

Thursday 2 November 2023

**OIA IRO-508**

Name: [REDACTED]

Email: [REDACTED]@gmail.com

Kia ora [REDACTED],

**Official information request for information on testing, maintenance, or water outages on Ranelagh Street, Karori.**

Thank you for your official information request dated Saturday 7 October 2023. You requested information on testing, maintenance, or water outages between 10 and 30 Ranelagh Street, Karori between the dates of 1 July and 30 July 2023, and 24 September and 1 October 2023.

We have considered your request in accordance with the Local Government Official Information and Meetings Act 1987 (the Act) and determined that we cannot grant your request.

There is no information held between the date ranges you have set, and the address locations you've specified therefore we decline your request in accordance with [Section 17\(e\)](#) of the Act.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Ngā mihi,

[REDACTED]

**Head of Customer Experience**

For the latest news and updates, follow us on our social channels:

 /wellingtonwater

 @wgtwaternz & @wgtwateroutage

 @wellington\_water

[www.wellingtonwater.co.nz](http://www.wellingtonwater.co.nz)

**Our water, our future.**