

5 February 2024

OIA IRO-545

[REDACTED]  
[REDACTED]@gmail.com

Tēnā koe [REDACTED]

**Official information request regarding a leaking fire hydrant outside 69 Manners Street (Ref: OIA IRO-545)**

Thank you for your information request to Wellington City Council regarding a leaking fire hydrant outside 69 Manners Street. The aspect below of your request was partially transferred to Wellington Water on 14 December 2023 under the Local Government Official Information and Meetings Act 1987 (the Act):

- *requesting all correspondence and communication regarding the leak.*

We have considered your request in accordance with the Act and decided to grant your request in full.

As part of Wellington Water's proactive leak detection survey work, we found a water leak outside 69 Manners Street, Te Aro on 3 October 2022. However, the first reported job about this leak by a member of the public was on 7 February 2023. Both jobs and the other related service requests for this address are in the attached Service Request Data.

In response to your request please find enclosed the following documents:

1. Service Request Data
2. Planned Water Leak Repair & Road Closure – 67 Manners Street, Te Aro which shows the recent stakeholder communications on the planned works.

Relevant information from the document titled 'Planned Water Leak Repair & Road Closure - 67 Manners Street, Te Aro' is being released to you as an excerpt, as provided for under section 15(1)(e) of the Act.

Some information within these documents has been redacted under section 7(2)(a) of the Act to protect the privacy of natural persons.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

If you wish to discuss this decision with us, please feel free to email us at [official.information@wellingtonwater.co.nz](mailto:official.information@wellingtonwater.co.nz)

Nāku noa, nā



Group Manager Customer Operations  
Customer Operations Group

Address	Council Reference ID	Asset ID	Work Order Summary	Job Details	Water	Priority	Status	Reported Date	Completion/Closed Date	Entry Date	Work Log Summary	Work Log Detail
69 Manners Street, Te Aro, Wellington, 6011	WCCSR-583054	No Asset Selected	Fault 69 MANNERS STREET, Te Aro	water leaking from fire hydrant	Potable	3	CLOSE. DUP	2/7/2023 8:51:47 AM	2/7/2023 1:40:06 PM	2/7/2023 8:51:56 AM	Note from Council	Address: 69 MANNERS STREET, Te Aro Open in Google Maps: <a href="https://www.google.com/maps/search/?api=1&amp;query=-41.29074749690562,174.77643538391965">https://www.google.com/maps/search/?api=1&amp;query=-41.29074749690562,174.77643538391965</a>
										2/7/2023 1:41:52 PM	Duplicate of WCCSR-582309	<span class="ui-provider ua b c d e f g h i j k l m n o p q r s t u v w x y z ab ac ae af ag ah ai aj ak" dir="ltr"><span style="font-family: -apple-system, BlinkMacSystemFont, &quot;Segoe UI&quot;, system-ui, &quot;Apple Color Emoji&quot;, &quot;Segoe UI Emoji&quot;, &quot;Segoe UI Web&quot;, sans-serif, font-size: 14px; white-space: pre-wrap;"><p style="margin-top: 0px; margin-bottom: 0px;">[9:07 am] Geordi Prestidge</p><p>Duplicate of WCCSR-582309- cancel and relate</p><p style="margin-top: 0px; margin-bottom: 0px;"> </p></span><p> </p></span><!-- RICH TEXT -->
										2/7/2023 1:44:34 PM	Note from Council	Re-assigned by WCC
	WCCSR-623247	No Asset Selected	Fault 69 Manners Street, Te Aro, Wellington 6011, New Zealand	Water is leaking out of the ground constantly.	Potable	3	CLOSE. DUP	3/23/2023 8:25:21 PM	3/27/2023 2:24:03 PM	3/27/2023 2:23:56 PM	Duplicate of WO-239206 cancel and relate	Duplicate of WO-239206 cancel and relate<!-- RICH TEXT -->
	WCCSR-648643	No Asset Selected	Fault 69 Manners Street, Te Aro, Wellington 6011, New Zealand	leaking fire hydrant	Potable	3	CLOSE. DUP	4/13/2023 8:58:21 AM	4/14/2023 2:55:52 PM	4/14/2023 2:55:50 PM	Duplicate of WCCSR-621291	Duplicate of WCCSR-621291<!-- RICH TEXT -->
	WCCSR-690703	No Asset Selected	Fault 69 MANNERS STREET, Te Aro	Water leak coming out of a Fire Hydrant please access	Potable	3	CLOSE. DUP	5/31/2023 7:47:27 AM	5/31/2023 3:19:20 PM	5/31/2023 7:47:59 AM	Note from Council	Address: 69 MANNERS STREET, Te Aro. Open in Google Maps: <a href="https://www.google.com/maps/search/?api=1&amp;query=-41.290747496856284,174.7764353871165">https://www.google.com/maps/search/?api=1&amp;query=-41.290747496856284,174.7764353871165</a> Ticket response email sent to requester due to WWL managing complaints after initial report to council. Kia ora [REDACTED] Thank you for reporting this water and drainage issue to us.  The repair of water and drainage issues are managed by Wellington Water. We have passed this details of this fault through to them.  If you need more information including when this fault will be repaired please call Wellington Water on 04 912 4470 (Monday to Friday 7am – 5pm) or email customer@wellingtonwater.co.nz  Ng? mihi  Customer Services Wellington City Council
	WCCSR-739649	No Asset Selected	Fault 69 MANNERS STREET, Te Aro	<div>Water leaking from toby.</div><div> </div><div>+642745078 04 </div><!-- RICH TEXT -->	Potable	3	CLOSE. DUP	7/16/2023 1:17:22 PM	7/17/2023 4:52:33 PM	7/16/2023 1:17:33 PM	Note from Council	Address: 69 MANNERS STREET, Te Aro Open in Google Maps: <a href="https://www.google.com/maps/search/?api=1&amp;query=-41.290747496856284,174.7764353871165">https://www.google.com/maps/search/?api=1&amp;query=-41.290747496856284,174.7764353871165</a>
	WCCSR-770180	No Asset Selected	Fault 69 MANNERS STREET, Te Aro	Water leaking from Fire Hydrant. Please assess	Potable	4	CLOSE. DUP	8/21/2023 10:01:21 AM	8/23/2023 11:51:59 AM	8/21/2023 10:01:35 AM	Note from Council	Address: 69 MANNERS STREET, Te Aro Open in Google Maps:
										7/17/2023 4:52:26 PM	Cancelled. Duplicate of WO-239206.	Cancelled. Duplicate of WO-239206. <!-- RICH TEXT -->
										7/17/2023 4:56:39 PM	Note from Council	Re-assigned by WCC



Address	Council Reference ID	Asset ID	Work Order Summary	Job Details	Water	Priority	Status	Reported Date	Completion/Closed Date	Entry Date	Work Log Summary	Work Log Detail
												<p><a href="https://www.google.com/maps/search/?api=1&amp;query=-41.290747496856284,174.7764353871165">https://www.google.com/maps/search/?api=1&amp;query=-41.290747496856284,174.7764353871165</a></p> <p>8/21/2023 10:50:40 AM Note from Council</p> <p>8/23/2023 11:51:30 AM Duplicate for WO-239206</p> <p>8/23/2023 11:55:32 AM Note from Council</p>
	WCCSR-794368	No Asset Selected	Fault 69 MANNERS STREET, Te Aro	FH water leak.	Potable	3	CLOSE. DUP	9/2/2023 7:03:21 PM	9/6/2023 4:54:36 PM	9/2/2023 7:03:33 PM	Note from Council	<p>Ticket response email sent to requester due to WWL managing complaints after initial report to council.</p> <p>Kia ora [REDACTED]</p> <p>Thank you for reporting this water and drainage issue to us.</p> <p>The repair of water and drainage issues are managed by Wellington Water. We have passed this details of this fault through to them.</p> <p>If you need more information including when this fault will be repaired please call Wellington Water on 04 912 4470 (Monday to Friday 7am – 5pm) or email customer@wellingtonwater.co.nz</p> <p>Ng? mihi</p> <p>Customer Services Wellington City Council</p> <p>Address: 69 MANNERS STREET, Te Aro Open in Google Maps: <a href="https://www.google.com/maps/search/?api=1&amp;query=-41.290747496856284,174.7764353871165">https://www.google.com/maps/search/?api=1&amp;query=-41.290747496856284,174.7764353871165</a></p> <p>Duplicate of WO-239206&lt;!-- RICH TEXT --&gt;</p> <p>Re-assigned by WCC</p>
												<p>9/2/2023 7:03:33 PM Note from Council</p> <p>9/6/2023 4:54:36 PM Duplicate of WO-239206</p> <p>9/6/2023 4:58:38 PM Note from Council</p>
	WCCSR-794668	No Asset Selected	Fault 69 MANNERS STREET, Te Aro	Fire hydrant leaking	Potable	3	CLOSE. DUP	9/3/2023 3:10:22 PM	9/6/2023 4:55:39 PM	9/3/2023 3:10:33 PM	Note from Council	<p>Address: 69 MANNERS STREET, Te Aro Open in Google Maps: <a href="https://www.google.com/maps/search/?api=1&amp;query=-41.290747496856284,174.7764353871165">https://www.google.com/maps/search/?api=1&amp;query=-41.290747496856284,174.7764353871165</a></p> <p>Re-assigned by WCC</p> <p>9/3/2023 3:11:31 PM Note from Council</p> <p>9/6/2023 4:55:04 PM</p> <p>9/6/2023 4:55:39 PM Duplicate of WO-239206</p> <p>Duplicate of WO-239206&lt;!-- RICH TEXT --&gt;</p>
												<p>9/3/2023 3:11:31 PM Note from Council</p> <p>9/6/2023 4:55:04 PM</p> <p>9/6/2023 4:55:39 PM Duplicate of WO-239206</p>
	WCCSR-798523	No Asset Selected	Fault 69 MANNERS STREET, Te Aro	Water leak from FH outside Cotton On/Body shop Manners Street. Please assess. [REDACTED] <!-- RICH TEXT -->	Potable	3	CLOSE. DUP	9/7/2023 1:45:52 PM	9/11/2023 12:48:46 PM	9/7/2023 1:46:03 PM	Note from Council	<p>Address: 69 MANNERS STREET, Te Aro Open in Google Maps: <a href="https://www.google.com/maps/search/?api=1&amp;query=-41.29083113313372,174.77634553311438">https://www.google.com/maps/search/?api=1&amp;query=-41.29083113313372,174.77634553311438</a></p> <p>This is cancelled and related to duplicate of WO-239206&lt;!-- RICH TEXT --&gt;</p> <p>Re-assigned by WCC</p> <p>9/11/2023 12:48:23 PM</p> <p>9/11/2023 12:52:32 PM Note from Council</p>
												<p>9/11/2023 12:48:23 PM This is cancelled and related to duplicate of WO-239206&lt;!-- RICH TEXT --&gt;</p> <p>9/11/2023 12:52:32 PM Note from Council</p>
	WCCSR-855227	No Asset Selected	Fault 69 MANNERS STREET, Te Aro	Manners Street Wellington - Leaking Fire Hydrant on Manners Street (halfway between Cuba and Victoria Streets)	Potable	3	CLOSE. DUP	11/9/2023 1:50:29 PM	11/9/2023 3:13:48 PM	11/9/2023 1:50:39 PM	Note from Council	<p>Address: 69 MANNERS STREET, Te Aro Open in Google Maps: <a href="https://www.google.com/maps/search/?api=1&amp;query=-41.290747496856284,174.7764353871165">https://www.google.com/maps/search/?api=1&amp;query=-41.290747496856284,174.7764353871165</a></p> <p>1. 69 Manners Street Wellington - Leaking Fire Hydrant on Manners Street (halfway between Cuba and Victoria Streets) 2. 56 Calabar Road Miramar - Water leaking up from road surface in South bound lanes (halfway between Caledonia Street and Broadway) - Refer to SR-855319 3. Porritt Avenue Mt Victoria --</p> <p>11/9/2023 1:50:39 PM Note from Council</p>
												<p>11/9/2023 1:50:39 PM Note from Council</p>



Address	Council Reference ID	Asset ID	Work Order Summary	Job Details	Water	Priority	Status	Reported Date	Completion/Closed Date	Entry Date	Work Log Summary	Work Log Detail
												significant water leaking from toby on the footpath outside no. 42 Porritt Avenue - Refer to SR-855328.
										11/9/2023 3:13:44 PM	Duplicate of WO-239206 cancel and relate	Duplicate of WO-239206 cancel and relate<!-- RICH TEXT -->
										11/9/2023 3:18:37 PM	Note from Council	Re-assigned by WCC
	WCCSR-870705	No Asset Selected	Fault 69 MANNERS STREET, Te Aro	Visibly leaking on the side of the road	Potable	3	CLOSE. DUP	12/8/2023 7:00:24 PM	12/11/2023 1:04:41 PM	12/8/2023 7:00:41 PM	Note from Council	Address: 69 MANNERS STREET, Te Aro Open in Google Maps: <a href="https://www.google.com/maps/search/?api=1&amp;query=-41.29085050264339,174.77634001963963">https://www.google.com/maps/search/?api=1&amp;query=-41.29085050264339,174.77634001963963</a>
										12/11/2023 1:04:37 PM	Duplicate of WO-239206 cancel and relate	Duplicate of WO-239206 cancel and relate<!-- RICH TEXT -->
										12/11/2023 1:08:32 PM	Note from Council	Re-assigned by WCC
										12/12/2023 12:35:08 PM	Note from Council	WCC request re-instatement
	WCCSR-873336	No Asset Selected	Fault 69 Manners Street, Te Aro, Wellington 6011	Water is leaking from a fire hydrant which is situated on the road between Daisoo and Bargain Chemist in Manners St Wellington.	Potable	3	RCVD	12/13/2023 8:15:22 PM		12/13/2023 8:15:32 PM	Note from Council	Address: 69 Manners Street, Te Aro, Wellington 6011 Open in Google Maps: <a href="https://www.google.com/maps/search/?api=1&amp;query=-41.29082811324942,174.77638173913107">https://www.google.com/maps/search/?api=1&amp;query=-41.29082811324942,174.77638173913107</a>
	WO-239206	No Asset Selected	RWL: Hydrant Leaking @ 5 LPM : 69 Manners Street, Te Aro ( 2 Man Crew )	<div>leak detection survey identified a leak service connection on 3/10/2022. 1 LPS (litre/second).</div></div><div>12/10/2022 JB - Ordered Plans <span style="background-color: rgb(255, 255, 255); color: rgb(255, 0, 0); font-family: &quot;Segoe UI&quot;, &quot;Trebuchet MS&quot;, Verdana, Helvetica, sans-serif; font-size: 13px; font-weight: 700;">2104321</span></div></div><div>14/10/2022 JB - Plans Attached</div></div><b><span style="font-size:11.0pt;font-family:&quot;Calibri&quot;,sans-serif;mso-fareast-font-family:Calibri;mso-fareast-theme-font:minor-latin;color:red;mso-ansi-language:EN-NZ;mso-fareast-language:EN-NZ;mso-bidi-language:AR-SA">Caution: There is High Capacity and/or Fibre Network in the area provided on the plan(s).</span></b></div><div><b><span style="font-size:11.0pt;font-family:&quot;Calibri&quot;,sans-serif;mso-fareast-font-family:Calibri;mso-fareast-theme-font:minor-latin;color:red;mso-ansi-language:EN-NZ;mso-fareast-language:EN-NZ;mso-bidi-language:AR-SA">Caution: There is Core Network in the area provided on the plan(s).</span></b></div></div><div>19/09/2023 HJR - RWL: Detection services have re-identified a Leaking Hydrant on the 11/09/2023 @ 5 LPM located on the road and it is visible </div></div></div><div>19/09/2023 HJR - I have re-order the plans </div><h1 class="truncate-string" style="box-sizing: inherit; background-repeat: no-repeat; padding: 0px; margin: 0px 0px 0.5rem; color: rgba(0, 0, 0, 0.87); line-height: 1.5; font-size: 1rem; font-family: -apple-system, BlinkMacSystemFont, system-ui,</h1>	Potable	4	INPRG.H D.PAUS E	10/12/2022 3:00:18 PM		10/12/2022 3:11:54 PM	12/10/2022 JB - Ordered Plans 2104321	12/10/2022 JB - Ordered Plans <span style="background-color: rgb(255, 255, 255); color: rgb(255, 0, 0); font-family: &quot;Segoe UI&quot;, &quot;Trebuchet MS&quot;, Verdana, Helvetica, sans-serif; font-size: 13px; font-weight: 700;">2104321</span><!-- RICH TEXT -->
										10/14/2022 8:58:36 AM	14/10/2022 JB - Plans Attached	<div><b><span style="font-size: 11pt; font-family: Calibri, sans-serif; color: red;">Caution: There is High Capacity and/or Fibre Network in the area provided on the plan(s).</span></b></div><div><b><span style="font-size: 11pt; font-family: Calibri, sans-serif; color: red;">Caution: There is Core Network in the area provided on the plan(s).</span></b></div></div><!-- RICH TEXT -->
										11/9/2022 8:53:41 AM	Status Change to PAUSE	Leak detection done/ remarked service leak in road Bus route- close to main and FH/ leak not visible/planned A/Hours local Business for 2man traffic management required/ Road surface thick depth being Bus Route/
										11/18/2022 11:21:12 AM	Planning required	need to plan this job. currently engaging with contractors to see what time frames are possible. road has thick layer of concrete under surface which requires heavy duty gear <!-- RICH TEXT -->
										12/1/2022 2:18:38 PM	Contacted Hub today assign [redacted] he is organising a time frame to have the leak fixed.	
										12/7/2022 12:31:22 PM	reassigned to [redacted] and email sent.	reassigned to [redacted] and email sent.<!-- RICH TEXT -->
										12/29/2022 1:54:05 PM	Assigned ownership of job to [redacted]	Assigned ownership of job to [redacted]<!-- RICH TEXT -->
										1/31/2023 2:52:50 PM	Added photo from dup	Added photo from dup<!-- RICH TEXT -->
										2/8/2023 11:57:52 AM	see notes below	<div>I have spoken with [redacted] and [redacted] around this job and due to the below reasons, we have decided to defer it until resource allows.</div><div></div><div><ul><li>cost to repair the service is estimated to cost in excess of \$100k due to the main being built underneath the old tram lines and under 250-300mm of asphalt. This info was provided by contractor who have previously repaired a burst in the area. </li></ul></div><div>with the service crews currently being under pressure with jobs at the moment the resource is better used elsewhere.</div><div>the logistics of where the repair is required is difficult with it being over a main bus stop and a very critical bus route, a high level of planning is required.</div></div><!-- RICH TEXT -->
										5/1/2023 8:20:53 AM	added to deferred folder 01/05	
										5/16/2023 1:03:29 PM	Deferral Explanation	<span style="color: rgb(128, 128, 128);">"We are prioritising work activities to stay within budget. This has the effect of deferring lower priority work until next financial year. This work has been triaged and identified as lower priority work and therefore







Address	Council Reference ID	Asset ID	Work Order Summary	Job Details	Water	Priority	Status	Reported Date	Completion/Closed Date	Entry Date	Work Log Summary	Work Log Detail
												<pre> &lt;/span&gt;&lt;/b&gt;&lt;b&gt;&lt;span style="font-size:9.0pt;color:#00A8D8;mso-fareast-language:EN-NZ"&gt; Contact and Dispatch Coordinator&lt;/span&gt;&lt;/b&gt;&lt;b&gt;&lt;span style="font-size:9.5pt; color:#005981;mso-fareast-language:EN-NZ"&gt;&lt;o:p&gt;&lt;/o:p&gt;&lt;/span&gt;&lt;/b&gt;&lt;/p&gt; &lt;/td&gt; </pre>

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Address	Council Reference ID	Asset ID	Work Order Summary	Job Details	Water	Priority	Status	Reported Date	Completion/Closed Date	Entry Date	Work Log Summary	Work Log Detail
												<p>fareast-language:EN-NZ"&gt;04 912 4400&lt;/span&gt;&lt;span style="font-size:14.0pt;color:#005981;mso-fareast-language:EN-NZ"&gt;&lt;o:p&gt;&lt;/o:p&gt;&lt;/span&gt;&lt;/p&gt;&lt;/td&gt;&lt;/tr&gt;&lt;tr style="mso-yfti-irow:3"&gt;&lt;td colspan="2" style="width:934.0pt;padding:0cm 0cm 0cm 0cm" valign="top" width="1245"&gt;&lt;p class="MsoNormal" style="line-height:12.6pt"&gt;&lt;span style="font-size:9.0pt;color:#005981;mso-fareast-language:EN-NZ"&gt;Private Bag 39804, Wellington Mail Centre 5045&lt;br /&gt;Level 4, 25 Victoria Street, Petone, Lower Hutt&lt;o:p&gt;&lt;/o:p&gt;&lt;/span&gt;&lt;/p&gt;&lt;/td&gt;&lt;/tr&gt;&lt;tr style="mso-yfti-irow:4"&gt;&lt;td colspan="2" style="width:934.0pt;padding:0cm 0cm 0cm 0cm" valign="top" width="1245"&gt;&lt;p class="MsoNormal" style="line-height:12.6pt"&gt;&lt;span style="mso-fareast-language:EN-NZ"&gt;&lt;a href="https://aus01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.wellingtonwater.co.nz%2F&amp;amp;data=05%7C01%7CCeline.Malama%40wellingtonwater.co.nz%7C891ec28770c94944193708db25b922f1%7C7ada94a2255d414ea98ba7ef6453451a%7C0%7C0%7C638145249354514770%7CUnknown%7CUTWFpbGZsb3d8eyJWljoIMC4wLjAwMDAiLCJQljoIV2luMzliLCJBTiI6I1haWwILCJXVCi6Mn0%3D%7C3000%7C%7C%7C&amp;amp;sdata=8PbJjQ%2B7Zouw6HglabuAfxEyCA0db6BDYPePQUPo%2FT0%3D&amp;amp;reserved=0" title="We</p>
								9/6/2023 4:55:54 PM			Copied over photo from duplicate job	Copied over photo from duplicate job<!-- RICH TEXT -->
								9/11/2023 12:54:13 PM			Phoned ██████ for update. will need planning. removed deferred and reassigned to ██████	Phoned ██████ for update. will need planning. removed deferred and reassigned to ██████<!-- RICH TEXT -->
								9/19/2023 8:32:14 AM				
								9/19/2023 8:38:45 AM			19/09/2023 HJR - RWL: Detection services have re-identified a Leaking Hydrant on the 11/09/2023 @ 5	<div>19/09/2023 HJR - RWL: Detection services have re-identified a Leaking Hydrant on the 11/09/2023 @ 5 LPM located on the road and it is visible </div><!-- RICH TEXT -->
								9/19/2023 8:46:03 AM			19/09/2023 HJR - I have re-order the plans 2276927	<div>19/09/2023 HJR - I have re-order the plans </div><h1 class="truncate-string" style="text-wrap: nowrap; box-sizing: inherit; background-repeat: no-repeat; padding: 0px; margin: 0px 0px 0.5rem; color: rgba(0, 0, 0, 0.87); line-height: 1.5; font-size: 1rem; font-family: -apple-system, BlinkMacSystemFont, system-ui, &quot;Segoe UI&quot;, Roboto, &quot;Fira Sans&quot;, &quot;Droid Sans&quot;, &quot;Helvetica Neue&quot;, Arial, sans-serif; min-height: 1rem; overflow: hidden; text-overflow: ellipsis; background-color: rgb(255, 255, 255);">2276927</h1><!-- RICH TEXT -->
								9/26/2023 7:19:15 AM			26/09/2023 HJR - I have attached the plans Caution: There is High Capacity and/or Fibre Network in t	<div>26/09/2023 HJR - I have attached the plans <b><span style="font-size: 9pt; color: red;">Caution: There is High Capacity and/or Fibre Network in the area provided on the plan(s).</span></b></div><div><b><span style="font-size: 9pt; font-family: Calibri, sans-serif; color: red;">Caution: There is Core Network in the area provided on the plan(s).</span></b></div><!-- RICH TEXT -->
								9/26/2023 7:19:54 AM			26/09/2023 HJR - I have assigned a 2 man crew	26/09/2023 HJR - I have assigned a 2 man crew <!-- RICH TEXT -->
								12/13/2023 12:37:52 PM			Customer called ██████	Customer called ██████ - said its leaking at 10LPM. He said it is eroding the surface on the road. Advised that due to the location the job requires further planning to complete. He want specific information with the job. Advised that he would have to go through an official information team. Passed call to AS for further

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												escalation as customer was persistent with someone higher up. <!-- RICH TEXT -->

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**Excerpt of email dated 2 February 2024 from the Wellington Water Customer Notifications Team to stakeholders - released under section 15(1)(e) of the Local Government Official Information and Meetings Act 1987.**

**WEDNESDAY WORKS UPDATE - PLANNED WATER LEAK REPAIR & ROAD CLOSURE – 67 Manners Street, Te Aro**

Kia Ora koutou,

The team made good progress on Wednesday and managed to deliver the majority of the reinstatement work. This included concrete pouring 550mm thick concrete road foundation with existing mesh and reinforcing starters to tie back into existing concrete.

Unfortunately, the team was unable to get the asphalt plant open to do the final asphalt reinstatement due to issues with the plant. The team have booked the next available time being the night of Wednesday 7<sup>th</sup> of February. Work will be done from 8 pm and new noise notification letters will be sent. The Greater Wellington Regional Council have been informed of the additional day to reinstate the road for the busses.

This means the team will leave the steel plates in place until then and will monitor.

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