

Thursday 2 March 2023

OIA IRO-359

Name: [REDACTED]

Email: [REDACTED]@gmail.com

Kia ora [REDACTED]

Official information request regarding flooding issues at 36, 40 and 42 Nottingham St, Karori.

Thank you for your official information request dated Wednesday 1 February 2023.

We have considered your request in accordance with the Local Government Official Information and Meetings Act 1987 (the Act) and determined that we are able to grant your request in full.

The information you have requested is enclosed in our email to you.

Some of the information within the information provided has been redacted pursuant to [Section 7\(2\)\(a\)](#) of the Act as it is personal information about private individuals.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi

[REDACTED]
Team lead, Communications and Engagement

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Address	Council Reference ID	Asset ID	Work Order Summary	Job Details	Water	Priority	Status	Reported Date	Completion/ Closed Date	Entry Date	Work Log Summary	Work Log Detail
36 Nottingham Street, Karori, Wellington, 6012		WCC_SW015717	FLOODING - 36 NOTTINGHAM STREET, Karori	<div>NO CAR REQ'D 30/12 </div><div>Job has been created to capture investigation of flooding at the above address.</div><div> </div><!-- RICH TEXT -->	Stormwater	4	CLOSE	6/1/2021 4:07:06 PM	12/29/2021 5:08:30 PM	6/1/2021 4:18:07 PM	Investigated site	<div>Identified pooling at properties 36 and 38 where water is trapped due to a potential blocked pipe.</div><div> </div><div>This pipe is believed to run under the driveway of property 40 and continue on the alignment as shown on the WCC Water and Drainage maps. </div><div> </div><div>CCTV push cam up from downstream grid (WCC_SW015714) to (WCC_SW015715) where a mark was put down at depth 1.2m.</div><div> </div><div>Crew mentioned at this mark the pipe has a vertical bend and continues on.</div><div> </div><div>Due to this bend, crews are unable to push further and will require excavation to expose the pipe and push cam under the driveway of 40.</div><div> </div><div>Doing so will hopefully provide location of intake on boundary of 38.</div><div> </div><div>Assigning to Drainage Team to excavate on mark, expose and create opening for camera to further inspect. </div><!-- RICH TEXT -->
										6/2/2021 3:24:20 PM	Crews exposed stormwater main on property 42	Exposed main and created and opening for the pipe to be CCTV upsteam. Found that the pipe is collapsed under the driveway of property 40. CCTV footage requires review and upstream intake at property 32 still needs to be CCTV down to 40.<!-- RICH TEXT -->
	WCCSR-173836	WCC_SW015717	Leaking Pipes 36 NOTTINGHAM STREET, Karori	<div>Gushing - Received call from █████ at WW who requested an urgent job logged for stormwater causing flooding outside 36 Nottingham St. There is heavy flooding. Please contact █████ on █████ if you require any further information.</div><div> </div><div> </div><div>Internal flooding - please contact customer when attending.</div><div> </div><div>Drain Dr 31/05 </div><div>Attend to a blocked stormwater drain. Ran jet flusher upstream from the access point behind #45 Standen St to clear the</div><div>blockage. Checked #36 Nottingham to make sure all clear. </div><div> </div><div>SAP █████ Out PO 03.02.22 </div><div> █████ 268760 </div><div> █████ PO270894</div><!-- RICH TEXT -->	Stormwater	4	RESOLVED	5/31/2021 1:55:20 PM	4/21/2022 8:56:23 AM	5/31/2021 1:57:06 PM	Note from Council	Address: 36 NOTTINGHAM STREET, Karori Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.27969791326737,174.74871741757894
										5/31/2021 2:00:32 PM	assigning to █████ as per █████	assigning to █████ as per █████ RICH TEXT -->
										5/31/2021 4:00:51 PM	Note from Council	WWL (█████) so there are two sumps in this location.
										6/3/2021 11:05:27 AM	█████ █████ from #42 called	█████ █████ from #42 Nottingham St. called to have woodchip put down where we dug up her garden. Changed status to In Progress Paused and phoned █████ for him to return. <!-- RICH TEXT -->
										6/3/2021 7:38:31 PM	Note from Council	Closed by WCC

										6/9/2021 10:26:46 AM	Stormwater issue	<p>Arrived onsite with sane,customer was there also and showed us where the blockage was.found the blockage was causing a flood in the area so we traced the plans till we found a outlet and called in dr drainage,when they got to site we had to flush from behind Property 43 standen st upstream about 30 to 40 metres.we had no luck as we felt the hose wasn't going through so we stopped because it was to dark & raining.</p> <p>The next day we called in the cctv crew to camera the line from property 43 standen st and saying that there is a big piece of e.w pipe in the line and causing the camera Not to push through so they marked it for the boys to dig up.</p>
										6/9/2021 10:26:46 AM	Stormwater	<p>2nd Wednesday June,arrived onsite found the mark out to dig out behind property 42 Nottingham st.we dug ruffly 600 metres deep to expose the storm water main And managed to crack a hole in it so the cctv boys can camera the the line further up.but first we had to get the piece of e.w pipe that was in the line showing on the photo then camera the line found the line was Crushed,took photos & marked it out Then reinstated the hole and back filled with dirt & bark.</p>
										6/11/2021 3:01:22 PM	Assigned to ██████	<p>More work required here. Passing to ██████ ██████ for planning of works.<!-- RICH TEXT --></p>
										12/29/2021 1 5:07:23 PM	work order 67555 related to this works.	
										3/25/2022 1:06:45 PM	Site Visit w/ contractor	<p>Site visit with sub-contractor to evaluate options for repair the SW main collapsed.<!-- RICH TEXT --></p>
										3/29/2022 4:10:57 PM	Status Change to T/Lead	<p>Test - job allocation.</p>
										4/4/2022 5:10:13 PM	Jos assigned to sub-contractor	<p>Job assigned to ██████
Hydro excavation to expose the collapsed section of the stormwater main.
Once the pipe is exposed, provide a patch repair of the section and clear the blockage.<!-- RICH TEXT --></p>
										4/21/2022 8:56:17 AM	Sub contractor works	<p>Sub contractor exposed the collapsed section. Its found that ww main (PE) was passing under the sw main.
A 150mm pipe was slip lined inside the current sw main to put the pipe back to service.
Work site was reinstated.
Photos attached.<!-- RICH TEXT --></p>
	WCCSR-200729	No Asset Selected	Public Info Request 36 NOTTINGHAM STREET, Karori	<p><div>Ownership of culvert - see work log</div><div> </div><div>█████ █████ </div><div>+642102797472 </div><div>+6444769873 </div><div>██████████@hotmail.com </div><!-- RICH TEXT --></p>	Stormwater	4	CLOSE	8/4/2021 8:56:23 AM	12/2/2021 4:13:53 PM	8/4/2021 8:57:05 AM	Note from Council	<p>Kia ora team, just notifying you here as I've not been able to get through on the phone. I've just had a call from ██████ regarding this issue with flooding and drainage on their property, this was apparently attended by Downer but as they couldn't locate the culvert, they weren't able to do anything further here. Just wanting to</p>

												know what that would mean for the job now, as [REDACTED] has called back quite concerned about this issue, as this could lead to further flooding due to the weather starting to turn. Could someone please give [REDACTED] a call back ASAP to advise on what is happening with this issue? Thank you so much.
												Nothing has been resolved as far as I know. Downers came today to drain the water but were unable to without knowing where the culvert was. I would very much appreciate a quick email outlining the status of this issue; if the job is in hand/ what the plans are to rectify the problem/ etc. And more importantly please tell me what I should do next time the flood water is within a few centimetres of spilling into my house. Yesterday it was 20 centimetres from crisis point. Thank you [REDACTED]
										8/4/2021 8:57:05 AM	Note from Council	RAMM Team on their way
										8/4/2021 8:57:05 AM	Note from Council	Address: 36 NOTTINGHAM STREET, Karori Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.27969791326737,174.74871741757894
										8/4/2021 11:51:24 AM	Team to assess this site.	Team to assess this site. Left a voicemail for the customer for more information regarding the culvert.<!-- RICH TEXT -->
										8/4/2021 2:09:14 PM	Customer called back	Customer called back - she is wanting to know what is going to be done before the next flood comes, culvert goes under her driveway and is blocked. She wants to know who owns it and when it will be cleared if it is council owned<!-- RICH TEXT -->
										12/2/2021 4:06:58 PM	Job related to WCCSR-173836 and WO 67555	Have spoken to [REDACTED] (TA2.007) and have found that this job is related to both WCCSR-173836 and WO 67555 regarding a collapsed pipe on 40 Nottingham Ave. Am going to relate both these jobs and then close this job. <!-- RICH TEXT -->
										12/2/2021 4:06:58 PM		
										12/5/2021 4:42:41 PM	Note from Council	Closed by WCC