

Wednesday 15 November 2023

OIA IRO-527

Name:

Email: @gmail.com

Kia ora

Official information request regarding pipe works undertaken at 35 Waiho Terrace, Elsdon, Porirua.

Thank you for your official information request dated Monday 13 November 2023.

We have considered your request in accordance with the Local Government Official Information and Meetings Act 1987 (the Act) and determined that we are able to grant your request in part.

The information you have requested is enclosed in our email to you. Pursuant to <u>Section</u> 7(2)(a) of the Act, some information has been redacted as it is personal about private individuals.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi,

Head of Customer Experience

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@wellington_water



Service Request Data – OIA IRO-527 Job Sheet

| | Council | | | | | | | Reported | Completion/Closed | | | |
|------------------|--------------|--|--------------------------|--|---------|----------|--------|----------|----------------------|----------------------|-------------------------------------|---|
| Address | Reference ID | Asset ID | Work Order Summary | Job Details | Water | Priority | Status | Date | Date | Entry Date | Work Log Summary | Work Log Detail |
| 35 Waiho | PCCSR.4814 | No Asset | Private Leak: 35 Waiho | 35 Waiho Terrace - P3 Leak Detection | Potable | 4 | CLOSE | 9/2/2022 | 1/16/2023 9:16:34 AM | 9/2/2022 2:08:54 PM | Proactive LDS Notes | Leak is not visible. Rechecked 3 times. Toby |
| Terrace, Elsdon, | | Selected | Terrace, Elsdon, Porirua | Survey identified a private leak on | | | | 12:13:52 | | | | and kerb marked. Pass to |
| Porirua, | | Section Control of the Control of th | City 5022 | 23/08/2022. 2 LPM. RICH TEXT -</td <td></td> <td></td> <td></td> <td>PM</td> <td></td> <td></td> <td></td> <td>RICH TEXT></td> | | | | PM | | | | RICH TEXT> |
| Wellington, | | | 570 | -> | | | | | | | | |
| 5022 | is a second | | | | | | | | | | | |
| | | | | | | 2 | 8 | | | 9/2/2022 2:09:29 PM | Assigned to private leak folder and | Assigned to private leak folder and emailed |
| | | | | | | | | | | VA 1180 | emailed for follow up | for follow up. RICH TEXT |
| | | | | | | | | | | 9/2/2022 2:14:09 PM | Note from Council | Datascape Type Update: Water Type: Water - |
| | | | | | | | 5 | | | | | Request Type: Instructed Works - (Priority: P3) |
| | | | | | _ | | | | | 9/19/2022 8:39:38 AM | 1st letter of fix attached | |
| | | | | | | | | | | 1/16/2023 9:16:28 AM | Toby quiet now | |