

Wednesday 25 October 2023

OIA IRO-498

Name: [REDACTED]

Email: [REDACTED]@proton.me

Kia ora [REDACTED],

Official information request regarding annual spend on leaks and numbers repaired in the past three years.

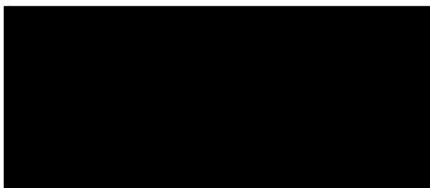
Thank you for your official information request dated Thursday 21 September 2023.

The Local Government Official Information and Meetings Act 1987 (the Act) requires that we advise you of our decision on your request no later than 20 working days after the day we received it. Unfortunately, we cannot meet the timeframe and must therefore extend the time to make our decision to Thursday 9 November 2023.

Our officers still need to work through the leak data and reconcile the cost information to that. To ensure our officers have time to undertake this, we are extending this request in accordance with [Section 14\(1\)\(b\)](#) of the Act.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi,



[REDACTED]

Governance Coordinator

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www.wellingtonwater.co.nz

Our water, our future.

Thursday 9 November 2023

OIA IRO-498

Name: [REDACTED]

Email: [REDACTED]@proton.me

Kia ora [REDACTED]

Official information request regarding annual spend on leaks and numbers repaired in the past three years.

Thank you for your official information request dated Thursday 21 September 2023. On Wednesday 25 October 2023 we extended our response time to your request till today, 9 November 2023.

We have considered your request in accordance with the Local Government Official Information and Meetings Act 1987 (the Act) and determined that we are able to grant your request in part.

Please see the figures in the appendix to this letter. We are unable to provide you with separate breakdowns of commercial and residential leaks as the data is not tracked in this way, therefore we decline this part of your request in accordance with [Section 17\(e\)](#) of the Act.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi,

[REDACTED]

Head of Customer Experience

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Appendix

Leaks Fixed

	FY		
Council	20/21	21/22	22/23
HCC	2954	2322	2635
PCC	810	814	1086
UHCC	1360	1103	835
WCC	3603	3595	3254
Total	8727	7834	7810

Cost of repairs

	FY		
Council	FY 20/21	FY 21/22	FY 22/23
HCC	\$1,289,396	\$1,862,397	\$2,345,845
PCC	\$835,170	\$1,318,779	\$1,830,342
UHCC	\$527,270	\$736,599	\$674,877
WCC	\$3,123,750	\$4,278,595	\$4,341,746
Total Cost	\$5,775,586	\$8,196,370	\$9,192,810