

Wednesday 31 May 2023

OIA IRO-418

Name: [REDACTED]

Email: [REDACTED]@gmail.com

Kia ora [REDACTED]

Official information request regarding work undertaken on Ardross Avenue, Calcutta Street, Cockayne Rd.

Thank you for your official information request dated Tuesday 9 May 2023 for any work Wellington Water undertook between 1 May and 30 June 2022 on Ardross Avenue, Calcutta Street, Cockayne Rd – including the storm water drain that runs from 24 Calcutta Street down to Ardross Avenue.

We have considered your request in accordance with the Local Government Official Information and Meetings Act 1987 (the Act) and determined that we are able to grant your request in part.

Part of the information you have requested is enclosed in our email to you, and in accordance with [Section 7\(2\)\(a\)](#) of the Act, some information has been redacted as it is personal information about private individuals.

No jobs are held in our system between 1 May and 30 June 2022 for Ardross Avenue and Cockayne Road. Therefore, pursuant to [Section 17\(e\)](#) of the Act, we are declining this part of your request.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi,

[REDACTED]
Team Lead, Communications and Engagement

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Address	Council Reference ID	Asset ID	Work Order Summary	Job Details	Water	Priority	Status	Reported Date	Completion/Closed Date	Entry Date	Work Log Summary	Work Log Detail
148 Calcutta St, Khandallah, Wellington, 6035	WCCSR-385131	No Asset Selected	Leaking Pipes 148 CALCUTTA STREET, Khandallah	Gushing - Water is gushing from a blue water pipe on the Bridle path about 30 metres below a letterbox for 148 Calcutta Street. Please attend and assess.	Potable	1	CLOSE.CAN	5/21/2022 8:56:21 PM	5/23/2022 9:17:13 AM	5/21/2022 8:56:33 PM	Note from Council	Address: 148 CALCUTTA STREET, Khandallah Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.25311808922447,174.79288164778768
										5/23/2022 9:13:53 AM	duplicate of WCCSR-385176 cancelling	duplicate of WCCSR-385176 cancelling<!-- RICH TEXT -->
										5/23/2022 9:19:37 AM	Note from Council	Re-assigned by WCC
84 Calcutta Street, Khandallah, Wellington, 6035	WCCSR-386232	No Asset Selected	Leaking Pipes 84 Calcutta Street, Khandallah (ROVER)	Trickle - Bridle track...Burst water supply. Leaking for over a month, now broken pipe, with small stream running down track. Please attend.	Potable	3	CLOSE.DUP	5/23/2022 7:30:23 PM	6/14/2022 8:38:07 AM	5/23/2022 7:30:36 PM	Note from Council	Address: 84 CALCUTTA STREET, Khandallah Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.25413016412598,174.7924246640582
												I think it's been fixed. I had sent this through this morning 7am. Cheers
										6/14/2022 8:38:03 AM	relates to 142 Nicolson road	Job already completed <!-- RICH TEXT -->
										6/14/2022 8:41:33 AM	Note from Council	Re-assigned by WCC
	WCCSR-643326	No Asset Selected	Fault 84 Calcutta Street, Khandallah, Wellington 6035(ROVER)	Blue pipe leaking, lying on bank. Along Bridal Track, half way down.	Potable	3	RCVD	4/4/2023 6:23:22 PM		4/12/2023 9:48:13 AM	Assigned to rover	
64 Calcutta Street, Khandallah, Wellington, 6035	WCCSR-294775R	No Asset Selected	Reinstatement: Safety Issue 64 Calcutta Street, Khandallah (TRAFFIC)	<div>CAR R866407 16/06/22 </div><div>Reinstatement Type Required: Asphalt (Footpath)</div><div>>Area/Size: </div><div>Requirements: </div><!-- RICH TEXT -->	Potable	4	CLOSE	6/14/2022 11:02:26 AM	7/19/2022 9:36:23 AM			
	WCCSR-553244	No Asset Selected	Fault 64 Calcutta Street, Khandallah	<div>Leaking toby</div><div> </div><div>18/1 GP ordered plans 2148470 </div><div> </div><div>26/01 RCW - All Plans attached Caution: There is High Capacity and/or Fibre Network in the area provided on the plan(s). </div><!-- RICH TEXT -->	Potable	3	CLOSE	1/15/2023 11:00:22 AM	2/28/2023 10:56:06 AM	1/15/2023 11:00:38 AM	Note from Council	Ticket response email sent to requester due to WWL managing complaints after initial report to council. Kia ora ██████ Thank you for reporting this water and drainage issue to us. The repair of water and drainage issues are managed by Wellington Water. We have passed this details of this fault through to them.

												<p>If you need more information including when this fault will be repaired please call Wellington Water on 04 912 4470 (Monday to Friday 7am – 5pm) or email customer@wellingtonwater.co.nz</p> <p>Ng? mihi</p> <p>Customer Services Wellington City Council</p>
										1/15/2023 11:00:38 AM	Note from Council	<p>Address: 64 CALCUTTA STREET, Khandallah Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.25309421455088,174.7908755809292</p>
										1/18/2023 11:21:00 AM	18/1 GP ordered plans 2148470	18/1 GP ordered plans 2148470<!-- RICH TEXT -->
										1/26/2023 9:20:09 AM	All Plans attached	All Plans attached Caution: There is High Capacity and/or Fibre Network in the area provided on the plan(s).<!-- RICH TEXT -->
										3/3/2023 11:36:34 AM	Note from Council	Closed by WCC
1A Calcutta St, Khandallah, Wellington, 6035	WCCSR-393894	No Asset Selected	Leaky Connection 1A Calcutta Street, Khandallah	<p>Water leaking from Toby Address: 1A Calcutta Street, Khandallah, Wellington 6035, New Zealand Latitude: -41.2500334, Longitude: 174.7870044 Google Link: http://maps.google.co.nz/?q=-41.2500334,174.7870044&z=19</p> <p>Phone: [REDACTED]</p>	Potable	3	CLOSE.CAN	6/6/2022 5:31:22 PM	6/7/2022 2:34:54 PM	6/6/2022 5:31:35 PM	Note from Council	<p>Address: 1A CALCUTTA STREET, Khandallah Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.250098079485255,174.78686511184068</p>
										6/7/2022 2:34:45 PM	Cancelled. Duplicate of WCCSR-380633.	Cancelled. Duplicate of WCCSR-380633.<!-- RICH TEXT -->
										6/7/2022 2:37:34 PM	Note from Council	Re-assigned by WCC
1 Calcutta Street, Khandallah, Wellington, 6035	WCCSR-380633	WCC_PWP038415	Leaking Pipes 1 Calcutta Street, Khandallah	<p><div>Trickle - Leaking water Toby</div><div> </div><div> </div><div>16/5 LW Called customer for location leak on driveway. Plans ordered - 2024622</div><div> </div><div>18/05-AI-Plans attached</div><div>Caution: There is a High Capacity and/or Fibre Network in the area provided on the plan(s).</div><div> </div><!-- RICH TEXT --></p>	Potable	3	CLOSE	5/13/2022 1:40:21 PM	8/1/2022 11:46:49 AM	5/13/2022 1:40:35 PM	Note from Council	<p>Address: 1 CALCUTTA STREET, Khandallah Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.250031732359176,174.78701590170047</p>
										5/16/2022 3:14:00 PM	Plans ordered	16/5 LW Called customer for location leak on driveway. Plans ordered - 2024622<!-- RICH TEXT -->

										5/18/2022 12:50:46 PM	Plans attached	<div>Plans attached</div><div>Caution: There is a High Capacity and/or Fibre Network in the area provided on the plan(s).</div><!-- RICH TEXT -->
										8/4/2022 12:39:34 PM	Note from Council	Closed by WCC
	WCCSR-389589	No Asset Selected	Leaking Pipes 1 Calcutta Street, Khandallah	Steady flow - Water is streaming from an access plate in the parking area in front of 1 Calcutta St. the water has soaked the ground and is flowing down into the car port of 77 Cockayne Rd. The access plate is of a smaller size .	Potable	2	CLOSE.CAN	5/29/2022 1:20:21 PM	5/30/2022 1:02:34 PM	5/29/2022 1:20:33 PM	Note from Council	Address: 1 CALCUTTA STREET, Khandallah Open in Google Maps: https://www.google.com/maps/search/?api=1&query=41.250031732359176,174.78701590170047
										5/30/2022 1:02:32 PM	Duplicate relating to WCCSR-380633	Duplicate relating to WCCSR-380633<!-- RICH TEXT -->
										5/30/2022 1:07:39 PM	Note from Council	Re-assigned by WCC