

Tuesday 12 December 2023

**OIA IRO-522**

Name: [REDACTED]  
Email: [REDACTED]@gmail.com

Kia ora [REDACTED]

**Official information request regarding water issue at 82 Salamanca Road.**

Thank you for your official information request dated Saturday 4 November 2023.

We have considered your request in accordance with the Local Government Official Information and Meetings Act 1987 (the Act) and determined that we are unable to grant it.

Our officers have made multiple attempts to source the information you have requested. Pursuant to [Section 17\(e\)](#) of the Act, we are unable to provide you with a copy of work undertaken or proposed for 80 or 82 Salamanca Road, Kelburn as this information – despite reasonable efforts – does not exist or cannot be found.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Ngā mihi,

[REDACTED]  
**Head of Customer Experience**

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**Our water, our future.**