

Friday 16 June 2023

OIA IRO-420

Name: Email:

@outlook.com

Kia ora

Official information request regarding possible contaminated leak on the corner of Ruahine and Goa Street.

Thank you for your official information request dated Wednesday 3 May 2023 for a summary of work undertaken at the above location and the conclusion reached.

We have considered your request in accordance with the Local Government Official Information and Meetings Act 1987 (the Act) and determined that we are able to grant your request in full.

Please see attached the information you requested in our email to you. Pursuant to Section 7(2)(a) of the Act, some of this information has been redacted as it is personal information about private individuals.

When our teams assessed the site, no wastewater blockage was found. Instead, there is lichen coming from the stormwater lateral which then enters the kerb and channel. We have attached a Google Maps image in our email also, from September 2020.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi,

Team Lead, Communications and Engagement

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@wellington_water





Service Request Data – OIA IRO-420 Job Sheet

	Council							Reported	Completion/Closed			
Address	Reference ID	Asset ID	Work Order Summary	Job Details	Water	Priority	Status	Date	Date	Entry Date	Work Log Summary	Work Log Detail
21 Goa Street,	WCCSR-654037	No Asset	Fault 21 GOA STREET,	Possible sewage contaminated waste water leak cnr.	Wastewater	3	JOBCO	4/20/2023	5/3/2023 3:36:37	4/20/2023	Note from Council	Address:
Hataitai,		Selected	Hataitai	Ruahine & Goa Streets (brown, continuous, trickle			MP	2:01:27 PM	PM	2:01:39 PM		21 GOA STREET, Hataitai
Wellington, 6021				from pipe exit, down gutter to drain about 50m south					The Control of the Co			Open in Google Maps:
9575 02				of Goa-Ruahine intersection).								1968 9070 301
				Pipe (prob. coming downhill from vic Hataitai Park)								https://www.google.com/maps/search/?api=1&
				outlet into gutter on Ruahine Street, opposite Goa								query=-
				Street.								41.308710204574666,174.79148592894634
										4/25/2023	Note from Council	Noticed this job had been mistakenly logged as
										8:35:40 AM		medium priority despite being a wastewater
												leak; rang after hours to escalate to P1.
										4/26/2023	Assigned to as per	
9										8:48:51 AM		
	()	0)								5/3/2023	Liche from stormwater	Arrived on site and found stormwater pipe that
										3:21:53 PM		runs to kerb and channel to have Liche coming
												out of it. Been coming out of it of at least the
												past year. Stormwater pipe connects to the field
												drain at Hataitai Park.
										5/4/2023	Note from Council	Would you please give me a summary of the
										3:45:43 PM		work done & conclusion reached.
												Thank you.
5	50 50				pr	-						
										5/11/2023	Note from Council	Have not received any response to date (see
										5:54:33 PM		copy of 4 May 2023 email below).
3					E							

