

Friday 6 October 2023

OIA IRO-494

Name: [REDACTED]

Email: [REDACTED]@hotmail.com

Kia ora [REDACTED]

Official information request regarding LIM report event for 3/15 Kio Road, Hataitai.

Thank you for your request dated Monday 11 September 2023, which was passed on to me by our customer experience team.

We have considered your request in accordance with the Local Government Official Information and Meetings Act 1987 (the Act) and determined that we are able to grant your request in part.

The information you have requested is enclosed in our email to you. Pursuant to [Section 7\(2\)\(a\)](#) of the Act, some information under 'Log Number' two and three 'Notes' has been withheld as it is personal about private individuals

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi,

[REDACTED]

Group Manager, Customer Operation Group

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Enquiry Number	Logged Date	Service	Subject	Address	Description	Site
113431	14/08/1996	zzDrainage Fault	Sewerage-P2 Sewage in Buildg	15 Drain: O37-030.O38-020, Node: O37-030	3 FLATS AT ABOVE ADDRESS - BOTTOM FLAT HAS SEWERAGE COMING UP THROUGH THE FLOORBOARDS - THINKS ITS A MAINS BLOCK. (HAD THE SAME PROBLEM 4 OR 5 YEARS AGO) Cause: Tree-roots Effect: SS in private property - minor	Kio Rd

Log Number	Date	Status	Notes	Effective Date
1	8/14/1996	On Hold		14/08/1996 10:16:00
2	8/14/1996	Completed	1/b-Rodded & removed roots at 7m.cleaned up mess. All clear. Contractor: 1 Gang: Fault at: 7m	14/08/1996 11:00:00
3	8/14/1996	Advised Owner	10099 (Verbal)	14/08/1996 02:30:00
4	8/14/1996	Completed		14/08/1996 02:30:00