duplicate	Cancelled duplicate of WCCSR-377087 under which the repair will be completed.<!-- RICH TEXT -->
										21/07/2022 1:13:40 PM	Note from Council	Re-assigned by WCC
210234	WCCSR-424875		Leaking Pipes 43 HALL AVENUE, Newtown	Steady flow - Opp 43 Hall St	Potable	2	CLOSE. CAN	26/07/2022 5:52:21 PM	27/07/2022 9:12:23 AM	26/07/2022 5:52:34 PM	Note from Council	Address: 43 HALL AVENUE, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.31129905942253,174.77845782462094
										27/07/2022 8:26:35 AM	Note from Council	Note that the WCC Contact Centre added this as both Hall St and Hall Avenue - it can only be one of them. [REDACTED] Principal Advisor Wellington City Council M [REDACTED] E [REDACTED] [REDACTED]@wcc.govt.nz
										27/07/2022 9:09:19 AM	Cancelling - refer to SR-377087	This relates to the work at 39 Hall Street - Job SR-377087. Escalating to TL for programming. Talked to [REDACTED] at WCC as insufficient information showing on SR as well as conflicting addresses. Also no customer details so unable to confirm problem and actual address.<!-- RICH TEXT -->
										27/07/2022 9:14:41 AM	Note from Council	Re-assigned by WCC

210243	WCCSR-424263		Leaking Pipes 39 Hall Street, Newtown	Trickle - Type: water Water main leaking Address: 39 Hall Street, Newtown, Wellington, 6021, NZL Latitude: -41.31042093707874, Longitude: 174.77587759494784	Potable	3	CLOSE. CAN	26/07/2022 8:01:22 PM	27/07/2022 4:11:20 PM	26/07/2022 8:01:40 PM	Note from Council	<p>On the footpath outside 39 Hall St , the water main has water pouring out.</p> <p>On Tue, 26 Jul 2022 at 7:55 PM, Wellington City Council Support <customerservice@wellingtoncitycouncil.freshservice.com> wrote:</p> <p>> Kia ora [REDACTED]</p> <p>></p> <p>> Your ticket has now been passed through for the attention of our</p> <p>> Wellington Water team.</p> <p>></p> <p>> If you need to follow up with us please reply to this email or phone us on</p> <p>> 04 499 4444 and quote reference number SR-424263 .</p> <p>></p> <p>> Ticket Summary</p> <p>></p> <p>> Water and drainage</p> <p>> Item Name : Water and drainage</p> <p>> Category : External Customer Services</p> <p>> Quantity : 1</p> <p>> Service : Report a leak</p> <p>> Which water type is this regarding? : Drinking water or tap water</p>
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> How much water is leaking? : Trickle

> Description : Type: water

> Water main leaking

> Address: 39 Hall Street, Newtown, Wellington, 6021, NZL

>

<<https://www.google.com/maps/search/39+Hall+Street,+Newtown,+Wellington,+6021,+NZL?entry=gmail&source=g>>

> Latitude: -41.31042093707874, Longitude: 174.77587759494784

> Incident address : .

> Location : .

> 39 HALL STREET, Newtown

>

<<https://www.google.com/maps/search/39+HALL+STREET,+Newtown?entry=gmail&source=g>>

>

> Ng? mihi,

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> Customer Services, Wellington City Council

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> The information contained in this email is privileged and confidential and

> intended for the addressee only.

>

> If you are not the intended recipient, you are asked to respect that

												<p>> confidentiality and not disclose, copy or make use of its contents.</p> <p>></p> <p>> If received in error you are asked to destroy this email and contact the</p> <p>> sender immediately. Your assistance is appreciated.</p> <p>></p> <p>> [#SR-424263]:274477:fs</p> <p>></p>
									26/07/2022 8:01:40 PM	Note from Council	<p>Address: 39 HALL STREET, Newtown Open in Google Maps:</p> <p>https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482</p>	
									27/07/2022 4:11:05 PM	duplicate of WCCSR-377087	<p>Canceled and related to WCCSR-377087<!-- RICH TEXT --></p>	
									27/07/2022 4:15:44 PM	Note from Council	<p>Re-assigned by WCC</p>	
210259	WCCSR-424702		<p>Leaking Pipes 124 HANSON STREET, Newtown</p>	<p>Steady flow - Water coming up through the footpath, looks like a burst water pipe underground. Located on Hall st (at the side of 122 Hanson st</p> <p>Address: 124 Hanson Street, Newtown, Wellington, 6021, NZL</p> <p>Latitude: -41.310253714654145, Longitude: 174.77553293108943</p> <p>[REDACTED]</p> <p>Phone: [REDACTED]</p>	Potable	2	CLOSE. CAN	27/07/2022 1:01:23 AM	27/07/2022 10:07:11 AM	27/07/2022 1:01:38 AM	Note from Council	<p>Address: 124 HANSON STREET, Newtown Open in Google Maps:</p> <p>https://www.google.com/maps/search/?api=1&query=-41.31023474705386,174.77564553585694</p>
									27/07/2022 10:06:40 AM	duplicate of WCCSR-377087 cancelling	<p>duplicate of WCCSR-377087 cancelling<!-- RICH TEXT --></p>	
212165	WCCSR-426067		<p>Leaking Pipes 38 Hall Street, Newtown</p>	<p>Trickle - Leak on the road. Is only bubbling up. Please attend.</p>	Potable	3	CLOSE. CAN	28/07/2022 10:43:31 AM	1/08/2022 1:06:07 PM	28/07/2022 10:43:44 AM	Note from Council	<p>Address: 38 HALL STREET, Newtown Open in Google Maps:</p> <p>https://www.google.com/maps/search/?api=1&query=-41.31028106446228,174.77574324957502</p>
									1/08/2022 1:06:02 PM	Cancelled due to duplicate	<p>Cancelled and related to WCCSR-377087 due to duplicate. <!-- RICH TEXT --></p>	

										1/08/2022 1:08:35 PM	Note from Council	Re-assigned by WCC
212166	WCCSR-426068		Leaking Pipes 37 HALL STREET, Newtown	Steady flow - Advised there is two leaks coming from the footpath. There is a flow of water coming from the footpath. Please attend.	Potable	2	CLOSE. CAN	28/07/2022 10:43:36 AM	28/07/2022 11:14:50 AM	28/07/2022 10:43:48 AM	Note from Council	Address: 37 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310504864442784,174.77600325048394
										28/07/2022 11:13:52 AM	duplicate of WCCSR-377087 cancelling	duplicate of WCCSR-377087 cancelling<!-- RICH TEXT -->
										28/07/2022 11:18:45 AM	Note from Council	Re-assigned by WCC
212803	WCCSR-427836		Leaking Pipes 39 Hall Street, Newtown	Steady flow - Water gushing from broken water Toby. corner hall and Hanson streets Address: 39 Hall Street, Newtown, Wellington, 6021, NZL Latitude: -41.31041903379619, Longitude: 174.775856423012 [REDACTED] Phone: [REDACTED]	Potable	2	CLOSE. CAN	1/08/2022 1:21:22 AM	1/08/2022 12:59:32 PM	1/08/2022 1:23:34 AM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
										1/08/2022 12:59:25 PM	Cancelled due to duplicate	Cancelled and related to WCCSR-377087 due to duplicate. <!-- RICH TEXT -->
										1/08/2022 1:02:35 PM	Note from Council	Re-assigned by WCC
214633	WCCSR-431120		Leaking Pipes 48 HALL STREET, Newtown	Trickle - water leak	Potable	3	CLOSE. CAN	5/08/2022 11:06:29 AM	8/08/2022 12:13:46 PM	5/08/2022 11:06:40 AM	Note from Council	Address: 48 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.31005223023906,174.77498148427094
										8/08/2022 12:12:34 PM	duplicate of WCCSR-377087 cancelling	duplicate of WCCSR-377087 cancelling<!-- RICH TEXT -->
214644	WCCSR-431116		Leaking Pipes 39 Hall Street, Newtown	Steady flow - Customer reporting a water leak from a small round service cover in the footpath. Photo provided shows WWL cone next to it. [REDACTED] Phone: [REDACTED]	Potable	2	CLOSE. CAN	5/08/2022 11:21:21 AM	5/08/2022 3:11:58 PM	5/08/2022 11:21:31 AM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.31042917142955,174.7758919274617
												Kia Ora Team, Customer has provided a photo. See attached. Ng? mihi, [REDACTED] Customer Service Rep Customer Contact Centre P 04 499 4444 W Wellington.govt.nz PO Box 2199 Wellington 6140

												Merged from ticket 431118 Subject: Fixit Request Description: running water Address: 39 Hall Street, Wellington 6021, New Zealand Latitude: -41.3103796, Longitude: 174.7759336 Google Link: http://maps.google.co.nz/?q=-41.3103796,174.7759336&z=19 Phone: [REDACTED]
												Ticket with id 431118 is merged into this ticket.
									5/08/2022 3:11:54 PM	Cancelled due to duplicate		Cancelled and related to WCCSR-377087 due to duplicate<!-- RICH TEXT -->
									5/08/2022 3:14:39 PM	Note from Council		Re-assigned by WCC
215775	WCCSR-433962		Leaking Pipes 39 Hall Street, Newtown	Steady flow - Broken water valve (or something). Reported multiple times months ago and still not fixed! Can someone follow this up with Wellington Water.	Potable	2	CLOSE. CAN	10/08/2022 10:33:22 AM	11/08/2022 1:51:33 PM	10/08/2022 10:33:34 AM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
									11/08/2022 1:51:24 PM	duplicate of WCCSR-377087		Canceled and related to WCCSR-377087<!-- RICH TEXT -->
									11/08/2022 1:54:42 PM	Note from Council		Re-assigned by WCC
216448	WCCSR-435744		Leaking Pipes 39 Hall Street, Newtown	Trickle - "Leaking manhole for weeks, high water flow onto road". Please attend and assess.	Potable	3	CLOSE. CAN	12/08/2022 6:25:30 PM	15/08/2022 10:44:38 AM	12/08/2022 6:25:59 PM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
									15/08/2022 10:44:34 AM	Duplicate relating to WCCSR-377087		Duplicate relating to WCCSR-377087<!-- RICH TEXT -->
									15/08/2022 10:51:32 AM	Note from Council		Re-assigned by WCC
216544	WCCSR-436032		Leaking Pipes 39 Hall Street, Newtown	Steady flow - Water leak	Potable	2	CLOSE. CAN	13/08/2022 4:11:22 PM	15/08/2022 10:38:22 AM	13/08/2022 4:11:33 PM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
									15/08/2022 10:29:53 AM	Duplicate relating to WCCSR-377087		Duplicate relating to WCCSR-377087<!-- RICH TEXT -->
									15/08/2022 10:43:52 AM	Note from Council		Re-assigned by WCC
216610	WCCSR-436415		Leaking Pipes 39 HALL AVENUE, Newtown	Steady flow - Water leak	Potable	2	CLOSE. CAN	14/08/2022 5:16:22 PM	16/08/2022 1:23:31 PM	14/08/2022 5:16:35 PM	Note from Council	Address: 39 HALL AVENUE, Newtown Open in Google Maps:

												https://www.google.com/maps/search/?api=1&query=-41.31129905942253,174.77845782462094
										16/08/2022 1:22:29 PM	duplicate of WCCSR-377087 cancelling	<div>duplicate of WCCSR-377087 cancelling</div><div>photos show this is the same leak logged under incorrect address </div><!-- RICH TEXT -->
216633	WCCSR-436455		Leaking Pipes 39 Hall Street, Newtown	Steady flow - Water main leak - significant flow. Please attend and assess.	Potable	2	CLOSE. CAN	14/08/2022 8:50:23 PM	15/08/2022 10:29:21 AM	14/08/2022 8:50:35 PM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
										15/08/2022 10:29:18 AM	Duplicate relating to WCCSR-377087	Duplicate relating to WCCSR-377087<!-- RICH TEXT -->
										15/08/2022 10:32:36 AM	Note from Council	Re-assigned by WCC
217208	WCCSR-436519		Leaking Pipes 39 HALL STREET, Newtown	Steady flow - Water continuously coming out from main. Has been happening for 2 weeks now. Please attend.	Potable	2	CLOSE. CAN	15/08/2022 4:16:32 PM	16/08/2022 12:40:58 PM	15/08/2022 4:16:50 PM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
										16/08/2022 12:40:54 PM	This is cancelled. this is a duplicate of WCCSR-377087	This is cancelled. this is a duplicate of WCCSR-377087<!-- RICH TEXT -->
										16/08/2022 12:43:37 PM	Note from Council	Re-assigned by WCC
219678	WCCSR-441410		Leaking Pipes 39a Hall Street, Newtown	Trickle - Water leak on foot path on corner of Hall and Hanson St, outside 39A Hall St. Has been leaking for 5+ days.	Potable	3	CLOSE. CAN	22/08/2022 10:58:21 AM	24/08/2022 8:28:05 AM	22/08/2022 10:58:31 AM	Note from Council	Address: 39a HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310419033796194,174.775856423012
										22/08/2022 5:03:34 PM	Note from Council	Kia ora, I reported this leak this morning. It's still pouring out, has been for about 5 days. I've attached a picture to show it's more than a "trickle", which is what the report suggests. Thanks

[REDACTED]

On Mon, 22 Aug 2022 at 10:58, Wellington City Council Support <

customerservice@wellingtoncitycouncil.freshservice.com> wrote:

> Kia ora [REDACTED]

>

> Your ticket has now been passed through for the attention of our

> Wellington Water team.

>

> If you need to follow up with us please reply to this email or phone us on

> 04 499 4444 and quote reference number SR-441410 .

>

> Ticket Summary

>

> Water and drainage

> Item Name : Water and drainage

> Category : External Customer Services

> Quantity : 1

> Service : Report a leak

> Which water type is this regarding? : Drinking water or tap water

> How much water is leaking? : Trickle

> Description : Water leak on foot path on corner of Hall and Hanson St,

> outside 39A Hall St

>

<<https://www.google.com/maps/search/39A+Hall+St?entry=gmail&source=g>>.

> Has been leaking for 5+ days.

> Incident address : na

> Location : na

> 39a HALL STREET, Newtown

>

<<https://www.google.com/maps/search/39a+HALL+STREET,+Newtown?entry=gmail&source=g>>

>

> Ng? mihi,

>

> Customer Services, Wellington City Council

>

>

>

> The information contained in this email is privileged and confidential and

> intended for the addressee only.

>

> If you are not the intended recipient, you are asked to respect that

> confidentiality and not disclose, copy or make use of its contents.

												> > If received in error you are asked to destroy this email and contact the > sender immediately. Your assistance is appreciated. > > [#SR-441410]:274477:fs >
										24/08/2022 8:27:56 AM	Duplicate relating to WCCSR-377087	Duplicate relating to WCCSR-377087<!-- RICH TEXT -->
										24/08/2022 8:31:40 AM	Note from Council	Re-assigned by WCC
219965	WCCSR-442163		Leaking Pipes 141 Hanson Street, Newtown	<div>Steady flow - Water flowing fast and freely from water covered manhole. Has been flowing for months.</div><div> </div><div> </div><div> </div><div> </div><!-- RICH TEXT -->	Potable	2	CLOSE. CAN	23/08/2022 9:36:22 AM	24/08/2022 12:34:17 PM	23/08/2022 9:36:38 AM	Note from Council	Address: 141 HANSON STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=41.310282780036474,174.77595173561713
										24/08/2022 8:19:10 AM	Contacted Customer	Contacted Customer, she has advised that the water leak is fountaining up in the air and has been doing that for a while now. We have advised customer that we would have crews out to investigate. <!-- RICH TEXT -->
										24/08/2022 8:56:34 AM	Works are done under WCCSR-377087	Works are done under WCCSR-377087<!-- RICH TEXT -->
										24/08/2022 12:35:41 PM	Note from Council	Re-assigned by WCC
220212	WCCSR-442838		Leaking Pipes 49 Hall Street, Newtown	<div>Steady flow - Water flowing freely from two manholes in the middle of the street.</div><div> </div><div> </div><div> </div><div> </div><!-- RICH TEXT -->	Wastewater	2	CLOSE. CAN	24/08/2022 9:21:23 AM	26/08/2022 9:29:39 AM	24/08/2022 9:21:36 AM	Note from Council	Address: 49 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=41.31035566318298,174.77507995333556
										26/08/2022 8:14:50 AM	Contacted Customer	<div>Contacted Customer, she advised that both manhole are in the middle of the road and are leaking. We have advised customer that we will have crews out to investigate asap.</div><!-- RICH TEXT -->
										26/08/2022 8:15:02 AM	Assigned to █████	Assigned to █████ <!-- RICH TEXT -->
										26/08/2022 9:26:22 AM	duplicate of WCCSR-377087	Canceled and related as per █████ <!-- RICH TEXT -->
										26/08/2022 9:28:42 AM	█████ called in saying this is related	█████ called in saying this is related to the PW <!-- RICH TEXT -->
										26/08/2022 9:32:42 AM	Note from Council	Re-assigned by WCC

220426	WCCSR-443516		Leaking Pipes 38 Hall Street, Newtown	<div>Steady flow - In the center of road, water bubbling out of a manhole type. This is a steady flow on the downwards side of the hill from Hanson St.</div><div></div><div></div><div></div><div></div><!-- RICH TEXT -->	Potable	2	CLOSE. CAN	24/08/2022 9:50:22 PM	25/08/2022 11:25:48 AM	24/08/2022 9:50:37 PM	Note from Council	Address: 38 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.31028106446228,174.77574324957502
										25/08/2022 11:22:41 AM	Contacted Customer	Contacted Customer, advising that we have received job however we do have an existing job in the system under WCCSR-377087 and will be cancelling current job. If customer has any further updates they can contact there local council.<div> </div><!-- RICH TEXT -->
										25/08/2022 11:28:32 AM	Note from Council	Re-assigned by WCC
220964	WCCSR-444871		Leaking Pipes 39 Hall Street, Newtown	Steady flow - Water gushing out Address: 39 Hall Street, Newtown, Wellington 6021, New Zealand Latitude: -41.3104867, Longitude: 174.7759009 Google Link: http://maps.google.co.nz/?q=-41.3104867,174.7759009&z=19 [REDACTED] Phone: [REDACTED]	Potable	2	CLOSE. CAN	26/08/2022 6:46:23 PM	29/08/2022 2:27:40 PM	27/08/2022 10:58:07 AM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
										29/08/2022 2:27:30 PM	Cancelled due to duplicate	Cancelled and related to WCCSR-377087 due to duplicate<!-- RICH TEXT -->
										29/08/2022 2:29:40 PM	Note from Council	Re-assigned by WCC
220974	WCCSR-445027		Leaking Pipes 49 HALL STREET, Newtown	Steady flow - This was reported and a few days later you said fixed. Once it stopped raining enough to check (!) I went to look and - see photo - no work has been done whatsoever! What on earth...?! Water still welling up from manhole cover, no signs of any works at all.	Potable	2	CLOSE. CAN	27/08/2022 11:15:21 AM	29/08/2022 3:01:34 PM	27/08/2022 11:15:33 AM	Note from Council	Address: 49 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.31035566318298,174.77507995333556
										29/08/2022 2:51:42 PM	duplicate of WCCSR-377087 cancelling	duplicate of WCCSR-377087 cancelling<!-- RICH TEXT -->
220976	WCCSR-445033		Leaking Pipes 51 Hall Street, Newtown	Trickle - Type: water 2 drains leaking water onto road, constant moderate stream Address: 51 Hall St, Newtown, Wellington, 6021, NZL	Potable	3	CLOSE. CAN	27/08/2022 11:31:22 AM	30/08/2022 9:31:15 AM	27/08/2022 11:31:33 AM	Note from Council	Address: 51 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.31033401564835,174.77493261934123

				Latitude: -41.310232559979504, Longitude: 174.77509841322902								
				Not Given								
										30/08/2022 9:31:13 AM	Related to works done under WCCSR-377087	Related to works done under WCCSR-377087<!-- RICH TEXT -->
										30/08/2022 9:34:37 AM	Note from Council	Re-assigned by WCC
222785	WCCSR-445360		Leaking Pipes Hall Street, Newtown	Steady flow - Customer reports a hole leaking next to a manhole - heavy flow cnr of Hall St and Hanson St please attend	Potable	2	CLOSE. CAN	28/08/2022 1:34:25 PM	29/08/2022 2:26:14 PM	28/08/2022 1:34:40 PM	Note from Council	Address: HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.31087995428168,174.77892508487167
										29/08/2022 2:26:12 PM	Cancelled due to duplicate	Cancelled and related to WCCSR-377087 due to duplicate. <!-- RICH TEXT -->
										29/08/2022 2:29:34 PM	Note from Council	Re-assigned by WCC
223658	WCCSR-446940		Leaking Pipes 39 Hall Street, Newtown	Steady flow - Burst water pipe, water running down street for several months	Potable	2	CLOSE. CAN	30/08/2022 9:47:22 PM	1/09/2022 12:25:44 PM	30/08/2022 9:47:39 PM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
										1/09/2022 12:25:40 PM	duplicate of WCCSR-377087	Cancelled and related to WCCSR-377087<!-- RICH TEXT -->
										1/09/2022 12:28:35 PM	Note from Council	Re-assigned by WCC
223788	WCCSR-446992		Leaking Pipes 39 Hall Street, Newtown	Steady flow - Related to SR-436519 Water spouting out from main. Has been occurring all of August.	Potable	2	CLOSE. CAN	31/08/2022 8:14:21 AM	1/09/2022 12:29:23 PM	31/08/2022 8:14:33 AM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
										1/09/2022 12:28:56 PM	duplicate of WCCSR-377087	Cancelled and related to WCCSR-377087<!-- RICH TEXT -->
										1/09/2022 12:33:34 PM	Note from Council	Re-assigned by WCC
223890	WCCSR-447201		Leaking Pipes 39 Hall Street, Newtown	Steady flow - The water main here is gushing out tons of water	Potable	2	CLOSE. CAN	31/08/2022 11:37:21 AM	1/09/2022 12:27:28 PM	31/08/2022 11:37:33 AM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
										1/09/2022 12:27:22 PM	duplicate of WCCSR-377087	Cancelled and related to WCCSR-377087<!-- RICH TEXT -->

										1/09/2022 12:30:39 PM	Note from Council	Re-assigned by WCC
224026	WCCSR-447661		Leaking Pipes HALL STREET, Newtown	Steady flow - Leaking Toby on the corner of Hall St and Hanson St.	Potable	2	CLOSE. CAN	31/08/2022 6:40:25 PM	2/09/2022 11:55:34 AM	31/08/2022 6:40:38 PM	Note from Council	Address: HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.31087995428168,174.77892508487167
										1/09/2022 1:51:49 PM	Note from Council	logged SR-447661
										2/09/2022 11:55:11 AM	duplicate of WCCSR-377087 cancelling	duplicate of WCCSR-377087 cancelling<!-- RICH TEXT -->
224712	WCCSR-448059		Leaking Pipes 34 HALL STREET, Newtown	Steady flow - Continuous flow of water on southeast corner of Hanson and Hall Streets	Potable	2	CLOSE. CAN	1/09/2022 5:16:22 PM	2/09/2022 7:21:56 AM	1/09/2022 5:16:35 PM	Note from Council	Address: 34 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.31048848302096,174.77589527248705
										2/09/2022 7:21:28 AM	duplicate of WCCSR-377087 cancelling	<div>duplicate of WCCSR-377087 cancelling</div><div>bulk water main shut down </div><!-- RICH TEXT -->
225045	WCCSR-448768		Leaking Pipes 39 HALL STREET, Newtown	Steady flow - Caller has advised there is a noticeable leak opposite this property, and has been for some time	Potable	2	CLOSE. CAN	2/09/2022 11:29:31 AM	2/09/2022 11:54:13 AM	2/09/2022 11:29:42 AM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
										2/09/2022 11:52:55 AM	duplicate of WCCSR-377087 cancelling	duplicate of WCCSR-377087 cancelling<!-- RICH TEXT -->
225097	WCCSR-448866		Leaking Pipes 39 Hall Street, Newtown	Steady flow - Steady fountain of water from water leak	Potable	2	CLOSE. CAN	2/09/2022 1:26:28 PM	5/09/2022 3:36:53 PM	2/09/2022 1:26:37 PM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
										5/09/2022 3:36:45 PM	duplicate of WCCSR-377087	Canceled and related to WCCSR-377087<!-- RICH TEXT -->
										5/09/2022 3:40:34 PM	Note from Council	Re-assigned by WCC
225161	WCCSR-449034		Leaking Pipes 49 Hall Street, Newtown	Steady flow - Caller advised a steady stream of water was coming out of the middle of the road near this address and had been doing so for a week. Please attend.	Potable	2	CLOSE. CAN	2/09/2022 4:50:22 PM	5/09/2022 3:41:10 PM	2/09/2022 4:50:33 PM	Note from Council	Address: 49 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.31035566318298,174.77507995333556
										5/09/2022 3:41:07 PM	duplicate of WCCSR-377087	Canceled and related to WCCSR-377087<!-- RICH TEXT -->
										5/09/2022 3:45:55 PM	Note from Council	Re-assigned by WCC
225181	WCCSR-449122		Leaking Pipes Hall Street, Newtown	Steady flow - Toby, on the corner of Hall St and Hanson St.	Potable	2	CLOSE. CAN	2/09/2022 9:16:29 PM	5/09/2022 3:39:55 PM	2/09/2022 9:16:42 PM	Note from Council	Address: HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.31087995428168,174.77892508487167
										5/09/2022 3:39:45 PM	duplicate of WCCSR-377087	Canceled and related to WCCSR-377087<!-- RICH TEXT -->
										5/09/2022 3:45:36 PM	Note from Council	Re-assigned by WCC
225184	WCCSR-449121		Leaking Pipes Hanson Street, Newtown	Trickle - Cnr Hanson & hall sts. Leaking out of a cover, maybe a hydrant.	Potable	3	CLOSE. CAN	2/09/2022 11:10:26 PM	6/09/2022 1:10:19 PM	2/09/2022 11:10:45 PM	Note from Council	Address: HANSON STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.31087995428168,174.77892508487167

												https://www.google.com/maps/search/?api=1&query=-41.30784495096089,174.7765551017488
									2/09/2022 11:16:36 PM	Note from Council		Kia ora [REDACTED] Thanks for the report! We've passed this over to Wellington Water, and they'll take a look into this just as soon as they can. Ng? mihi, [REDACTED] Customer Service Rep Customer Contact Centre P 04 499 4444 [REDACTED] W Wellington.govt.nz PO Box 2199 Wellington 6140 Initial customer request --! Description Ticket attachments : 1. VID_20220902_210404.mp4 2. IMG_20220902_210803.jpg
									6/09/2022 1:09:59 PM	Cancelled. Duplicate of WCCSR-377087.		Cancelled. Duplicate of WCCSR-377087.<!-- RICH TEXT -->
225231	WCCSR-449361		Leaking Pipes 39 Hall Street, Newtown	Steady flow - Water flooding the street outside number 39. Please attend and assess.	Potable	2	CLOSE. CAN	3/09/2022 6:36:22 PM	5/09/2022 3:38:13 PM	3/09/2022 6:36:38 PM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
										5/09/2022 3:38:03 PM	duplicate of WCCSR-377087	Canceled and related to WCCSR-377087<!-- RICH TEXT -->
										5/09/2022 3:40:52 PM	Note from Council	Re-assigned by WCC
226117	WCCSR-450983		Leaking Pipes 39a Hall Street, Newtown	Steady flow - Caller advised water has been bubbling up near the corner of Hanson and Hall Streets since June. Please attend.	Potable	2	CLOSE. CAN	6/09/2022 3:23:25 PM	6/09/2022 4:02:59 PM	6/09/2022 3:23:37 PM	Note from Council	Address: 39a HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310419033796194,174.775856423012
										6/09/2022 4:02:33 PM	duplicate of WCCSR-377087	Canceled and related to WCCSR-377087<!-- RICH TEXT -->
										6/09/2022 4:07:38 PM	Note from Council	Re-assigned by WCC
226644	WCCSR-451966		Leaking Pipes 39 HALL STREET, Newtown	Steady flow - Endlessly flowing significant water leak. First reported weeks ago	Potable	2	CLOSE. CAN	8/09/2022 10:44:58 AM	8/09/2022 1:00:10 PM	8/09/2022 10:45:20 AM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
										8/09/2022 12:58:02 PM	duplicate of WCCSR-377087 cancelling	duplicate of WCCSR-377087 cancelling<!-- RICH TEXT -->
226985	WCCSR-452534		Leaking Pipes 51 HALL STREET, Newtown	Steady flow - Leaking manhole	Potable	2	CLOSE. CAN	9/09/2022 10:34:21 AM	13/09/2022 10:44:32 AM	9/09/2022 10:34:33 AM	Note from Council	Address: 51 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.31033401564835,174.77493261934123

										13/09/2022 10:43:43 AM	duplicate of WCCSR-377087 cancelling	duplicate of WCCSR-377087 cancelling<!-- RICH TEXT -->
227120	WCCSR-452875		Leaking Pipes 39 HALL STREET, Newtown	Steady flow - Water leak. Please attend and assess.	Potable	2	CLOSE. CAN	9/09/2022 6:16:21 PM	13/09/2022 1:32:35 PM	9/09/2022 6:16:35 PM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
										13/09/2022 1:32:29 PM	This is cancelled. This is a duplicate of WCCSR-377087	This is cancelled. This is a duplicate of WCCSR-377087<!-- RICH TEXT -->
										13/09/2022 1:34:36 PM	Note from Council	Re-assigned by WCC
228053	WCCSR-453149		Leaking Pipes 39 HALL STREET, Newtown	Trickle - Water leak on the corner of Hall and Hanson Street south east corner. Please attend and assess.	Potable	3	CLOSE. CAN	10/09/2022 5:21:21 PM	13/09/2022 1:34:24 PM	10/09/2022 5:21:34 PM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
										13/09/2022 1:34:22 PM	This is cancelled. This is a duplicate of WCCSR-377087	This is cancelled. This is a duplicate of WCCSR-377087<!-- RICH TEXT -->
										13/09/2022 1:37:31 PM	Note from Council	Re-assigned by WCC
229057	WCCSR-454774		Leaking Pipes 39 HALL STREET, Newtown	Steady flow - Caller advised of a leak at 39 Hall street. Has been leaking for months and called in multiple times yet the leak is still ongoing. Please attend	Potable	2	CLOSE. CAN	13/09/2022 2:30:22 PM	15/09/2022 2:38:44 PM	13/09/2022 2:30:55 PM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
										15/09/2022 2:38:17 PM	duplicate of WCCSR-377087 cancelling	duplicate of WCCSR-377087 cancelling<!-- RICH TEXT -->
229250	WCCSR-455050		Leaking Pipes 39A HALL STREET, Newtown	Steady flow - Still leaking, like a fountain, 5 weeks now!	Potable	2	CLOSE. CAN	14/09/2022 8:04:21 AM	15/09/2022 2:49:20 PM	14/09/2022 8:04:33 AM	Note from Council	Address: 39A HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310419033796194,174.775856423012
										15/09/2022 2:48:43 PM	duplicate of WCCSR-377087 cancelling	duplicate of WCCSR-377087 cancelling<!-- RICH TEXT -->
229265	WCCSR-455091		Leaking Pipes 39 HALL STREET, Newtown	Steady flow - Caller advised there is a water leak from the footpath on the SE corner of the Hall St/Hanson St intersection. Caller advised the water is bubbling up half a foot into the air next to a round manhole cover, and there is a cone next to it. Rate of flow slightly more than a house tap on full.	Potable	2	CLOSE. CAN	14/09/2022 8:47:21 AM	15/09/2022 2:52:14 PM	14/09/2022 8:47:34 AM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310419033796194,174.775856423012

				Caller advised they saw this on their way home from work last night.								
									15/09/2022 2:50:04 PM	duplicate of WCCSR-377087 cancelling	duplicate of WCCSR-377087 cancelling<!-- RICH TEXT -->	
229603	WCCSR-455643		Fault 39 HALL STREET, Newtown	Water has been flowing down the street for many months now – outside 39 Hall St, Mt Cook/Newtown Wellington	Potable	3	CLOSE. CAN	15/09/2022 11:40:39 AM	15/09/2022 2:54:47 PM	15/09/2022 11:40:52 AM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
												Water has been flowing down the street for many months now – outside 39 Hall St, Mt Cook/Newtown Wellington
										15/09/2022 11:41:32 AM	Note from Council	Ng? mihi, [REDACTED] [REDACTED] Whakapai Ratonga Service Improvement Officer Smart Council Wellington City Council E [REDACTED]@wcc.govt.nz W Wellington.govt.nz The information contained in this email is privileged and confidential and intended for the addressee only. If you are not the intended recipient, you are asked to respect that confidentiality and not disclose, copy or make use of its contents. If received in error you are asked to destroy this email and contact the sender immediately. Your assistance is appreciated
										15/09/2022 2:54:04 PM	duplicate of WCCSR-377087 cancelling	duplicate of WCCSR-377087 cancelling<!-- RICH TEXT -->
230099	WCCSR-457123		Leaking Pipes 39 HALL AVENUE, Newtown	Steady flow - water flowing out of node	Potable	2	CLOSE. CAN	17/09/2022 3:01:22 PM	22/09/2022 12:11:51 PM	17/09/2022 3:01:34 PM	Note from Council	Address: 39 HALL AVENUE, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.31129905942253,174.77845782462094
										19/09/2022 8:29:38 AM	Note from Council	This has been 'spurting' out of the footpath for the longest time with many many many reports (note it is not the same as the one in the street at this location). [REDACTED] Principal Advisor Wellington City Council M [REDACTED] E [REDACTED] [REDACTED]@wcc.govt.nz
										22/09/2022 11:24:35 AM	duplicate of WCCSR-377087 cancelling	duplicate of WCCSR-377087 cancelling<!-- RICH TEXT -->

230138	WCCSR-457384		Leaking Pipes 39 Hall Street, Newtown	Steady flow - customer reports Water leak Address: 39 Hall Street, Newtown please attend	Potable	2	CLOSE. CAN	18/09/2022 10:18:22 AM	21/09/2022 8:55:44 AM	18/09/2022 10:18:39 AM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
										21/09/2022 8:57:04 AM	Cancelled due to duplicate	Cancelled and related to WCCSR-451090 due to duplicate<!-- RICH TEXT -->
										21/09/2022 8:57:21 AM	Cancelled due to duplicate	Cancelled and related to WCCSR-377087 due to duplicate<!-- RICH TEXT -->
										21/09/2022 8:58:32 AM	Note from Council	Re-assigned by WCC
231964	WCCSR-461524		Leaking Pipes 39 Hall Street, Newtown	Trickle - Water leak from toby box	Potable	3	CLOSE. CAN	25/09/2022 4:56:22 PM	3/10/2022 1:31:25 PM	25/09/2022 4:56:35 PM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
										3/10/2022 1:31:09 PM	Cancelled. Duplicate of WCCSR-377087.	Cancelled. Duplicate of WCCSR-377087.<!-- RICH TEXT -->
231970	WCCSR-461557		Leaking Pipes 39 Hall Street, Newtown	Trickle - Leaking pipe.	Potable	3	CLOSE. CAN	25/09/2022 6:31:21 PM	3/10/2022 3:20:34 PM	25/09/2022 6:31:37 PM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
										3/10/2022 3:20:24 PM	Cancelled. Duplicate of WCCSR-377087.	Cancelled. Duplicate of WCCSR-377087.<!-- RICH TEXT -->
237708	WCCSR-467681		Leaking Pipes 39 HALL STREET, Newtown	Steady flow - water flowing fast from SV plate [REDACTED] Phone: [REDACTED]	Potable	2	CLOSE. DUP	6/10/2022 4:46:24 PM	10/10/2022 10:31:03 AM	6/10/2022 4:46:36 PM	Note from Council	Kia ora team, Customer has provided a photo. See attached. Ng? mihi, [REDACTED] Customer Service Rep Customer Contact Centre P 04 499 4444 W Wellington.govt.nz PO Box 2199 Wellington 6140
										6/10/2022 4:46:36 PM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.31041909780295,174.77587851640652
										10/10/2022 10:30:59 AM	Relates to WCCSR-377087	
										10/10/2022 10:33:51 AM	Note from Council	Re-assigned by WCC
238606	WCCSR-469003		Leaking Pipes 39 Hall Street, Newtown, Wellington, 6021, NZL	Steady flow - On the corner of Hall Street and Hanson Street- there seems to be a leaky pipe which is putting water out onto the road. The water is	Potable	2	CLOSE. CAN	10/10/2022 12:21:21 PM	14/10/2022 11:18:19 AM	14/10/2022 11:18:12 AM	duplicate of WCCSR-377087	Cancelled and related to WCCSR-377087<!-- RICH TEXT -->

				flowing down the road via a drain and is causing a puddle at the bottom of the road (picture 3).								
										14/10/2022 11:18:18 AM	Left VM for customer	Left VM for customer<!-- RICH TEXT -->
										14/10/2022 11:20:45 AM	Note from Council	Re-assigned by WCC
239802	WCCSR-471865		Leaking Pipes 39 HALL STREET, Newtown	Trickle - Leaking Toby	Potable	3	CLOSE. CAN	14/10/2022 12:26:22 PM	17/10/2022 1:31:25 PM	14/10/2022 12:26:34 PM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
										17/10/2022 12:00:09 PM	duplicate of WCCSR-377087	duplicate of WCCSR-377087<!-- RICH TEXT -->
										17/10/2022 1:34:39 PM	Note from Council	Re-assigned by WCC
241913	WCCSR-476079		Leaking Pipes 39 HALL STREET, Newtown	Trickle - Water seepage from water toby (?) into gutter and nearest storm water drain is blocked. Causing big puddle/ pooling in wet weather and spills across Street. Also a water issue further down Hall Street toward Rugby League Park... this looks as though is has been assessed at some stage but no repair seems to have been done.	Potable	3	CLOSE. DUP	21/10/2022 7:20:22 PM	26/10/2022 8:09:10 AM	21/10/2022 7:20:35 PM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
										26/10/2022 8:08:56 AM	duplicate WCCSR-377087	
										26/10/2022 8:12:21 AM	Note from Council	Re-assigned by WCC
241917	WCCSR-476449		Leaking Pipes 47 HALL STREET, Newtown	Steady flow - Significant water leak in the western end of Hall street.	Potable	3	CLOSE. DUP	21/10/2022 7:36:35 PM	26/10/2022 8:11:07 AM	21/10/2022 7:36:45 PM	Note from Council	Address: 47 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.31037491275241,174.77522023565578
										26/10/2022 8:11:07 AM	duplicate WCCSR-377087	
										26/10/2022 8:12:59 AM	Note from Council	Re-assigned by WCC
241921	WCCSR-476584		Leaking Pipes 39 HALL STREET, Newtown	Trickle - Water leak at the corner of Hall and Hanson St Newtown.	Potable	3	CLOSE. DUP	21/10/2022 8:16:32 PM	26/10/2022 8:09:47 AM	21/10/2022 8:16:45 PM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
										26/10/2022 8:09:45 AM	duplicate WCCSR-377087	
										26/10/2022 8:12:08 AM	Note from Council	Re-assigned by WCC

242058	WCCSR-477077		Leaking Pipes 39 HALL STREET, Newtown	Trickle - Customer reports leaking toby on footpath please attend	Potable	3	CLOSE. DUP	23/10/2022 2:26:31 PM	26/10/2022 8:10:23 AM	23/10/2022 2:27:20 PM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
										26/10/2022 8:10:06 AM	duplicate WCCSR-377087	
										26/10/2022 8:12:51 AM	Note from Council	Re-assigned by WCC
242859	WCCSR-478206		Leaking Pipes 39 HALL STREET, Newtown	Trickle - water coming from Toby on pavement. has been running for weeks. has been investigated before Address: 39 Hall Street, Newtown, Wellington 6021, New Zealand Latitude: -41.3104867, Longitude: 174.7759009 Google Link: http://maps.google.co.nz/?q=-41.3104867,174.7759009&z=19 [REDACTED] Phone: [REDACTED]	Potable	3	CLOSE. DUP	26/10/2022 10:01:21 AM	6/11/2022 3:45:44 PM	26/10/2022 10:01:37 AM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
										6/11/2022 3:45:42 PM	Duplicate of WCCSR-377087	Duplicate of WCCSR-377087<!-- RICH TEXT -->
										6/11/2022 3:49:42 PM	Note from Council	Re-assigned by WCC
246652	WCCSR-482147		Leaking Pipes 39 HALL STREET, Newtown	Steady flow - Leaking toby	Potable	2	CLOSE. DUP	1/11/2022 6:06:21 PM	6/11/2022 3:46:27 PM	1/11/2022 6:06:41 PM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
										6/11/2022 3:46:25 PM	Duplicate of WCCSR-377087	Duplicate of WCCSR-377087<!-- RICH TEXT -->
										6/11/2022 3:50:14 PM	Note from Council	Re-assigned by WCC
246666	WCCSR-482153		Leaking Pipes 39 HALL STREET, Newtown	Trickle - water flowing out of the road into the stormdrain Address: 39 Hall Street, Wellington 6021, New Zealand Latitude: -41.3103796, Longitude: 174.7759336 Google Link: http://maps.google.co.nz/?q=-41.3103796,174.7759336&z=19 [REDACTED]	Potable	3	CLOSE. DUP	1/11/2022 8:16:24 PM	6/11/2022 3:47:13 PM	1/11/2022 8:16:36 PM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482

				Phone: [REDACTED]								
										6/11/2022 3:47:12 PM	Duplicate of WCCSR-377087	Duplicate of WCCSR-377087<!-- RICH TEXT -->
										6/11/2022 3:49:54 PM	Note from Council	Re-assigned by WCC
246669	WCCSR-482154		Leaking Pipes 39 HALL STREET, Newtown	Trickle - Water leak Address: 39 Hall St, 39 Hall St, Newtown, Wellington Latitude: -41.31036603578784, Longitude: 174.775838367641 Google Link: http://maps.google.co.nz/?q=-41.3103660357878,174.775838367641&z=19 [REDACTED] Phone: [REDACTED]	Potable	3	CLOSE. DUP	1/11/2022 8:20:21 PM	6/11/2022 3:47:47 PM	1/11/2022 8:20:52 PM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
										6/11/2022 3:47:46 PM	Duplicate of WCCSR-377087	Duplicate of WCCSR-377087<!-- RICH TEXT -->
										6/11/2022 3:51:43 PM	Note from Council	Re-assigned by WCC
246915	WCCSR-482375		Leaking Pipes 141 Hanson Street, Newtown, Wellington, 6021	Steady flow - Significant water leak.	Potable	2	CLOSE. DUP	2/11/2022 12:41:22 PM	14/11/2022 4:47:29 PM	2/11/2022 12:41:32 PM	Note from Council	SR-482560 blocked drain job
										2/11/2022 12:41:32 PM	Note from Council	Address: 141 Hanson Street, Newtown, Wellington, 6021 Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.31028276463519,174.77595177235824
										14/11/2022 4:47:28 PM	duplicate of WCCSR-377087	duplicate of WCCSR-377087<!-- RICH TEXT -->
										14/11/2022 4:50:35 PM	Note from Council	Re-assigned by WCC
247818	WCCSR-484543		Leaking Pipes 39 HALL STREET, Newtown	Steady flow - Water flowing, has been for months. Drain on corner totally blocked, pool of water now nearly 2 metres across Address: 39 Hall Street, Newtown, Wellington 6021, New Zealand Latitude: -41.3104867, Longitude: 174.7759009 Google Link: http://maps.google.co.nz/?q=-41.3104867,174.7759009&z=19 [REDACTED]	Potable	2	CLOSE. DUP	5/11/2022 10:16:23 AM	6/11/2022 3:48:52 PM	5/11/2022 10:16:35 AM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482

				Phone: [REDACTED]								
										6/11/2022 3:48:52 PM	duplicate of WCCSR-377087	duplicate of WCCSR-377087<!-- RICH TEXT -->
										6/11/2022 3:51:52 PM	Note from Council	Re-assigned by WCC
247880	WCCSR-484936		Leaking Pipes 39 HALL STREET, Newtown	Trickle - Water leak.	Potable	3	CLOSE. DUP	5/11/2022 5:51:22 PM	6/11/2022 3:49:39 PM	5/11/2022 5:51:32 PM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
										6/11/2022 3:49:38 PM	Duplicate of WCCSR-377087	Duplicate of WCCSR-377087<!-- RICH TEXT -->
										6/11/2022 3:53:33 PM	Note from Council	Re-assigned by WCC
249821	WCCSR-485450		Leaking Pipes 39 HALL STREET, Newtown	Steady flow - Leaking water main. Ongoing many months. You've fixed it at least 3 times but all that's changed is that it's now a stream instead of a fountain.	Potable	2	CLOSE. CAN	7/11/2022 9:49:47 AM	7/11/2022 10:23:33 AM	7/11/2022 9:49:58 AM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
										7/11/2022 10:22:58 AM	duplicate of WCCSR-377087 cancelling	duplicate of WCCSR-377087 cancelling<!-- RICH TEXT -->
250201	WCCSR-486450		Leaking Pipes Hanson St & Hall St, Newtown, Wellington, 6021	Steady flow - The caller has reported at steady leak at the intersection. The leak is running down into the gutter.	Potable	2	CLOSE. DUP	8/11/2022 9:12:26 AM	14/11/2022 4:44:59 PM	8/11/2022 9:12:35 AM	Note from Council	Address: Hanson St & Hall St, Newtown, Wellington, 6021 Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.31034998749865,174.77579997609172
										14/11/2022 4:44:58 PM	duplicate of WCCSR-482375	duplicate of WCCSR-482375<!-- RICH TEXT -->
										14/11/2022 4:48:33 PM	Note from Council	Re-assigned by WCC
										14/11/2022 4:49:01 PM	duplicate of WCCSR-377087	duplicate of WCCSR-377087<!-- RICH TEXT -->
250351	WCCSR-486707		Leaking Pipes 39 HALL STREET, Newtown	Steady flow - water leak, reasonable flow. maybe reported already, but just in case I thought I would report it	Potable	2	CLOSE. DUP	8/11/2022 1:50:30 PM	11/11/2022 2:01:00 PM	8/11/2022 1:50:44 PM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
										8/11/2022 1:52:33 PM	Note from Council	Relates to SR-486707, a single image is attached. On Tue, 8 Nov 12:27 PM, [REDACTED] <[REDACTED]@gmail.com> wrote: water leak, reasonable flow. maybe reported already, but just in case I thought I would report it Address: 39 Hall Street, Wellington 6021, New Zealand Latitude: -41.3103796, Longitude: 174.7759336 Google Link: http://maps.google.co.nz/?q=-41.3103796,174.7759336&z=19 [REDACTED] Phone: [REDACTED]
										11/11/2022 2:00:01 PM	LC duplicate of WCCSR-377087 cancelling	LC duplicate of WCCSR-377087 cancelling<!-- RICH TEXT -->
										11/11/2022 2:02:48 PM	Note from Council	Re-assigned by WCC

251339	WCCSR-488248		Leaking Pipes 39 Hall Street, Newtown	Gushing - Gushing water leak. Did not want to leave contact details.	Potable	1	CLOSE. DUP	10/11/2022 10:51:04 AM	10/11/2022 11:15:23 AM	10/11/2022 10:51:14 AM	Note from Council	Called through to WW, spoke to [REDACTED]
										10/11/2022 10:51:14 AM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
										10/11/2022 11:15:05 AM	duplicate of WCCSR-377087 cancelling	duplicate of WCCSR-377087 cancelling<!-- RICH TEXT -->
251473	WCCSR-488401		Leaking Pipes 39 Hall Street, Newtown, Wellington, 6021, NZL	Trickle - For the past few months there has been a water leak from the mains outside this address and it floods the road. I have seen many council vehicles drive past it with no action being taken. It is an immense waste of water Address: 39 Hall Street, Newtown	Potable	3	CLOSE. DUP	10/11/2022 6:36:22 PM	11/11/2022 1:55:02 PM	11/11/2022 1:53:46 PM	LC duplicate of WCCSR-377087 cancelling	LC duplicate of WCCSR-377087 cancelling<!-- RICH TEXT -->
										11/11/2022 1:57:42 PM	Note from Council	Re-assigned by WCC
251483	WCCSR-488693		Leaking Pipes 141 Hanson Street, Newtown	Trickle - water leak that has been reported several times before Address: 141 Hanson Street, Newtown	Potable	3	CLOSE. DUP	10/11/2022 7:35:22 PM	14/11/2022 4:48:18 PM	10/11/2022 7:35:36 PM	Note from Council	Address: 141 HANSON STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310282780036474,174.77595173561713
										11/11/2022 8:38:31 AM	Note from Council	This is the 39 Hall St Leak that has many many reports. Regards [REDACTED]
										14/11/2022 4:48:17 PM	duplicate of WCCSR-377087	duplicate of WCCSR-377087<!-- RICH TEXT -->
										14/11/2022 4:52:34 PM	Note from Council	Re-assigned by WCC
251487	WCCSR-488701		Leaking Pipes 39 Hall Street, Newtown, Wellington, 6021, NZL	Trickle - Water leaking, blocked drain and pooling on sidewalk Address: 39 Hall Street, Newtown, Wellington	Potable	3	CLOSE. DUP	10/11/2022 7:56:29 PM	11/11/2022 1:52:49 PM	11/11/2022 1:51:15 PM	LC duplicate of WCCSR-377087 cancelling	LC duplicate of WCCSR-377087 cancelling<!-- RICH TEXT -->
										11/11/2022 1:55:42 PM	Note from Council	Re-assigned by WCC
251699	WCCSR-489149		Leaking Pipes Hall St & Hanson St, Newtown, Wellington, 6021	Steady flow - The caller has reported a significant leak coming from a fire hydrant. There is a big puddle around the area and this has been going for some time.	Potable	2	CLOSE. DUP	11/11/2022 12:46:32 PM	11/11/2022 1:48:15 PM	11/11/2022 12:46:49 PM	Note from Council	Address: Hall St & Hanson St, Newtown, Wellington, 6021 Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.31034998749865,174.77579997609172
										11/11/2022 1:46:18 PM	LC duplicate of WCCSR-377087 cancelling	LC duplicate of WCCSR-377087 cancelling<!-- RICH TEXT -->
										11/11/2022 1:47:31 PM	Note from Council	Pretty sure this is the Service Valve in Hall St, that WWL is well aware of. [REDACTED] Principal Advisor Wellington City Council M [REDACTED] E [REDACTED]@wcc.govt.nz On Fri, 11 Nov 12:44 PM, [REDACTED]@wcc.govt.nz wrote: .
										11/11/2022 1:49:55 PM	Note from Council	Re-assigned by WCC

251926	WCCSR-489674		Leaking Pipes 39 HALL STREET, Newtown	Trickle - Water coming out of ground Address: 39 Hall Street, Newtown, Wellington 6021, New Zealand Latitude: -41.3104867, Longitude: 174.7759009 Google Link: http://maps.google.co.nz/?q=-41.3104867,174.7759009&z=19	Stormwater	3	CLOSE. DUP	12/11/2022 12:20:27 PM	23/11/2022 1:50:30 PM	12/11/2022 12:20:37 PM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.310486814936546,174.77590086814482
										23/11/2022 1:50:29 PM	MF Duplicate of WCCSR-377087	MF Duplicate of WCCSR-377087<!-- RICH TEXT -->
254265	WCCSR-493695		Leaking Pipes 39 Hall Street, Newtown, Wellington, 6021, NZL	Trickle - Water leaking from pipe on pavement	Potable	3	CLOSE. DUP	17/11/2022 5:51:22 PM	18/11/2022 12:55:09 PM	18/11/2022 12:55:07 PM	Duplicate of WCCSR-377087	Duplicate of WCCSR-377087<!-- RICH TEXT -->
										18/11/2022 12:58:48 PM	Note from Council	Re-assigned by WCC
301665	WCCSR-622516		Fault 149 Hanson Street, Newtown, Wellington 6021	<p><div>There's a leak coming up through the footpath, has been consistently leaking for a week at least</div><div></div><div>23/3/23 KT - Plans ordered 2182101</div><div></div><div></div><div> 27/3 LG- plans attached WE attached waiting on powerco plans </div><div></div><div></div></p> <p><p class="MsoPlainText">CAUTION: NORTHPOWER IS WELLINGTON ELECTRICITY'S PREFERRED LOCATOR FOR STRATEGIC ASSETS</p><div><o:p></o:p></div></p> <p><p class="MsoPlainText">28/3 LG- powerco plans attached </p><div></div><div></div></p> <p><p class="MsoPlainText">Wellington Electricity has 33kV and/or Strategic Pilot cables (Auxiliary) in your selected area of work.</p></p> <p><p class="MsoPlainText"></p></p> <p><p class="MsoPlainText">If your works are in the area of these cables, a mark out can be completed for FREE through B4UDig.</p></p> <p><p class="MsoPlainText">A markout must be completed prior to excavation. If excavating is within 1.5m of the marked cables a</p>	Potable	3	CLOSE. DUP	22/03/2023 11:56:22 PM	8/06/2023 4:33:55 PM	23/03/2023 9:56:47 AM	Plans ordered	23/3/23 KT - Plans ordered 2182101<!-- RICH TEXT -->

Standover will be required. This can also be requested through B4UDig website.

CAUTION: NORTHPOWER IS WELLINGTON ELECTRICITY'S PREFERRED LOCATOR FOR STRATEGIC ASSETS

Wellington Electricity has 33kV and/or Strategic Pilot cables (Auxiliary) in your selected area of work.

If your works are in the area of these cables, a mark out can be completed for FREE through B4UDig.

A markout must be completed prior to excavation. If excavating is within 1.5m of the marked cables a Standover will be required. This can also be requested through B4UDig website.

All Mark Outs and Standovers must have a minimum of 48 working hours' notice before the

				mark out and/or standover is required.<o:p></o:p></p><p class="MsoPlainText"> </p><p class="MsoPlainText">Please contact myself or call 0800 248 148 for further instructions to book a Standover.</p><div> Caution: There is High Capacity and/or Fibre Network in the area provided on the plan(s).</div><div> </div><div> </div><div><o:p></o:p></div><p class="MsoPlainText"> </p><div><o:p></o:p></div>								
				<p class="MsoPlainText"> </p><!-- RICH TEXT -->						27/03/2023 11:42:31 AM	plans attached WE attached waiting on powerco plans NOVA GAS IN AREA	<div>27/3 LG- plans attached WE attached waiting on powerco plans NOVA GAS IN AREA</div><div> </div><div> </div><p class="MsoPlainText">CAUTION: NORTHPOWER IS WELLINGTON ELECTRICITY'S PREFERRED LOCATOR FOR STRATEGIC ASSETS<o:p></o:p></p><p class="MsoPlainText"> </p><p class="MsoPlainText">Wellington Electricity has 33kV and/or Strategic Pilot cables (Auxiliary) in your selected area of work.<o:p></o:p></p><p class="MsoPlainText"> </p><p class="MsoPlainText">If your works are in the area of these cables, a mark out can be completed for FREE through B4UDig.<o:p></o:p></p><p class="MsoPlainText">A markout must be completed prior to excavation. If excavating is within 1.5m of the marked cables a Standover will be required. This can also be requested through B4UDig website.<o:p></o:p></p><p class="MsoPlainText"> </p><p class="MsoPlainText">All Mark Outs and Standovers must have a minimum of 48 working hours' notice before the mark out and/or

standover is required.<\/p><\/o:p><\/span><\/b><\/p><p class="MsoPlainText"><\/span><\/b><\/p><p class="MsoPlainText">Please contact myself or call 0800 248 148 for further instructions to book a Standover.<\/span><\/b><\/p><div> 27\/3 LG- plans attached WE attached waiting on powerco plans NOVA GAS IN AREA<\/div><div> <\/div><div> <\/div><p class="MsoPlainText">CAUTION: NORTHPOWER IS WELLINGTON ELECTRICITY'S PREFERRED LOCATOR FOR STRATEGIC ASSETS<\/o:p><\/o:p><\/span><\/b><\/p><p class="MsoPlainText"><\/span><\/b><\/p><p class="MsoPlainText">Wellington Electricity has 33kV and\/or Strategic Pilot cables (Auxiliary) in your selected area of work.<\/o:p><\/o:p><\/span><\/b><\/p><p class="MsoPlainText"><\/span><\/b><\/p><p class="MsoPlainText">If your works are in the area of these cables, a mark out can be completed for FREE through B4UDig.<\/o:p><\/o:p><\/span><\/b><\/p><p class="MsoPlainText">A markout must be completed prior to excavation. If excavating is within 1.5m of the marked cables a Standover will be required. This can also be requested through B4UDig website.<\/o:p><\/o:p><\/span><\/b><\/p><p class="MsoPlainText"><\/span><\/b><\/p><p class="MsoPlainText">All Mark Outs and Standovers must have a minimum of 48 working hours' notice before the mark out and\/or standover is required.<\/o:p><\/o:p><\/span><\/b><\/p><p class="MsoPlainText"><\/span><\/b><\/p><p class="MsoPlainText">Please contact myself or call 0800 248 148 for further instructions to book a Standover.<\/span><\/b><\/p><div> Caution: There is High Capacity and\/or Fibre Network in the area provided on the plan(s).<\/span><\/b><\/div><div> <\/div><div> <\/div><div> <\/span><\/b><\/p><\/o:p><\/o:p><\/span><\/b><\/div><p class="MsoPlainText"><\/span><\/b><\/p><!-- RICH TEXT -->

										28/03/2023 10:49:12 AM	plans attached	<p class="MsoPlainText">28/3 LG- powerco plans attached </p><!-- RICH TEXT -->
										3/04/2023 3:52:01 PM	Photo attached from duplicate.	Photo attached from duplicate.<!-- RICH TEXT -->
										8/06/2023 4:33:43 PM	Closed and related to WO-181229	
										8/06/2023 4:38:42 PM	Note from Council	Re-assigned by WCC
307259	WCCSR-642207		Fault 39A Hall Street, Newtown, Wellington 6021	On the footpath near the corner of Hall and Hanson there is water pouring out of a round box. This needs urgent repair, as water is racing down the street.	Potable	3	CLOSE. DUP	2/04/2023 7:39:21 PM	12/04/2023 4:49:28 PM	2/04/2023 7:39:29 PM	Note from Council	Address: 39A Hall Street, Newtown, Wellington 6021 Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.31037805207401,174.77587305140207
										12/04/2023 4:49:24 PM	Duplicate of WCCSR-377087	
310165	WCCSR-648755		Fault 195 ARO STREET, Aro Valley	<p><div>Water leak at 195 Aro Street.</div><div> </div><div>14.04 MF ordered plans 2193337</div><div> </div><div>17/04-AI- Plans attached- Waiting on powerco and WE</div><div>19.04 MF Attached WE and Powerco </div><div> </div><div>'CAUTION: NORTHPOWER IS WELLINGTON ELECTRICITY'S PREFERRED LOCATOR FOR STRATEGIC ASSETS</div></p> <p><p class="MsoPlainText"> Wellington Electricity has 33kV and/or Strategic Pilot cables (Auxiliary) in your selected area of work.</p></p> <p><p class="MsoPlainText"> If your works are in the area of these cables, a mark out can be completed for FREE through B4UDig.</p></p> <p><p class="MsoPlainText">A markout must be completed prior to excavation. If excavating is within 1.5m of the marked cables a Standover will be required. This can also be requested through B4UDig website.</p></p> <p><p class="MsoPlainText"> All Mark Outs and Standovers</p>	Potable	3	CLOSE. DUP	13/04/2023 10:53:21 AM	26/06/2023 6:29:05 PM	13/04/2023 10:53:31 AM	Note from Council	Address: 195 ARO STREET, Aro Valley Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.29488281361453,174.76318818695006

			<p>must have a minimum of 48 working hours' notice before the mark out and/or standover is required.</p> <p>Please contact myself or call 0800 248 148 for further instructions to book a Standover</p> <p>Caution: There is a High Capacity and/or Fibre Network in the area provided on the plan(s)</p> <p>Caution: There is Core Network in the area provided on the plan(s)</p>									
									13/04/2023 1:28:32 PM	Note from Council	<p>Hey unfortunately this appears to have the address of a previous leak that I believe has been fixed.</p> <p>The address is 39A Hall st Newtown. Southeast Corner of Hall and Hanson St intersection.</p> <p>Many thanks</p>	
									14/04/2023 4:37:41 PM	ordered plans 2193337		
									17/04/2023 1:21:17 PM	Plans attached- Waiting on powerco and WE	<p>Plans attached- Waiting on powerco and WE</p> <p>Caution: There is a High Capacity and/or Fibre Network in the area provided on the plan(s)</p> <p>Caution: There is Core Network in the area provided on the plan(s)</p>	
									19/04/2023 1:08:22 PM	Attached WE and Powerco		
									26/06/2023 6:29:05 PM	Closing and relating to WCCSR-377087	Investigated and couldn't match the Photo to the address provided. The Photo matches 39 Hall Street	
									26/06/2023 6:31:34 PM	Note from Council	Re-assigned by WCC	
318414	WCCSR-675296		Fault 39 Hall Street, Newtown, Wellington 6021, New Zealand	Water leak valve in pavement.	Potable	3	CLOSE. DUP	3/05/2023 5:35:21 PM	4/05/2023 4:34:22 PM	3/05/2023 5:35:35 PM	Note from Council	<p>Address: 39 Hall Street, Newtown, Wellington 6021, New Zealand</p> <p>Open in Google Maps:</p>

											https://www.google.com/maps/search/?api=1&query=-41.31048669999931,174.77590089999705	
									4/05/2023 4:34:13 PM	Cancelled. Duplicate of WCCSR-377087.	Cancelled. Duplicate of WCCSR-377087. <!-- RICH TEXT -->	
									4/05/2023 4:38:59 PM	Note from Council	Re-assigned by WCC	
350525	WCCSR-746651		Fault 124 Hanson Street, Newtown (ROVER)	Metal plate on the corner of Hall St and 124 Hanson Street has been leaking for over 6 Months. Needs fixing	Potable	3	CLOSE. DUP	31/07/2023 12:40:38 PM	1/08/2023 11:36:46 AM	31/07/2023 12:40:48 PM	Note from Council	<p>Ticket response email sent to requester due to WWL managing complaints after initial report to council. Kia ora [REDACTED] Thank you for reporting this water and drainage issue to us.</p> <p>The repair of water and drainage issues are managed by Wellington Water. We have passed this details of this fault through to them.</p> <p>If you need more information including when this fault will be repaired please call Wellington Water on 04 912 4470 (Monday to Friday 7am – 5pm) or email customer@wellingtonwater.co.nz</p> <p>Ng? mihi</p> <p>Customer Services Wellington City Council</p>
										31/07/2023 12:40:48 PM	Note from Council	Address: 124 HANSON STREET, Newtown Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.3102347470618,174.77564553534194
										1/08/2023 9:36:41 AM	Assigned to 1man rover	Assigned to 1man rover <!-- RICH TEXT -->
										1/08/2023 11:07:30 AM	Note from Council	Pretty sure this is this job SR377087 that now has over 150 associated jobs. [REDACTED] Principal Advisor Wellington City Council
										1/08/2023 11:36:41 AM	Duplicate of WCCSR-377087 cancel and relate	Duplicate of WCCSR-377087 cancel and relate<!-- RICH TEXT -->
										1/08/2023 11:41:32 AM	Note from Council	Re-assigned by WCC
361703	WCCSR-794686		Fault 39 HALL STREET, Newtown	Leaking toby on footpath.	Potable	3	CLOSE. DUP	3/09/2023 4:34:23 PM	7/09/2023 9:01:53 AM	3/09/2023 4:34:33 PM	Note from Council	<p>Address: 39 HALL STREET, Newtown Open in Google Maps:</p> <p>https://www.google.com/maps/search/?api=1&query=-41.31048681494448,174.77590086762984</p>
										3/09/2023 4:34:37 PM	Note from Council	Re-assigned by WCC
										7/09/2023 9:01:53 AM	Duplicate of WCCSR-377087	Duplicate of WCCSR-377087<!-- RICH TEXT -->
363336	WCCSR-799702		Fault 39 HALL STREET, Newtown	leaking water main on the corner on the corner of Hall and Hanson St, located on the footpath.	Potable	3	CLOSE. DUP	10/09/2023 9:42:23 AM	12/09/2023 8:36:33 AM	10/09/2023 9:42:33 AM	Note from Council	Address: 39 HALL STREET, Newtown Open in Google Maps:

												https://www.google.com/maps/search/?api=1&query=41.3103714514437,174.77576887923064
										11/09/2023 8:37:36 AM	Note from Council	I think this is now the 159th report of this leaking sluice valve - I reckon WWL should mark the leak with 'will now be repaired until it is renewed' as this is really looking bad for us - first reported March 2022. [REDACTED] Principal Advisor Wellington City Council
										12/09/2023 8:36:32 AM	details below	<div>Repairs will be completed on job ref: WCCSR-377087. </div><div> </div><div>Regional Planning Team is managing this work, and it is in their programme to be delivered next month. Further planning required regarding the water shutdown etc.</div> <p class="MsoNormal"><o:p></o:p></p><!-- RICH TEXT -->
										12/09/2023 8:41:32 AM	Note from Council	Re-assigned by WCC
										13/09/2023 1:18:36 PM	Note from Council	WCC request re-instatement